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November 15, 2023

NOTIFICATION OF SIGNIFICANT CHANGES TO THE PATIENT HANDBOOK

Dear Member,

This letter is to inform you that significant changes were made to the Patient Handbook, which will go into effect January 1, 2024. Some of the significant changes include the following types of new services such as: 1. Mobile Crisis and 2. Patient Access and Provider Directory APIs.

To view this or download this updated document for your records, please visit the Substance Abuse Prevention and Control (the Los Angeles County Drug Medi-Cal Organized Delivery System) website at the Patient Resource and Information webpage: <http://publichealth.lacounty.gov/sapc/PatientPublic.htm>.

The Patient Handbook is available online in different languages and in alternate formats (audio or large print). If you are unable to access this information online, you may ask your treating provider for a copy **at no cost to you** or contact the Los Angeles County Drug Medi-Cal Organized Delivery System at 1-888-742-7900 and press 7.

Thank you,

Gary Tsai, M.D.
Bureau Director
Substance Abuse Prevention and Control

GT:am