Building Performance and Risk Metrics (1-A): Evaluating Your Data Landscape
November 13, 2025 | 9:00 am – 12:00 pm
Frequently Asked Questions + Peer Panel Discussion Highlights

FREQUENTLY ASKED QUESTIONS

General Questions

1. **Are provider agencies that have already implemented a data aggregation platform still eligible to participate in the activity, including eligibility for full payment for Submission 3, Option 1: purchase and initial implementation of a data aggregation platform?**
    Yes, all provider agencies are encouraged to participate, even if they have already implemented a platform. Provider agencies that have already implemented a data aggregation platform will provide documentation related to the development process and current state. They must also meet the Data Aggregation Platform Criteria.

Submission 2: Data Aggregation Readiness Assessment and Analysis template

2. **Do provider agencies that have already implemented a data aggregation platform need to complete the "Initial Development & Implementation" section of the Data Aggregation Readiness Assessment?**
    Yes, all provider agencies must complete each section of the assessment. Provider agencies with a live platform may describe a combination of their original implementation plans or current operations.

3. **In the "Personnel Summary" table, is it required to have someone in each of these roles?**
    No, not all roles in the table need to be filled for this project. However, at a minimum, the personnel team should include a Project Sponsor, Project Lead, and Technical Expert.

Submission 3: Data Aggregation Platform Purchase and Initial Implementation

4. **For Submission 3, Option 1: Purchase and initial implementation of Data aggregation platform software, is payment based on the cost of the data aggregation platform?**
    No, payment will be based on the final deliverable, i.e., the purchase and initial implementation of a data aggregation platform that meets the outlined platform criteria. Although documentation of the purchase is required, the payment amount is not tied to the cost reflected in that documentation. In addition, completion of the implementation plan is also required.

    Please note that provider agencies must meet all other activity requirements, including session attendance and completion of prior submissions, in order to qualify for Submission 3.

5. **What if our platform is a web-based subscription service that is paid monthly? Would this still qualify for payment under Submission 3, Option 1?**
   Yes, payment will be based on initial implementation of a data aggregation platform that meets the outlined platform criteria, regardless of whether the platform is purchased outright or accessed through a monthly subscription. For the required purchase documentation, a service contract or other documentation outlining the monthly subscription terms may be provided. The payment amount is not tied to the cost shown in that documentation.

6. **What if a developer or company provides in-kind services or volunteers their time to support with development of the data aggregation platform? Would this still qualify for payment under Submission 3, Option 1?**
   Yes, payment will be based on initial implementation of a data aggregation platform that meets the outlined platform criteria, not the costs associated with developing or implementing the platform. In lieu of purchase documentation, a memorandum of understanding (MOU), service agreement, or other documentation outlining services provided and associated deliverables may be submitted.

7. **What if we implemented a data aggregation platform several years ago and do not have recent documentation of purchase?**
   Alternate documentation may be provided to reflect ongoing operation and maintenance of the platform. For example, a service contract, internal policies and procedures, and other materials that show the platform is currently in use.

8. **Does the final data aggregation platform need to cover a specific timeframe of data?**
   Ideally, the data aggregation platform would incorporate data going as far back as feasible in order to provide a complete picture. Provider agencies are encouraged to plan for a full fiscal year of data and ensure there are at least six months of data available for testing the implementation.

   However, there may be gaps in data sources that need to be addressed. Given this, **the data aggregation platform should include data from February 2025 forward.**

PANEL DISCUSSION: HIGHLIGHTED QUESTIONS AND THEMES

What are some best practices to cultivate a data-driven culture?

- Incorporate data into internal meetings
- Include end-users in the initial design and development process
- Keep the end goal visible and involve staff before making operational decisions
- Recognize that building a data-driven culture is an ongoing process and continuous

What were some changes that took place due to data aggregation platform implementation at your agency?

- **New job roles** were created at the provider agency to support data aggregation platform implementation and ongoing operation; strengthening data infrastructure; and developing technological leadership.
- **Job descriptions** were updated to reflect changes in day-to-day workflows and responsibilities.
- **Staff Trainings** were developed to support end-users during implementation and to ensure successful adoption.
- The data aggregation platform became an integral tool for **reporting, decision-making, and ongoing performance monitoring.**