Client Feedback & Complaints

Los Angeles County Substance Abuse Prevention and Control (SAPC) wants you to succeed in your treatment.

You have the right to file a complaint about the substance use services or care you received.

How to submit a complaint:

- Ask your provider for the SAPC Complaint/Grievance Form
- Online: http://publichealth.lacounty.gov/sapc/public/member-info-and-resources/complaints-and-appeals.htm

Scan QR Code:

For additional assistance or to request this form in an alternate format (e.g. large print, braille, or audio), call 1-888-742-7900 and press 7.

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