

**SUBSTANCE USE DISORDER  
TREATMENT SERVICES  
PROVIDER MANUAL  
ADDENDUM**

*Sage – The Patient Information  
Management System: Services,  
Data, and Claims*



System Transformation to Advance Recovery and  
Treatment, Los Angeles County's Substance Use  
Disorder Organized Delivery System

# COMPANION GUIDE

## HIPAA 837P

**Health Insurance Portability and Accountability Act**  
Industry-wide standards for health care electronic billing, data  
privacy and security provisions for medical information

## Disclosure Statement

This document represents the Los Angeles County Department of Public Health, Substance Abuse Prevention and Control implementation instructions for electronic claim transactions. It is believed to be compliant with all ASC X12 intellectual property requirement.

## Document Revision History

Version	Release Date	Comments
1.0	11/20/2017	Sage Project – Initial Document Release
2.0	10/23/2018	Sage Project – Updated Document Release
2.1	07/23/2019	Sage Project – Updated Document Release
2.2	11/05/2020	Updated CTP05-1 segment for NDC in Loop 2410
2.3	05/07/2021	Updated LX Segment Counter(s) to bill multiple NDC codes
2.4	09/29/2021	Added Place of Service codes, Telehealth/Telephone Modifiers

## Preface

This Companion Guide to the version 5010 ASC X12N Implementation Guides and associated errata adopted under Health Insurance Portability and Accountability Act (HIPAA) clarifies and specifies the data content when exchanging electronically with Los Angeles County “LAC” Substance Abuse Prevention Control Department “SAPC”. Transmissions based on this Companion Guide, used in tandem with the v5010 ASC X12N Implementation Guides, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides.

This Companion Guide addresses specific SAPC business processes required for transmitting claims data to the SAPC Sage System. In addition to the SAPC business requirements, all 837 Professional transactions submitted to Sage must be compatible with all HIPAA requirements. It is assumed that trading partners are familiar with ASC X12 transactions and does not attempt to instruct trading partners in the creation of an entire HIPAA transaction.

This Companion Guide is subject to change. If you have any questions, please contact SAPC.

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# Section 1. Introduction

## Scope

This Companion Guide is intended to be used by SAPC contracted providers in support of the following ASC X12 transaction implementations mandated under HIPAA:

- ASC X12 Health Care Claim: Professional (837) as specified in guide 005010X222 and 005010X222A1 (837P)

These guides are available for purchase from ASC X12 at <http://store.X12.org/>

## Overview

Section 2 provides information about establishing a trading partner relationship with SAPC.

Section 3 provides a Process Flow of the claiming transactions.

Section 4 identifies Electronic Data Interchange (EDI) related contacts within SAPC.

Section 5 provides operational information.

Section 6 provides the SAPC specific business rules and limitations.

Section 7 provides the SAPC technical requirements for file exchange and the envelope segments.

Section 8 provides the SAPC requirements and usage for the 837 claiming transactions.

Section 9 identifies the SAPC acknowledgment transactions.

Appendix A provides sample 837 transactions.

## References

This information must be used in conjunction with the ASC X12 Implementation Guides. They are available at <http://www.wpc-edi.com/>.

## **Section 2. Getting Started**

### **Trading Partner Registration**

#### Trading Partners

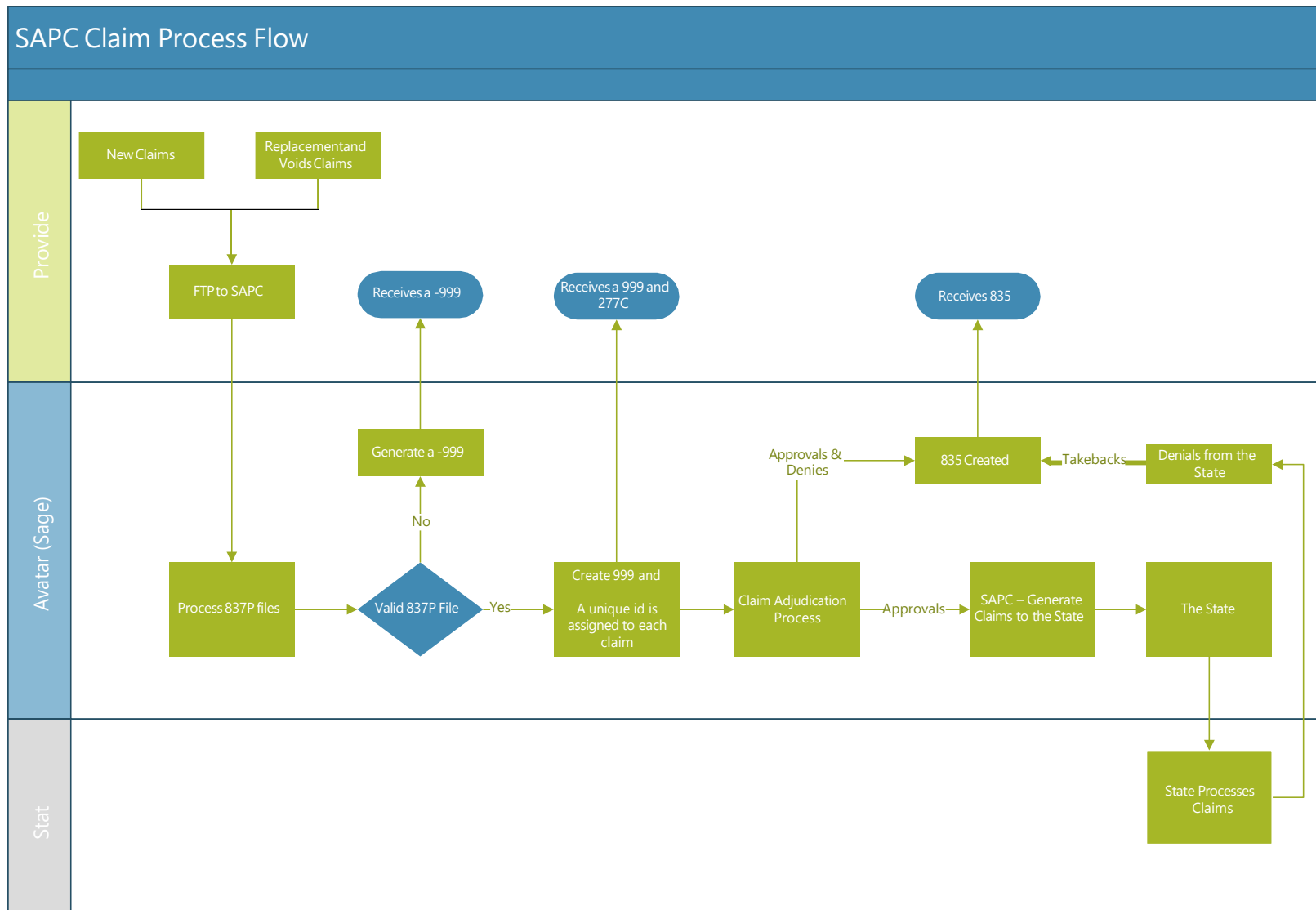
An EDI Trading Partner is defined as any SAPC customer (provider, billing service, software vendor, financial institution, etc.) that transmits to, or receives from SAPC any standardized electronic data (i.e. HIPAA claim or remittance advice transactions).

You can find additional information on registering for EDI by contacting SAPC at following address:

Attn: SAPC EDI Coordinator  
County of Los Angeles, SAPC  
1000 South Fremont Avenue, Building A-9 East, 3<sup>rd</sup> Floor  
Alhambra, CA 91803

(626) 299-4551  
[sapc\\_support@ph.lacounty.gov](mailto:sapc_support@ph.lacounty.gov)

## Section 3. Process Flow



## **Section 4. Contract Information**

### **EDI Customer Service/Technical Assistance**

SAPC EDI Coordinator  
(626) 299-4551  
sapc\_support@ph.lacounty.gov

County of Los Angeles, SAPC  
1000 South Fremont Avenue, Building A-9 East, 3<sup>rd</sup> Floor  
Alhambra, CA 91803

## **Section 5. Operational Information**

### **Hours of Operation**

Unless otherwise notified claims processing will occur between 8:00AM to 5:00PM PST, Monday through Friday.

## **Section 6. SAPC/Sage Business Rules and Limitations** **Business rules for inbound 837P Transactions**

1. All clients must be created in Sage prior to claiming. The client must be identified by a unique Client ID assigned by Sage. The client ID number must be prefixed with the letters 'MSO' in loop 2010BA/NM109 Subscriber Primary Identifier field.
2. Financial Eligibility must be entered in Sage for each client prior to claiming. Each client must have the correct guarantors associated with the client's admission. In addition, the following fields must be completed prior to claiming:
  - Client's Relationship to Subscriber
  - Subscriber's First Name
  - Subscriber's Last Name
  - Subscriber's Gender
  - Subscriber's Date of Birth
  - Subscriber's Address Information
  - Subscriber's Client Index Number (CIN), if DMC Enrolled. If Patient is non-DMC, leave blank.
  - Verified Eligibility with a date prior to the date of service on the claim
  - Subscriber's Assignment of Benefits
  - Subscriber's Release of Information
3. A diagnosis must be entered on the "Provider Diagnosis ICD 10" form on SAGE.
4. All provider facilities must be set up in Sage. Each facility is required to have a unique NPI number for electronic billing. The NPI number will be used to identify the facility providing services to the client.
5. SAPC requires an authorization for all services in the 2400/REF02 segment. While there are two types of authorizations (Member Auths and Provider Auths), A provider will put only one authorization on a claim line.



- Provider Authorizations, or P-Auths, are specific to a Contracting Provider and to a Funded Program/Funding Source. Generally, Provider Authorizations will be published by SAPC for each fiscal year. In FY18-19 and beyond, these authorizations are typically used for incentive payments. These Authorizations always start with the letter 'P' and can be billed without further authorization subject to rules established by SAPC and Drug Medi-Cal for client eligibility.
  - Member Authorizations or Service Authorization, are specific to a client and a Contracting Provider. They are used to authorize all treatment services. Member Authorizations are also tied to a Funded Program/Funding Source and will ensure verifications are conducted during patient enrollment. Member Authorizations are requested via the Sage system. Member Authorizations are always all numeric. Providers should only submit claims on approved member authorizations in the 837 file, as claims on Member Authorizations that are not approved will automatically be denied.
6. The Rendering Provider, or Practitioner, must be set up and associated in Sage with the Provider prior to billing. All Rendering Providers must have a NPI set up in Sage. The NPI number will be used to match the clinician on the inbound claim with the clinician associated with the Provider in Sage. Rendering Provider updates should be communicated to SAPC on a timely basis.
  7. The Rendering Provider's Discipline will be determined based on the information stored in Sage. SAPC will not utilize the Rendering Provider's taxonomy in the PRV segment. Any updates to the Practitioner's Discipline will need to be communicated to SAPC on a timely basis.
  8. Group Claims
    - Services for group claims are subject to the group billing calculation established by SAPC and Drug Medi-Cal. The amount reported on the claim must be the results of this calculation. Providers can only claim the portion of the service that applies to the client being claimed.
  9. Modifier – each service should contain the correct modifier. Sage will validate the HCPC/CPT code and Modifier(s) against the services associated with the Authorization. Services that do not match the HCPC/CPT code in the Authorization will be denied. Each modifier must be separated by a colon ':'. Modifiers must be in the order:
    - \* ASAM Level of care
    - \* Age
    - \* Perinatal Status
    - \* Telehealth/Telephone
    - \* Note: The youth modifier should be dropped if the Telehealth/Telephone modifier is to be used and would cause the number of modifiers to be higher than 4.

For example, a client receiving Individual therapy (H0004) with ASAM level 1.0 (U7), age 15 (HA), and pregnant (HD) would use the code H0004:U7:HA:HD.

- Level of Care is based on ASAM level of care.
- Age – The 'HA' modifier must be associated with all clients 21 and under. This modifier will be validated against the client's age at the time of service.
- Perinatal -- Clients in a perinatal status are required to have a Client Condition-Pregnancy Form entered in Sage and have the Modifier 'HD'.

For another example, a client receiving Individual Therapy (H0004) with ASAM level 1-OTP (UA + HG), age 15 (HA), pregnant (HD), and the service conducted via Telehealth (GT) would use code H0004:UA:HG:HD:GT. There is a maximum of 4 modifiers allowed per code. The youth modifier should be dropped if the Telehealth/Telephone modifier is to be used and would cause the number of modifiers to be higher than 4.

10. All services must be reported in 'UN' (units) or 'MJ' (minutes for group services) as the Unit or Basis of Measurement Code in SV103. For Residential day rate claims, one day equals 1 unit.

11. The following elements are used by Sage to identify and validate the client:

- Client ID – 2010BA/NM109 Subscriber Primary Identifier. The Subscriber Primary number will be assigned by SAPC during the admission process. The Subscriber Primary number must have a prefix of 'MSO' in front of client ID to avoid billing errors.
- Gender – 2010BA DMG03 Subscriber Gender Code.
- Date of Birth – 2010BA DMG02 Subscriber Birth Date.

12. Services per claim

- SAPC allows one service line per claim.

13. SAPC Health Care Claim Payment/Advice (835)

- Providers will receive an 835 for all Approved and Denied claims at the time that the claim is adjudicated, and the provider receives payment.
- Providers will receive a separate 835 with just denied claims.
- Per the national HIPAA 835 guide, Sage uses the Claim Status Code values 1, 2 and 3 (CLP02) when adjudicating original claims, regardless of whether the claim was approved or denied. Sage does not return the Claim Status Code 4 when a claim is denied.

14. Retroclaim Adjudication

- Drug Medi-Cal claims that are subsequently denied by the State will result in a second 835, known as a retroclaim adjudication. Retroclaim adjudication 835s follow all of the standard HIPAA 835 requirements for reversals and corrections.











## SUBSCRIBER NAME - LOOP 2010BA

### NM1 – Subscriber Name

NM101	Entity Identifier Code	IL	
NM102	Entity Type Qualifier		
NM103	Subscriber Last Name		
NM104	Subscriber First Name		
NM105	Subscriber Middle Name		
NM107	Subscriber Name Suffix		
NM108	Identification Code Qualifier		
NM109	Subscriber Primary Identifier		SAPC Assigned Subscriber Patient ID Number and not the Patient's CIN. Note: This segment must begin with MSO followed by the patient ID number. Example: MSO315411.

### PAT – Patient Information

PAT01	Individual Relationship Code		
PAT02	Patient Location Code		
PAT03	Employment Status Code		
PAT04	Patient Location Code		
PAT05	Date Time Period Format Qualifier		
PAT06	Date Time Period		
PAT07	Unit or Basis for Measurement Code		
PAT08	Weight		
PAT09	Yes/No Condition or Response Code		The "Y" code indicates that the patient is pregnant. The pregnancy indicator is required where the client is known to the provider to be either pregnant or postpartum as defined in 22 CCR § 51341.1(b) (18). The indicator will be used for statistical purposes, and for adjudicating claims for which the client's perinatal eligibility is relevant.

### N3 – Subscriber Address

N301	Subscriber Address Line		
N302	Subscriber Address Line		



<b>N4 – Subscriber City/State/Zip Code</b>			
N401	Subscriber City Name		
N402	Subscriber State Code		
N403	Subscriber Postal Zone or ZIP Code		
N404	CountryCode		
N407	CountrySubdivision Code		
<b>DMG – Subscriber Demographic Information</b>			
DMG01	Date Time Period Format Qualifier	D8	
DMG02	Subscriber Birth Date		
DMG03	Subscriber Gender Code		
<b>REF – Subscriber Secondary Information</b>			
REF01	ReferenceIdentificationQualifier		
REF02	Reference Identification		

<b>PAYER NAME - LOOP 2010BB</b>			
<b>NM1 – Payer Name</b>			
NM101	Entity Identifier Code	PR	Payer
NM102	Entity Type Qualifier	2	Non-PersonEntity
NM103	Payer Name		SAPC
NM108	Identification Code Qualifier		PI
NM109	Payer Identifier		SAPC001
<b>N3 – Payer Address</b>			
N301	Payer Address Line		1000 FREMONT AVE
N302	Payer Address Line		
<b>N4 – Payer City/State/Zip Code</b>			
N401	Payer City Name		ALHAMBRA
N402	Payer State Code		CA
N403	Payer Postal Zone or ZIP Code		918039998
N404	CountryCode		
N407	CountrySubdivision Code		

<b>CLM – Claim Information</b>			
CLM01	Claim Submitter's ID		
CLM02	Total Claim Charge Amount		
CLM03	Not Used		Not Used
CLM04	Not Used		Not Used
CLM05-1	Facility Code Value		
CLM05-2	Facility Code Qualifier		
CLM05-3	Claim Frequency Code		
CLM06	Provider or Supplier Signature Indicator		
CLM07	Medicare Assignment Code		
CLM08	Benefits Assignment Certification Indicator		
CLM09	Release of Information Code		
CLM10	Patient Signature Source Code		
CLM11-1	Related Causes Code		
CLM11-2	Related Causes Code		
CLM11-3	Related Causes Code		
CLM11-4	Auto Accident State or Province Code		
CLM11-5	Country Code – Not Used		Not Used
CLM12	Special Program Indicator – Not Used		Not Used
CLM16	Participation Agreement		Not Used
CLM20	Delay Reason Code		
<b>DTP – Date – Admission</b>			
DTP01	Date/TimeQualifier	435	
DTP02	Date Time Period Format Qualifier		
DTP03	Date Time Period		
<b>DTP – Date – Discharge</b>			
DTP01	Date/TimeQualifier	096	
DTP02	Date Time Period Format Qualifier		
DTP03	Date Time Period		
<b>AMT – Patient Amount Paid</b>			
AMT01	Amount Qualifier Code	F5	F5 = Patient Amount Paid
AMT02	Patient Amount Paid		Total Amount Paid By Client

<b>HI – Health Care Diagnosis Code</b>			
HI01	PrincipalDiagnosis	ABK	ABK=Principal Diagnosis DSM-5/ ICD-10 Codes
HI01	Diagnosis Code		Industry Code
HI02	Diagnosis Type Code	ABF	ABF=Diagnosis ICD-10 Codes
HI02	Diagnosis Code		Industry Code
HI03	Diagnosis Type Code	ABF	ABF=Diagnosis ICD-10 Codes
HI03	Diagnosis Code		Industry Code
HI04	Diagnosis Type Code	ABF	ABF=Diagnosis ICD-10 Codes
HI04	Diagnosis Code		Industry Code
HI05	Diagnosis Type Code	ABF	ABF=Diagnosis ICD-10 Codes
HI05	Diagnosis Code		Industry Code
HI06	Diagnosis Type Code	ABF	ABF=Diagnosis ICD-10 Codes
HI06	Diagnosis Code		Industry Code
HI07	Diagnosis Type Code	ABF	ABF=Diagnosis ICD-10 Codes
HI07	Diagnosis Code		Industry Code
HI08	Diagnosis Type Code	ABF	ABF=Diagnosis ICD-10 Codes
HI08	Diagnosis Code		Industry Code
<b>NM1 Rendering Provider Name (2310B)</b>			
NM101	Entity Identifier Code		82
NM102	Entity Type Qualifier		1 = Person / 2 = Non-Person Entity
NM103	Rendering Provider Last Name		
NM104	Rendering Provider First Name		
NM105	Rendering Provider Middle Name		
NM107	Rendering Provider Name Suffix		
NM108	Identification Code Qualifier		
NM109	Rendering Provider Identifier		Clinical NPI Number
NM112	Name Last or Organization Name		
<b>Service Facility Location Name (2310C) – Required when Service Location is Office or Home</b>			
NM101	Entity Identifier Code		77
NM102	Entity Type Qualifier		1 = Person / 2 = Non-Person Entity
NM103	Rendering Provider Last or Organization Name		Client's Program For The Episode
NM108	Identification Code Qualifier	XX	
NM109	Identification Code		Location NPI
<b>N3 – Service Facility Location Address</b>			
N301	Laboratory or Facility Address Line		
N302	Laboratory or Facility Address Line		

<b>N4 – Service Facility Location City/State/Zip</b>			
N401	Laboratory or Facility City Name		
N402	Laboratory or Facility State or Province Code		
N403	Laboratory or Facility Postal Zone or ZIP Code		
N404	CountryCode		
N407	CountrySubdivision Code		

**OTHER SUBSCRIBER INFORMATION – LOOP 2320 – Medi-Cal is Secondary Ins**

**SBR – Other Subscriber Information**

SBR01	Payer Responsibility Sequence Number Code		
SBR02	Individual Relationship Code		
SBR03	Insured Group or Policy Number		
SBR04	Other Insured Group Name		
SBR05	Insurance Type Code		

**AMT – Coordination of Benefits (COB) Total Non-Covered Amount**

AMT01	Amount Qualifier Code	D	Payor Amount Paid
AMT02	MonetaryAmount		
AMT03	Credit/Debit Flag Code		

**AMT – Remaining Patient Liability**

AMT01	Amount Qualifier Code	EAF	Patient Liability
AMT02	MonetaryAmount		
AMT03	Credit/Debit Flag Code		

**OI – Other Insurance Coverage Information**

OI03	Benefits Assignment Certification Indicator		
OI04	Patient Signature Source Code		
OI06	Release of Information Code		

## OTHER SUBSCRIBER NAME - LOOP 2330BA

### NM1 – Other Subscriber Name

NM101	Entity Identifier Code	IL	
NM102	Entity Type Qualifier		
NM103	Subscriber Last Name		
NM104	Subscriber First Name		
NM105	Subscriber Middle Name		
NM107	Subscriber Name Suffix		
NM108	Identification Code Qualifier		
NM109	Subscriber Primary Identifier		

### N3 – Other Subscriber Address

N301	Payer Address Line		
N302	Payer Address Line		

### N4 – Other Subscriber City/State/Zip Code

N401	Payer City Name		
N402	Payer State Code		
N403	Payer Postal Zone or ZIP Code		
N404	CountryCode		
N407	CountrySubdivision Code		

## OTHER PAYER - LOOP 2330B

### NM1 – Other Payer Name

NM101	Entity Identifier Code	PR	PR = Payer
NM102	Entity Type Qualifier	2	2 = Non Person Entity
NM103	Other Payer Last or Organization Name		
NM108	Identification Code Qualifier		
NM109	Other Payer Primary Identifier		

## Service Line Number(Loop 2400)

### LX – Service Line Number

LX01	AssignedNumber		LX Segment Counter starting at 1 for the initial LX segment and increment by one in each subsequent LX segment within Claim Information
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To bill multiple NDC codes, create a new LX Segment Counter(s). Please see example at the following link:

<https://www.dhcs.ca.gov/formsandpubs/Documents/BHIN-20-064-Exhibit-A.pdf>

SV1 – Professional Service			
SV101	ProcedureModifier	HC	HC = HCPCS Codes <b>This must be HC for processing into MSO.</b>
SV101	Procedure Code		<b>This must be defined in the MSO CPT code table, or the service is rejected on MSO inbound.</b>
SV101	Product or Service ID Qualifier		
SV101	ProcedureModifier		
SV101	ProcedureModifier		
SV101	ProcedureModifier		
SV102	Line Item Charge Amount		Total Service Charge
SV103	Unit or Basis for Measurement Code	UN	UN = Units only
SV104	Service Unit Count		Total Service Units If Units Based Service
SV105	Place of Service Code	02	
SV107	Diagnosis Code Pointer		Diagnosis Code Pointer Based on Client's Diagnosis <b>If an invalid diagnosis reference is encountered, the entire claim will be rejected by MSO inbound.</b>
SV107	Diagnosis Code Pointer		Diagnosis Code Pointer Based on Client's Diagnosis <b>If an invalid diagnosis reference is encountered, the entire claim will be rejected by MSO inbound.</b>
SV107	Diagnosis Code Pointer		Diagnosis Code Pointer Based on Client's Diagnosis <b>If an invalid diagnosis reference is encountered, the entire claim will be rejected by MSO inbound.</b>
SV107	Diagnosis Code Pointer		Diagnosis Code Pointer Based on Client's Diagnosis <b>If an invalid diagnosis reference is encountered, the entire claim will be rejected by MSO inbound.</b>
SV109	Emergency Indicator		
SV111	EPSDT Indicator		
SV112	Family Planning Indicator		
SV115	Co-Pay Status Code		

A complete list of CPT/HCPC by ASAM of Case is available on our SAPC Public Webpage at the following link:  
<http://publichealth.lacounty.gov/sapc/NetworkProviders/FinanceForms/RatesAndStandardsMatrix.pdf>

<b>DTP - Date - Service Date</b>			
DTP01	Date Time Qualifier	472	472 = Service
DTP02	Date Time Period Format Qualifier		D8 = Date expressed in CCYYMMDD, RD8 = Range of dates expressed in CCYYMMDD-CCYYMMDD
DTP03	Service Date		<b>This is required for the service to file in the MSO 'Claim Processing (HCFA)' option ('Service Detail' tab).</b>
<b>CN1 - Contract Information</b>			
CN101	Contract Type Code		
CN102	Not Used		Not Used
CN103	Not Used		Not Used
CN104	Reference Identification		<b>Reference Contract Number</b>
<b>REF - Prior Authorization - Required</b>			
REF01	Reference Identification Qualifier	G1	G1 = Prior Authorization Number
REF02	Prior Authorization or Referral Number		Prior Authorization or Referral Number
<b>Line Note</b>			
NTE01	Note Reference	DCP	ADD - Additional Information DCP - Goals, Rehabilitation Potential, Discharge Plans
NTE02	Description		Value

<b>NATIONAL DRUG CODE (NDC) IDENTIFICATION INFORMATION - LOOP 2410</b>			
<b>LIN – Drug Identification</b>			
LIN01			
LIN02	Product/Service ID Qualifier	N4	Qualifier
LIN03	National Drug CD		11 -digit NDC without hyphens or spaces
<b>CTP – Drug Quantity</b>			
CTP01			
CTP02			
CTP03			
CTP04	National Drug Unit Count		Quantity (number of units)
CTP05	Measurement code		Composite Unit of Measure
CTP05-1	F2, - International Unit, GR - Gram, ML - Milliliter, UN - Unit, ME - Milligram		Unit or Basis of Measurement code

A complete list of NDC Codes is available in our Rate Matrix:

<http://publichealth.lacounty.gov/sapc/NetworkProviders/FinanceForms/RatesAndStandardsMatrix.pdf>

EXAMPLE OF NATIONAL DRUG CODE:

LIN\*\*N4\*63323024910~

CTP\*\*\*\*07\*ML~

<b>LINE ADJUDICATION INFORMATION - LOOP 2430 - OHC / MEDI-CAL Claims</b>			
<b>SVD - Line Adjudication Information</b>			
SVD01	Other Payer Primary Identifier		
SVD02	Service Line Paid Amount		
SVD03	Product or Service ID Qualifier		
SVD03	ProcedureModifier		
SVD03	ProcedureModifier		
SVD03	ProcedureModifier		
SVD03	Procedure Code		
SVD03	ProcedureModifier		
SVD03	Procedure Code Description		
SVD05	Paid Service Unit Count		
SVD06	Bundled or Unbundled Line Number		
<b>CAS - Line Adjustment</b>			
CAS01	Claim Adjustment Group Code		PR/CO/OA
CAS02	Adjustment Reason Code		
CAS03	AdjustmentAmount		
CAS04	AdjustmentQuantity		
CAS05	Adjustment Reason Code		
CAS06	AdjustmentAmount		
CAS07	AdjustmentQuantity		
CAS08	Adjustment Reason Code		
CAS09	AdjustmentAmount		
CAS10	AdjustmentQuantity		
CAS11	Adjustment Reason Code		
CAS12	AdjustmentAmount		
CAS13	AdjustmentQuantity		
CAS14	Adjustment Reason Code		
CAS15	AdjustmentAmount		
CAS16	AdjustmentQuantity		
CAS17	Adjustment Reason Code		
CAS18	AdjustmentAmount		
CAS19	AdjustmentQuantity		
<b>DTP - Line Check Or Remittance Date</b>			
DTP01	Date Time Qualifier	573	573 = Date Claim Paid
DTP02	Date Time Period Format Qualifier	D8	D8 = Date expressed in CCYYMMDD
DTP03	Adjudication or Payment Date		

\*Note: In a future revision to this Companion Guide, an NTE segment will be added to provide the number of members in the group, duration of the group, and documentation time for all group (H0005) and Patient Education (T1012) services.



## Section 9. Acknowledgement and Reports

### Acknowledgements

- SAPC returns an Interchange Acknowledgment (TA1) segment when requested, based on the value transmitted in ISA14.
- SAPC provides Implementation Acknowledgment transactions (999) for inbound Functional Groups (i.e. 837s), if requested.
- SAPC provides the Health Care Claim Acknowledgment transaction (277CA) for claims. Ensure your eHR is configured to read 277CA. Only accepted claims will be assigned a SAGE claim ID.
- SAPC does not request the Interchange Acknowledgments (TA1) segment on outbound interchanges.
- SAPC accepts, but does not require or process, Implementation Acknowledgment (999) transactions for all outbound Functional Groups.

### Linking an 837 to the 277CA

As per the HIPAA Technical Report for the 277CA transaction, the 277CA file reports the 837's BHT03 Originator Application Transaction Identifier value in the Claim Transaction Batch Number (2200B – TRN02) of the 277CA. In order to successfully link an 837 to the correct 277CA, the 837 must contain a unique value in the BHT03 for every 837 file generated.

### 277CA Claim Status Codes

The following are most common rejection Claim Status Codes returned on the Sage 277CA:

Inbound 837P Claim Rejections	Claim Status Codes on Sage 277CA
Client's date of birth not match	A7:0
Void or Replacement Claim with invalid Payer Claim Control #	A7:0
Void or Replacement Claim where Client ID/MSO # on the Void or Replacement does not match the Client ID/MSO # of the original claim	A7:0
Date of Service is a future date	A7:0
Procedure code not defined in SAGE MSO HCPC/CPT table	A7:21 & A7:454
Client ID with the 'MSO' prefix but does not exist in SAGE	A7:33
Client ID without the 'MSO' prefix	A7:33
Total claim charge amount not equal sum of line item charge amount	A7:178
Claim is out of balance – service line paid amount + all service line adjustment amounts do not equal the line item charge amount	A7:400
Diagnosis Code Not Defined in SAGE Diagnosis Table	A7:477
A claim will be rejected if an ICD-9 diagnosis indicator is received and the service date (outpatient) or discharge/thru date (inpatient) are on or after the ICD-10 cutover date.	A7:477
Submitter ID NOT found	A7:478
Other Payer Primary ID is missing or invalid or the value sent in the 2330 loop does not match the value sent in the 2430 loop	A7:479

A complete list of codes and modifiers are available at the following websites:

<http://www.x12.org/codes/health-care-claim-status-category-codes/>  
<http://www.x12.org/codes/health-care-claim-status-codes/>

## Section 10. Remittance (835)

BPR - Financial Information		
BPR01	Transaction Handling Code	C=Payment Accompanies Remittance Advice D=Make Payment Only H=Notification Only I=Remittance Information Only P=Pre-notification of Future Transfers U=Split Payment and Remittance X=Handling Party's Option to Split Payment and Remittance
BPR02	MonetaryAmount	
BPR03	Credit/Debit Flag Code	C=Credit D=Debit
BPR04	Payment Method Code	ACH=Automated Clearing House (ACH) BOP=Financial Institution Option CHK=Check FWT=Federal Reserve Funds/Wire Transfer - Non-repetitive NON=Non-Payment Data
BPR05	Payment Format Code	
BPR06	(DFI) ID Number Qualifier	
BPR07	(DFI) Identification Number	
BPR08	Account Number Qualifier	
BPR09	Account Number	
BPR10	Originating Company Identifier	
BPR11	Originating Company Supplemental Code	
BPR12	(DFI) ID Number Qualifier	
BPR13	(DFI) Identification Number	
BPR14	Account Number Qualifier	
BPR15	Account Number	
BPR16	Date	
TRN - Re-association Trace Number		
TRN01	Trace Type Code	1
TRN02	Reference Identification	EFT or Check Number
TRN03	Originating Company Identifier	
TRN04	Reference Identification	

REF - Version Identification		
REF01	Reference Identification Qualifier	F2
REF02	Reference Identification	AVATAR MSO 2017
DTM - Production Date		
DTM01	Date/TimeQualifier	405
DTM02	Date	

PAYER IDENTIFICATION - LOOP 1000A		
N1 - Payer Identification		
N101	Entity Identifier Code	
N102	Name	COUNTY OF LOS ANGELES SAPC
N103	Identification Code Qualifier	
N104	Identification Code	
N3 - Payer Address		
N301	Address Information	
N302	Address Information	
N4 - Payer City, State, ZIP		
N401	City Name	
N402	State or Province Code	
N403	Postal Code	Must include Zip + 4 digit code
N404	CountryCode	
N405	Location Qualifier	
N406	Location Identifier	
N407	CountrySubdivision Code	
REF - Additional Payer Identification		
REF01	Reference Identification Qualifier	2U=Payer Identification Number EO=Submitter Identification Number HI=Health IndustryNumber (HIN) NF=National Association of Insurance Commissioners (NAIC) Code
REF02	Reference Identification	

<b>PER - Payer Contact Information</b>		
PER01	Contact Function Code	CX=Payers Claim Office
PER02	Name	
PER03	Communication Number Qualifier	TE=Telephone Number
PER04	Communication Number	
PER05	Communication Number Qualifier	EM=Email Address
PER06	Communication Number	
PER07	Communication Number Qualifier	
PER08	Communication Number	
<b>PER - Payer Technical Contact Information</b>		
PER01	Contact Function Code	BL - Technical Department
PER02	Name	
PER03	Communication Number Qualifier	EM=Email Address TE=Telephone Number UR=Uniform Resource Locator (URL)
PER04	Communication Number	
PER05	Communication Number Qualifier	EM=Email address EX=Telephone Extension FX=Facsimile TE=Telephone Number UR=Uniform Resource Locator (URL)
PER06	Communication Number	
PER07	Communication Number Qualifier	EM=Email address EX=Telephone Extension FX=Facsimile UR=Uniform Resource Locator (URL)
PER08	Communication Number	

<b>PAYEE IDENTIFICATION - LOOP 1000B</b>		
<b>N1 - Payee Identification</b>		
N101	Entity Identification Code	PE
N102	Name	
N103	Identification Code Qualifier	
N104	Identification Code	
<b>N3 - Payee Address</b>		
N301	Address Information	
N302	Address Information	

N4 - Payee City, State, Zip Code		
N401	City Name	
N402	State or Province Code	
N403	Postal Code	Must include Zip + 4 digit code
N404	CountryCode	
N405	Location Qualifier	
N406	Location Identifier	
N407	CountrySubdivision Code	
REF - Payee Additional Identification		
REF01	Reference Identification Qualifier	TJ - Federal Tax ID
REF02	Reference Identification	

LOOP 2000		
LX - Header Number		
LX01	AssignedNumber	

CLAIM PAYMENT INFORMATION - LOOP 2100		
CLP - Claim Payment Information		
CLP01	Claim Submitter's Identifier	
CLP02	Claim Status Code	1=Processed as Primary 2=Processed as Secondary 3=Processed as Tertiary 4=Denied 19=Processed as Primary, Forwarded to Additional Payer(s) 20=Processed as Secondary, Forwarded to AdditionalPayer(s) 21=Processed as Tertiary, Forwarded to Additional Payer(s) 22=Reversal of Previous Payment 23=Not Our Claim, Forwarded to Additional Payer(s) 25=Predetermination Pricing Only - No Payment
CLP03	MonetaryAmount	
CLP04	MonetaryAmount	

CLP05	MonetaryAmount	12=Preferred Provider Organization (PPO) 13=Point of Service (POS) 14=Exclusive Provider Organization (EPO) 15 =indemnityInsurance 16=Health Maintenance Organization (HMO) Medicare Risk 17=Dental Maintenance Organization AM=Automobile Medical CH=Champus DS=Disability HM=Health Maintenance Organization LM=LiabilityMedical MA=Medicare Part A MB=Medicare Part B MC=Medicaid OF=Other Federal Program TV=Title V VA=Veterans Affairs Plan WC=Workers' Compensation Health Claim ZZ=Mutually Defined
CLP06	Claim Filing Indicator Code	
CLP07	Reference Identification	
CLP08	Facility Code Value	
CLP09	Claim Frequency Type Code	
CLP10	Patient Status Code	
CLP11	Diagnosis Related Group (DRG) Code	
CLP12	Quantity	
CLP13	Percentage as Decimal	
<b>NM1 - Patient Name</b>		
NM101	Entity Identifier Code	QC = Patient
NM102	Entity Type Qualifier	1 = Person
NM103	Name Last or Organization Name	
NM104	Name First	
NM105	Name Middle	
NM106	Name Prefix	
NM107	Name Suffix	
NM108	Identification Code Qualifier	MI=Member Identification Number
NM109	Identification Code	Client ID in Sage
<b>REF - Other Claim Related Identification</b>		
REF01	Reference Identification Qualifier	F8 - Original Reference Number
REF02	Reference Identification	This identifier is required for Corrected Claims, Voids and Replacement

<b>DTM - Statement From or To Date</b>		
DTM01	Date/TimeQualifier	232=Claim Statement Period Start 233=Claim Statement Period End
DTM02	Date	YYYYMMDD
<b>AMT - Claim Supplemental Information</b>		
AMT01	Amount Qualifier Code	AU=CoverageAmount D8=DiscountAmount F5=Patient Amount Paid
AMT02	MonetaryAmount	

<b>SERVICE PAYMENT INFORMATION - LOOP 2110</b>		
<b>SVC - Service Payment Information</b>		
SVC01	COMPOSITE MEDICAL PROCEDURE IDENTIFIER	
SVC01-1	Product/Service ID Qualifier	HC - HCPC/CPT Codes
SVC01-2	Product/Service ID	
SVC01-3	ProcedureModifier	
SVC01-4	ProcedureModifier	
SVC01-5	ProcedureModifier	
SVC01-6	ProcedureModifier	
SVC01-7	Description	
SVC02	MonetaryAmount	
SVC03	MonetaryAmount	
SVC04	Product/Service ID	
SVC05	Quantity	
SVC06	COMPOSITE MEDICAL PROCEDURE IDENTIFIER	
SVC06-01	Product/Service ID Qualifier	
SVC06-02	Product/Service ID	
SVC06-03	ProcedureModifier	
SVC06-04	ProcedureModifier	
SVC06-05	ProcedureModifier	
SVC06-06	ProcedureModifier	
SVC06-07	Description	
SVC07	Quantity	

<b>DTM - Service Date</b>		
DTM01	Date/TimeQualifier	472
DTM02	Date	YYYYMMDD
<b>CAS - Service Adjustment</b>		
CAS01	Claim Adjustment Group Code	
CAS02	Claim Adjustment Reason Code	
CAS03	MonetaryAmount	
CAS04	Quantity	
CAS05	Claim Adjustment Reason Code	
CAS06	MonetaryAmount	
CAS07	Quantity	
CAS08	Claim Adjustment Reason Code	
CAS09	MonetaryAmount	
CAS10	Quantity	
CAS11	Claim Adjustment Reason Code	
CAS12	MonetaryAmount	
CAS13	Quantity	
CAS14	Claim Adjustment Reason Code	
CAS15	MonetaryAmount	
CAS16	Quantity	
CAS17	Claim Adjustment Reason Code	
CAS18	MonetaryAmount	
CAS19	Quantity	
<b>REF - Service Identification</b>		
REF01	Reference Identification Qualifier	BB - Authorization Number
REF02	Reference Identification	
<b>AMT - Service Supplemental Amount</b>		
AMT01	Amount Qualifier Code	B6=Allowed - Actual
AMT02	MonetaryAmount	
<b>LQ - Health Care Remark Codes</b>		
LQ01	Code List Qualifier Code	
LQ02	Industry Code	



PLB - Provider Adjustment		
PLB01	Reference Identification	
PLB02	Date	YYYYMMDD
PLB03	AdjustmentIdentifier	50=Late Charge 51=Interest Penalty Charge 72=AuthorizedReturn 90=EarlyPayment Allowance AM=Applied to Borrower's Account AP=Acceleration of Benefits B2=Rebate B3=Recovery Allowance BD=Bad Debt Adjustment BN=Bonus C5=Temporary Allowance CR=CapitationInterest CS=Adjustment CT=Capitation Payment CV=Capital Pass thru CW=Certified Registered Nurse Anesthetist Pass thru DM=Direct Medical Education Pass thru E3=Withholding FB=ForwardingBalance FC=FundAllocation GO=Graduate Medical Education Pass thru IP=Incentive Premium Payment IR=Internal Revenue ServiceWithholding IS=Interim Settlement J1=Non-reimbursable L3=Penalty L6=InterestOwed LE=Levy LS=Lump Sum OA=Organ Acquisition Pass thru OB=Offset for Affiliated Providers PI=Periodic Interim Payment PL=PaymentFinal RA=Retro-activityAdjustment RE=Return on Equity SL=Student Loan Repayment TL=Third Party Liability WO=Overpayment Recovery WU=Unspecified Recovery ZZ=Mutually Defined
PLB03-1	Adjustment Reason Code	**Required when a control, account or tracking number applies to this adjustment. **Use when necessary to assist the receiver in identifying, tracking or reconciling the adjustment. See sections 1.10.2.10 (Capitation and Related Payments), 1.10.2.5 (Advanced Payments and Reconciliation) and 1.10.2.12 (Balance Forward Processing) for further information. **IMPLEMENTATION NAME: Provider Adjustment Identifier

PLB03-2	Reference Identification	<p>**Required when a control, account or tracking number applies to this adjustment.</p> <p>**Use when necessary to assist the receiver in identifying, tracking or reconciling the adjustment. See sections 1.10.2.10 (Capitation and Related Payments), 1.10.2.5 (Advanced Payments and Reconciliation) and 1.10.2.12 (Balance Forward Processing) for further information.</p> <p>**IMPLEMENTATION NAME: Provider Adjustment Identifier</p>
PLB04	MonetaryAmount	<p>**This is the adjustment amount for the preceding adjustment reason.</p> <p>**Decimal elements will be limited to a maximum length of 10 characters including reported or implied places for cents (implied value of 00 after the decimal point). This applies to all subsequent 782 elements.</p> <p>**IMPLEMENTATION NAME: Provider Adjustment Amount</p>
PLB05	ADJUSTMENT IDENTIFIER	
PLB05-1	Adjustment Reason Code	
PLB05-2	Reference Identification	
PLB06	MonetaryAmount	
PLB07	ADJUSTMENT IDENTIFIER	
PLB07-1	Adjustment Reason Code	
PLB07-2	Reference Identification	
PLB08	MonetaryAmount	
PLB09	ADJUSTMENT IDENTIFIER	
PLB09-1	Adjustment Reason Code	
PLB09-2	Reference Identification	
PLB10	MonetaryAmount	
PLB11	ADJUSTMENT IDENTIFIER	
PLB11-1	Adjustment Reason Code	
PLB11-2	Reference Identification	
PLB12	MonetaryAmount	
PLB13	ADJUSTMENT IDENTIFIER	
PLB13-1	Adjustment Reason Code	
PLB13-2	Reference Identification	
PLB14	MonetaryAmount	

# Appendix A

## 837P Examples

### Drug Medi-Cal Claim

ISA\*00\* ..... \*00\* ..... \*30\*951234567 ..... \*30\*680290013 ..... \*171026\*1616\*!\*00501\*261616027\*1\*T\*::~  
GS\*HC\*951234567\*68029013\*20171026\*161627\*261616027\*X\*005010X222A1~  
ST\*837\*000000001\*005010X222A1~  
BHT\*0019\*00\*12345H\*20171026\*161627\*CH~  
NM1\*41\*2\*RECOVERING, INC.\*\*\*\*\*46\*951234567~  
PER\*IC\*BILLING DEPARTMENT\*TE\*2135551234~  
NM1\*40\*2\*CALIFORNIA DEPARTMENT OF ALCOHOL AND DRUG PROGRAMS\*\*\*\*\*46\*LACSAPC~  
HL\*1\*\*20\*1~  
NM1\*85\*2\*RECOVERY LYNWOOD\*\*\*\*\*XX\*1751934005~  
N3\*1234 32ND STREET~  
N4\*Lynwood\*CA\*902629998~  
REF\*EI\*951234567~  
PER\*IC\*BILLING MANAGER\*TE\*2135551234~  
HL\*2\*1\*22\*0~  
SBR\*P\*18\*\*LACSAPC\*\*\*\*\*MC~  
NM1\*IL\*1\*CLIENT\*TREATMENT\*\*\*\*\*MI\*MSO10994~  
N3\*3250 Wilshire Blvd\*Apt 1709~  
N4\*Los Angeles\*CA\*900209998~  
DMG\*D8\*20000101\*F~  
NM1\*PR\*2\*SAPC\*\*\*\*\*PI\*SAPC001~  
N3\*1000 FREMONT AVE~  
N4\*ALHAMBRA\*CA\*918039998~  
CLM\*16027\*60\*\*\*11:B:1\*Y\*A\*Y\*Y~  
HI\*ABK:099320~  
NM1\*82\*1\*COUNSLER\*JIM\*\*\*\*\*XX\*1245319599~  
LX\*1~  
SV1\*HC:99203:U8\*60\*UN\*2\*\*\*1~  
DTP\*472\*D8\*20170901~  
REF\*G1\*P1271~  
NTE\*DCP\*99~  
SE\*29\*000000001~  
GE\*1\*261616027~  
IEA\*1\*261616027~

Submitter's Federal Tax ID

Treating Facility's NPI

'MSO' and Sage Client ID

Rendering Provider's NPI

Authorization Number assigned by Sage

## OHC (Other Health Care)-Medi-Cal

```

ISA*00* .....*00* .....*30*951234567 .....*30*680290013 .....*171026*1616*! *00501*261616027*1*T*~
GS*HC*951234567*68029013*20171026*161627*261616027*X*005010X222A1~
ST*837*000000001*005010X222A1~
BHT*0019*00*12345H*20171026*161627*CH~
NML*41*2*RECOVERING, INC.*****46*951234567~
PER*IC*BILLING DEPARTMENT*TE*2135551234~
NML*40*2*CALIFORNIA DEPARTMENT OF ALCOHOL AND DRUG PROGRAMS*****46*LACSAPC~
HL*1**20*1~
NML*85*2*RECOVERY LYNWOOD*****XX*1751934005~
N3*1234 32ND STREET~
N4*Lynwood*CA*902629998~
REF*EI*951234567~
PER*IC*BILLING MANAGER*TE*2135551234~
HL*2*1*22*0~
SBR*S*18**LASAPC*****MC~
NML*IL*1*Tartest*OHCMEI****MI*MS015~
N3*118336 STREET TO NOWHERE~
N4*LOS ANGELES*CA*900051744~
DMG*D8*20001122*M~
NML*PR*2*LASAPC*****PI*CA DEPT OF ALCOHOL AND DRUG PROGRAMS~
N3*1901 16TH STREET~
N4*SACRAMENTO*CA*958149998~
CLM*13032*59***11:B:1*Y*A*Y*Y~
HI*ABK:099320~
NML*82*1*COUNSLER*JIM****XX*1245319599~
PRV*PE*FXC*2084P0800X~
SBR*P*18**Aetna Insurance - RISK HMO*****CI~
AMT*D*39~
AMT*EAF*20~
OI***Y***Y~
NML*IL*1*Tartest*OHCMEI****MI*MS015~
N3*118336 STREET TO NOWHERE~
N4*LOS ANGELES*CA*900051744~
NML*PR*2*Aetna Insurance - RISK HMO*****PI*60054~
LX*1~
SV1*HC:H0049:U8*59*UN*2***1~
DTP*472*D8*20170707~
REF*G1*P1136~
NTE*DCP*99~
SVD*60054*39*HC:H0049:U8**2~
CAS*CO*45*20~
DTP*573*D8*20170901~
SE*41*000000001~
GE*1*261616027~
IEA*1*261616027~

```

Drug Medi-Cal is identified as the secondary insurance in SBR01

The OHC payer is identified as the Primary. The coordination benefits (COB) amount paid

Other Payer Name – NM109 contains the Payer's

Service Line Adjudication Information: Identifies the payer, amount paid by the payer for the service, the claim adjustment reason code (CARC), and the Remittance Date

**Drug Medi-Cal with Patient Payment (Share of Cost)**

ISA\*00\* .....\*00\* .....\*30\*951234567 .....\*30\*680290013 .....\*171026\*1616\*!\*00501\*261616027\*1\*T\*::~  
GS\*HC\*951234567\*68029013\*20171026\*161627\*261616027\*X\*005010X222A1~  
ST\*837\*000000001\*005010X222A1~  
BHT\*0019\*00\*12345H\*20171026\*161627\*CH~  
NM1\*41\*2\*RECOVERING, INC.\*\*\*\*\*46\*951234567~  
PER\*IC\*BILLING DEPARTMENT\*TE\*2135551234~  
NM1\*40\*2\*CALIFORNIA DEPARTMENT OF ALCOHOL AND DRUG PROGRAMS\*\*\*\*\*46\*LACSAPC~  
HL\*1\*\*20\*1~  
NM1\*85\*2\*RECOVERY LYNWOOD\*\*\*\*\*XX\*1751934005~  
N3\*1234 32ND STREET~  
N4\*Lynwood\*CA\*902629998~  
REF\*EI\*951234567~  
PER\*IC\*BILLING MANAGER\*TE\*2135551234~  
HL\*2\*1\*22\*0~  
SBR\*P\*18\*\*LACSAPC\*\*\*\*\*MC~  
NM1\*IL\*1\*CLIENT\*TREATMENT\*\*\*MI\*MSO10994~  
N3\*3250 Wilshire Blvd\*Apt 1709~  
N4\*Los Angeles\*CA\*900209998~  
DMG\*D8\*20000101\*F~  
NM1\*PR\*2\*SAPC\*\*\*\*\*PI\*SAPC001~  
N3\*1000 FREMONT AVE~  
N4\*ALHAMBRA\*CA\*918039998~  
CLM\*16027\*60\*\*\*11:B:1\*Y\*A\*Y\*Y~  
**AMT\*F5\*20~**  
HI\*ABK:099320~  
NM1\*82\*1\*COUNSLER\*JIM\*\*\*\*\*XX\*1245319599~  
LX\*1~  
SV1\*HC:99203:U8\*60\*UN\*2\*\*\*1~  
DTP\*472\*D8\*20170901~  
REF\*G1\*P1271~  
NTE\*DCP\*99~  
SE\*30\*000000001~  
GE\*1\*261616027~  
IEA\*1\*261616027~

\$ 20.00 Patient Paym/

# Voids and Replacements

## Replacement of an Approved Claim

```
ISA*00*1111111111*00*1111111111*30*951234567-----*30*680290013-----*171026*1616*!*00501*261616027*1*T*::~~
GS*HC*951234567*68029013*20171026*161627*261616027*X*005010X222A1~
ST*837*000000001*005010X222A1~
BHT*0019*00*12345H*20171026*161627*CH~
NM1*41*2*RECOVERING, INC.*****46*951234567~
PER*IC*BILLING DEPARTMENT*TE*2135551234~
NM1*40*2*CALIFORNIA DEPARTMENT OF ALCOHOL AND DRUG PROGRAMS*****46*LACSAPC~
HL*1**20*1~
NM1*85*2*RECOVERY LYNWOOD*****XX*1751934005~
N3*1234 32ND STREET~
N4*Lynwood*CA*902629998~
REF*EI*951234567~
PER*IC*BILLING MANAGER*TE*2135551234~
HL*2*1*22*0~
SBR*P*18**LACSAPC*****MC~
NM1*IL*1*CLIENT*TREATMENT****MI*MSO10994~
N3*3250 Wilshire Blvd*Apt 1709~
N4*Los Angeles*CA*900209998~
DMG*D8*20000101*F~
NM1*PR*2*SAPC*****PI*SAPC001~
N3*1000 FREMONT AVE~
N4*ALHAMBRA*CA*918039998~
CLM*16027*60***11:B:7*Y*A*Y*Y~
REF*F8*3656~
HI*ABK:099320~
NM1*82*1*COUNSLER*JIM*****XX*1245319599~
LX*1~
SV1*HC:99203:U8*60*UN*2***1~
DTP*472*D8*20170901~
REF*G1*P1271~
NTE*DCP*99~
SE*30*000000001~
GE*1*261616027~
IEA*1*261616027~
```

CLM05-3 must have a value of 7 (Replacement)  
REF02 -Payer Claim Control Number from the 835 of the  
claim being replaced

## Void an Approved Claim

ISA\*00\*1111111111\*00\*1111111111\*30\*951234567.....\*30\*680290013.....\*171026\*1616\*!\*00501\*261616027\*1\*T\*::~  
GS\*HC\*951234567\*68029013\*20171026\*161627\*261616027\*X\*005010X222A1~  
ST\*837\*000000001\*005010X222A1~  
BHT\*0019\*00\*12345H\*20171026\*161627\*CH~  
NML\*41\*2\*RECOVERING, INC.\*\*\*\*\*46\*951234567~  
PER\*IC\*BILLING DEPARTMENT\*TE\*2135551234~  
NML\*40\*2\*CALIFORNIA DEPARTMENT OF ALCOHOL AND DRUG PROGRAMS\*\*\*\*\*46\*LACSAPC~  
HL\*1\*\*20\*1~  
NML\*85\*2\*RECOVERY LYNWOOD\*\*\*\*\*XX\*1751934005~  
N3\*1234 32ND STREET~  
N4\*Lynwood\*CA\*902629998~  
REF\*EI\*951234567~  
PER\*IC\*BILLING MANAGER\*TE\*2135551234~  
HL\*2\*1\*22\*0~  
SBR\*P\*18\*\*LACSAPC\*\*\*\*\*MC~  
NML\*IL\*1\*CLIENT\*TREATMENT\*\*\*MI\*MSO10994~  
N3\*3250 Wilshire Blvd\*Apt 1709~  
N4\*Los Angeles\*CA\*900209998~  
DMG\*D8\*20000101\*F~  
NML\*PR\*2\*SAPC\*\*\*\*\*PI\*SAPC001~  
N3\*1000 FREMONT AVE~  
N4\*ALHAMBRA\*CA\*918039998~  
CLM\*16027\*60\*\*\*11:B:8\*Y\*A\*Y\*Y~  
REF\*F8\*3657  
HI\*ABK:099320~  
NML\*82\*1\*COUNSLER\*JIM\*\*\*\*\*XX\*1245319599~  
LX\*1~  
SV1\*HC:99203:U8\*60\*UN\*2\*\*\*1~  
DTP\*472\*D8\*20170901~  
REF\*G1\*P1271~  
NTE\*DCP\*99~  
SE\*30\*000000001~  
GE\*1\*261616027~  
IEA\*1\*261616027~

CLM05-3 must have a value of 8 (Void)  
REF02 -Payer Claim Control Number from the 835 of the  
claim being voided

# 277CA Examples

## 277CA

```
ISA*00* .....*00* .....*30*951234567 .....*30*680290013 .....*171107*0939*^*00501*000000003*1*T*::~  
GS*HC*951234567*68029013*20171107*093907*3*X*005010X214~  
ST*277*0003*005010X214~  
BHT*0085*08*3*20171107*093907*TH~  
HL*1**20*1~  
NM1*AY*2*LA County Department of Health SAPC*****FI*680290013~  
TRN*1*20171107093907~  
DTP*050*D8*20171107~  
DTP*009*D8*20171107~  
HL*2*1*21*1~  
NM1*41*2*RECOVERING, INC.*****46*951234567~  
TRN*2*12345H~  
STC*A2:20*20171107*WQ*60~  
QTY*90*1~  
AMT*YU*60~  
HL*3*2*19*1~  
NM1*85*2*RECOVERY LYNWOOD*****XX*1751934005~  
TRN*1*0~  
STC*A2:20**WQ*60~  
QTY*QA*1~  
AMT*YU*60~  
HL*4*3*PT~  
NM1*IL*1*CLIENT*TREATMENT***MI*MSO10994~  
TRN*2*36044~  
STC*A2:20*20171107*WQ*60~  
REF*1K*1~  
DTP*472*D8*20170911~  
SE*26*0003~  
GE*1*3~  
IEA*1*000000003~
```

**2200B Loop - Information Receiver Application Trace ID**

- TRN01 – Provider Reference ID from the 837P -- BHT03
- STC01 – Claim Status Category Code\*
- QTY01 – 90=Acknowledged Quantity /AA=Unacknowledged Quantity
- AMT01 – YU=Total Accepted Amount /YY= Total Rejected Amount

**2200D – Claim Status Tracking**

- TRN02 – Provider’s Claim ID from the 837P -- CLM01
- STC02 – Claim Status Category Code\*
- REF02 – Claims Reference Assigned by Sage.
- DTP03 – Claim Level Service Date

\*A full list of Claim Status Category Codes are available at the following website  
<http://www.x12.org/codes/health-care-claim-status-category-codes/>

Claim Status Category Code  
A2 – Acknowledgement/Accepted into Sage for adjudication



# 835 Examples

## Standard 835

### Approved Claim

```
ISA*00* .....*00* .....*ZZ*680290013 .....*ZZ*951234567 .....*171107*1440*!*00501*000000001*0*P*::~~
GS*HP*680290013*951234567*20171107*144012*1*X*005010X221A1~
ST*835*0010~
BPR*I*60*C*CHK*****20171107~
TRN*1*278560*1953893470~
REF*F2*AVATAR MSC 2017~
DTM*405*20171107~
N1*PR*LACDH-SAPC~
N3*1000 FREMONT AVE~
N4*ALHAMBRA*CA*918039998~
PER*CX*CONTACT NAME*TE*8008751850*EM*RLUGO@PH.LACOUNTY.GOV~
PER*BL*SAPC EDI HELP DESK*EM*RLUGO@PH.LACOUNTY.GOV~
N1*PE*RECOVERING, INC..*XX*1751934005~
REF*TJ*951234567~
LX*1~
CLP*36044*1*60*60**16*1*11*1~
NMI*QC*1*CLIENT*TREATMENT***MI*3 ~
REF*F8*14877~
DTM*232*20170911~
DTM*233*20170911~
AMT*AU*60~
SVC*HC:99203:UA:HG:HA:HD*60*60**6~
DTM*472*20170911~
REF*BB*P1538~
AMT*B6*60~
SE*24*0010~
GE*1*1~
IEA*1*000000001~
```

REF02 -Payer Claim Control Number (PCCN). This Control Number is required for Voids and Replacements

### Denied Service

```
CLP*56050*1*60*0**16*2*11*1~
NMI*QC*1*CLIENT*TREATMENT***MI*3 ~
REF*F8*14877~
DTM*232*20170911~
DTM*233*20170911~
SVC*HC:99203:UA:HG:HA*60*0**0**6~
DTM*472*20170911~
CAS*CO*96*60~
REF*BB*P1538~
LQ*HE*N216~
```

CAS02 - Service denied with Claim Adjustment Reason Code\* (CARC) CO96 – Non-covered charge(s). At least one Remark Code must be used

LQ02 – Remark Code\*\* N216 – We do not offer coverage for this type of service or the patient is not enrolled in this portion of our benefit package

\*Complete list of Claim Adjustment Reason Codes is available at:

<http://www.x12.org/codes/claim-adjustment-reason-codes/>

\*\*Complete list of Remark Codes is available at:

<http://www.wpc-edi.com/reference/codelist/healthcare/remittance-advice-remark-codes/>

## State Denial and Takeback

```

ISA*00*.....*00*.....*ZZ*680290013.....*171019*2205*!*00501*000000055*0*P*::~
GS*HP*951234567*680290013*20171019*220515*1*X*005010X221A1~
ST*835*0137~
BPR*I*0*C*NON*****20171019~
TRN*1*34_DENIED_137*1953893470~
REF*F2*AVATAR MSC 2017~
DTM*405*20171019~
N1*PR*COUNTY OF LOS ANGELES SAPC~
N3*1000 S FREMONT AVE~
N4*ALHAMBRA*CA*91803~
PER*CX*RICHARD LUGO*TE*8008751850*EM*RLUGO@PH.LACOUNTY.GOV~
PER*BL*LA SAPC EDI HELP DESK~
N1*PE*RECOVERING, INC..*XX*1751934005~
REF*TJ*951234567~
LX*1~
CLP*3048*22*-28*-28**HM*288*11*1~
NMI*QC*1*CLIENT*TREATMENT***MI*12~
REF*F8*288~
DTM*232*20170904~
DTM*233*20170904~
SVC*HC:90846:U8*-28*-28**1~
DTM*472*20170904~
REF*BB*P1136~
AMT*B6*-28~
CLP*3048*1*28*0**HM*288*11*1~
NMI*QC*1*CLIENT*TREATMENT***MI*12~
REF*F8*288~
DTM*232*20170904~
DTM*233*20170904~
SVC*HC:90846:U8*28*0**0**1~
DTM*472*20170904~
CAS*CO*177*28*1~
REF*BB*P1136~
PLB*1619008380*20180630*FB:34_DENIED_137*-28~
SE*33*0137~
GE*1*1~
IEA*1*000000055~

```

This 835 only contains a takeback due to a State Denial and is processed as a \$0.00 payment with a future deduction listed in the PLB segment

The first loop of 2100 – 2110 segments contains a negative transaction to takeback funds previously paid for this claim. The CLP and SVC segments contain a negative payment of -\$28.00

The second loop of 2100 – 2110 segments contains the denial of the claim. The CAS segment contains the CARC from Drug Medi-Cal

PLB Segment shows the amount of a future takeback. This amount will be deducted from the next 835(s) until full amount has been consumed.