



The table below provides detailed information regarding eligibility, services and benefits for the Family Response Team, FSC Case Management and the DPSS Homeless Assistance Programs administered by the FSC. Subrecipients funded to operate and FSC shall utilize the chart below when assessing families for eligibility to receive assistance through programs offered at the FSC. Families who are not eligible for the services and benefits available through these programs shall be assisted with benefits and services from another source for which they are eligible.

Family Solutions Centers: Eligibility & Assistance Matrix				
Crisis Response (Family Response Team)				
Program Component	Funding Source	Basic Eligibility	Additional Assistance Criteria	Available Assistance
<b>Screening &amp; Triage</b>	ALL	<ul style="list-style-type: none"> <li>Family</li> <li>Seeking housing assistance</li> </ul>	<ul style="list-style-type: none"> <li>No additional criteria</li> </ul>	Light case management while connecting the family to other resources not to exceed 30 days
Crisis Housing				
Program Component	Funding Source	Basic Eligibility	Additional Assistance Criteria	Available Assistance
<b>Motel Voucher</b>	HPI	<ul style="list-style-type: none"> <li>Family</li> <li>Literally Homeless</li> </ul>	<ul style="list-style-type: none"> <li>Household must not have any other housing opportunity available for that night;</li> <li>No appropriate shelter beds are available</li> </ul>	Not to exceed 30 nights
<b>Crisis Shelter (Site Based or Vouchers)</b>	DPSS	Homeless CalWORKs GAIN Participant	<ul style="list-style-type: none"> <li>Utilized DPSS emergency housing assistance</li> <li>Has not exhausted the maximum four (4) month benefit</li> </ul>	Not to exceed 4 months inclusive of any financial assistance received via DPSS; includes limited case management
<b>Crisis Shelter (Site Based or Vouchers)</b>	City CDBG; City General Funds; County ESG	<ul style="list-style-type: none"> <li>Family</li> <li>Literally Homeless</li> </ul>	<ul style="list-style-type: none"> <li>Household must not have any other housing opportunity available for that night</li> </ul>	Up to 90 days of emergency housing-with the opportunity for extensions-not to exceed a total of 6 months; includes limited case management
FSC Case Management				
Program Component	Funding Source	Basic Eligibility	Additional Assistance Criteria	Available Assistance
<b>Housing Search &amp; Placement (Financial Services)</b>	City & County ESG-Rapid Re-Housing	<ul style="list-style-type: none"> <li>Family</li> <li>30%/50% AMI</li> <li>Literally Homeless or Imminently At-Risk</li> </ul>	<ul style="list-style-type: none"> <li>Can reasonably cover costs of living at least 12 months following the assistance period</li> </ul>	Assistance with securing permanent housing; up to 30 days case management assistance pre-move in
<b>Housing Stabilization (Financial Services)</b>	City & County ESG-Rapid Re-Housing	<ul style="list-style-type: none"> <li>Family</li> <li>30%/50% AMI</li> <li>Literally Homeless or Imminently At-Risk</li> </ul>	<ul style="list-style-type: none"> <li>Can reasonably cover costs of living at least 12 months following the assistance period</li> </ul>	Housing retention services for up to 12 months post-move in that are literally homeless; Housing retention services for up to 90 days for families who qualify under homelessness prevention
<b>Housing Search &amp; Placement</b>	DPSS	Homeless CalWORKs Gain Participant	<ul style="list-style-type: none"> <li>Can reasonably cover costs of living at least 12 months following the assistance period</li> </ul>	Assistance with securing permanent housing
<b>Housing Stabilization</b>	DPSS	Homeless CalWORKs Gain Participant	<ul style="list-style-type: none"> <li>Can reasonably cover costs of living at least 12 months following the assistance period</li> </ul>	Housing retention services for up to 12 months post-move in

Financial Assistance				
Program Component	Funding Source	Basic Eligibility	Additional Assistance Criteria	Available Assistance
<b>Storage Payments</b>	City & County ESG-Rapid Re- Housing	<ul style="list-style-type: none"> <li>Family</li> <li>30%/50% AMI</li> <li>Literally Homeless</li> </ul>	<ul style="list-style-type: none"> <li>Has not moved into permanent housing</li> </ul>	Reasonable costs related to the short-term storage of household items for up to 3 months post program enrollment or until move-in to permanent housing
<b>Moving Assistance</b>	ESG CFR 576.401	<ul style="list-style-type: none"> <li>Family</li> <li>30%/50% AMI</li> <li>Literally Homeless</li> </ul>	<ul style="list-style-type: none"> <li>Approved for permanent housing</li> </ul>	Reasonable costs related to moving costs such as truck rental and movers not to exceed \$250 per household
<b>Utility Set Up &amp; Deposit Fees</b>	City & County ESG-Rapid Re- Housing	<ul style="list-style-type: none"> <li>Family</li> <li>30%/50% AMI</li> <li>Literally Homeless</li> </ul>	<ul style="list-style-type: none"> <li>Approved for permanent housing</li> </ul>	Reasonable and customary fees associated with utility deposits and set up costs for water, trash, gas and electricity
<b>Utility Arrears</b>	City & County ESG-Rapid Re- Housing	<ul style="list-style-type: none"> <li>Family</li> <li>30%/50% AMI</li> <li>Literally Homeless</li> </ul>	<ul style="list-style-type: none"> <li>Approved for permanent housing</li> <li>Not assisting will prolong period of housing instability or prohibit the turning on of utilities</li> </ul>	Up to 6 months of previous utility charges not inclusive of late fees per utility
<b>Security Deposit</b>	City & County ESG-Rapid Re- Housing	<ul style="list-style-type: none"> <li>Family</li> <li>30%/50% AMI</li> <li>Literally Homeless</li> </ul>	<ul style="list-style-type: none"> <li>Approved for permanent housing</li> <li>Will be able to retain housing for at least six months post-assistance</li> <li></li> </ul>	Not to exceed the equivalent of two months rent
<b>Security Deposit</b>	DPSS	<ul style="list-style-type: none"> <li>Homeless CalWORKs GAIN Participant</li> </ul>	<ul style="list-style-type: none"> <li>Approved for permanent housing</li> <li>Has not exhausted the maximum four (4) month benefit</li> </ul>	Not to exceed maximum amounts for move-in assistance as established by DPSS inclusive of any other financial assistance received via DPSS
<b>Rental Assistance</b>	City & County ESG-Rapid Re- Housing	<ul style="list-style-type: none"> <li>Family</li> <li>30%/50% AMI</li> <li>Literally Homeless</li> </ul>	<ul style="list-style-type: none"> <li>Living in permanent housing</li> <li>Will be able to retain housing for at least six months post-assistance</li> </ul>	Up to 6 months of rental subsidy not to exceed 100% of the contracted rent for months 1-3 and 75% of the contracted rent for months 4-6; Families in extenuating circumstances can request an additional 3 months assistance at up to 75% of the actual rental cost
<b>Rental Assistance</b>	DPSS	<ul style="list-style-type: none"> <li>Homeless CalWORKs GAIN Participant</li> </ul>	<ul style="list-style-type: none"> <li>Living in permanent housing</li> <li>Has not exhausted the maximum four (4) month benefit</li> </ul>	Up to 4 months inclusive of any other financial assistance received via DPSS