1. Getting Started:

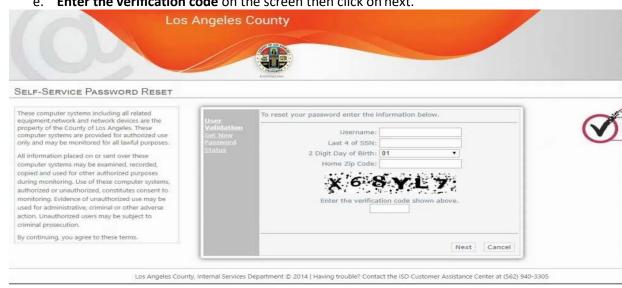
Copy the following URL to your browser and press the "Enter" key:

https://era.lacounty.gov/mfa - NOTE: link must be COPIED AND PASTED into a web browser

2. Click on "Set or Rest your Password" Link.

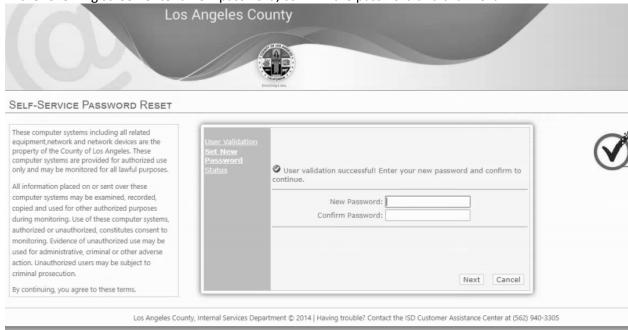


- **3.** In the following screen enter your:
 - a. **Username**, Enter your c123456
 - b. Last 4 of SSN, Enter the last four digits of your social security number, e.g. 1234
 - c. 2 digit day of Birth, Enter the day you were born. For example, if your birth date is 11/05/1977 the value you would enter in the field 05.
 - d. Home zip code: Enter the zip code used when you filled out the application to obtain a C number
 - e. **Enter the verification code** on the screen then click on next.



Sage – Password Reset Guide for Providers.

4. In the following screen enter a new password, confirm the password and click next.



5. Click on finish



6. You have set your password. This password will be used to access Sage.