



## Communication Release

8/6/2020

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### KPI Dashboards Basic Navigation Webinar 8/10/2020

SAPC announced a webinar training session for Monday, August 10, 2020 to review basic navigation and functionality of Sage KPI and MSO KPI Dashboards 2.0. The training will incorporate information from previous KPI trainings and include additional information and tools to ensure providers are comfortable navigating the KPI dashboards.

The webinar is online only and is scheduled for two hours from 1:30-3:30 pm.

The training is intended for all treatment providers and staff who have access to KPI Dashboards. This typically includes members of Finance and Administration at each provider. Please note that access to KPI is not automatic and must be approved by individual agency's executive team.

Individuals must be registered for the training before getting the link to join. Please register at the link below:

[Registration Link for KPI Dashboards Basic Navigation and Review Webinar](#)

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### Claiming Blackout Lifted as of 7/31/2020

As a reminder, the claiming blackout for the 2020-21 fiscal year was lifted on Friday, July 31, 2020. While SAPC has previously communicated that the RSS Screening code would not be available until after the blackout was lifted, it was able to be configured in the system prior to the blackout being lifted. There are however, two areas of the configuration to align with the 2021-21 Rates and Standards Matrix that are not yet available. Details of the two items are below.

#### **Group Formula**

The Rates and Standards Matrix cites a change in configuration that will allow providers to claim different documentation times for each patient in a group setting on top of the base rate that was calculated by the group formula. This change is still in production and will not be completed when the blackout is lifted, therefore, the system will continue to calculate the group formula based on last fiscal year's configuration which is:

$$[(\text{group service time} + \text{travel time by the counselor} + \text{documentation time}) \div (\# \text{ of patients in the group})] \times \text{group minute rate} = \text{rate per patient}$$

- ❖ Secondary Providers: Please continue to use the group formula from last fiscal year as noted above until SAPC provides notification of when the group formula will be updated in Sage.
- ❖ Primary Providers: The 15-30-45 structure currently used for group billing in ProviderConnect will remain unchanged until the group formula configuration has been completed. Documentation time cited in the group example shown on the Rates and Standards Matrix was corrected to align with the policy of max documentation time of 10 minutes per patient receiving group services.

#### **ASAM 3.7 WM 4.0 WM Recovery Support Services and Case Management**

The Rates and Standards Matrix cites Recovery Supports Services (RSS) and case management for all levels of care. SAPC is working with the State on the implementation of RSS and Case Management for ASAM 3.7 WM and 4 WM in order to appropriately bill Drug Medi-Cal following the established 837P and 837I processes. Due to these ongoing billing process clarifications, RSS and case management will not be configured in Sage for claiming once the blackout is lifted. SAPC will continue to work with the State and will work with providers offering these LOCs when more information is available on how this is to be configured.

#### **Sage Help Desk**

Should you experience any difficulty submitting claims or have questions regarding billing, please contact the Sage Help Desk at (855) 346-2392. Your notification will help us better monitor Sage and provide timely resolution.

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## **ASAM CONTINUUM Update 3.0**

The ASAM CONTINUUM was updated on Friday, July 31, 2020. Details on the updates are listed below. Please note that these updates are applied directly by the ASAM CONTINUUM developers:

### Important Clinical Updates:

Version 3.0 makes significant updates to the tool:

- clinical changes to the question structure
- additional guidance and help messaging for delivering the interview
- expanded response items

Version 3.0 integrates greater efficiency in navigating through the interview by streamlining the assessment and eliminating questions that are not applicable to the patient in response to a triggering item. These revisions are applicable in the Medical History; Drug and Alcohol; Legal Information; Family and Social History; and Psychological sections. This release also expands and improves available response options for a number of questions.

Providers can access guidance videos directly from ASAM using the two links below:

[Demonstration of the streamlining updates](#)

[Demonstration of the response item and guidance updates](#)

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## **All Provider & Sage Advisory Meeting**

*Save the Date!* The next All Provider & Sage Advisory Meeting will be on August 25, 2020 from 9:00 a.m. to 12:00 p.m. The meeting will include a Sage & Training update. Participation link and agenda will be sent prior to the event and posted on SAPC's Calendar of Events, Trainings and Conferences.