

Cultivating LGBTQ Cultural Competency: Community Service Providers' Summit



Monday, June **22, 2015**

9 a.m. – 4 p.m.

Entrance 5 - Auditorium A
Kaiser Permanente Woodland Hills
5601 De Soto Ave., Woodland Hills, CA 91367

Who Should Attend

Community service providers who have direct contact with clients and patients

Summit Purpose

Increase your comfort level and knowledge in order to better serve those who identify as lesbian, gay, bisexual, transgender and questioning individuals. Learn how to implement changes in your organizational environment and create policies that offer a safe, welcoming space for members of this community to receive the help they need. Examples include training frontline staff so they set a welcoming tone at the first encounter, providing visual cues to denote a safe space in entrance areas, using inclusive language during the intake process as well as documenting and developing a non-discriminating client policy. Hear from members of this community about their experiences, challenges and ways we can work together to cultivate environments that better serve this vulnerable population.

Free Registration

Georgeanne Barrett: gbarrett@thevillagefs.org or 818-824-9885

Information

David Keddle: david.g.keddle@kp.org or 818-719-2810