Sage
Recap
Update
Provider Beta Test
Next Steps
Sage Recap

• Sage – LA County’s Electronic Substance Use Disorder Managed Care Information System

• Transition from a paper-based DMC-ODS system to an electronic DMC-ODS system to meet the enhanced requirements of the DMC-ODS waiver
Sage Recap (Continued)

- Functioning integrated electronic managed care information system
  - Assignment/Admission
  - Clinical Modules (electronic ASAM assessment tools, treatment plans, progress notes, etc.)
  - Utilization Management (UM) Module (service authorizations)
  - Service & Bed Availability Tool (SBAT)
  - Data Collection (LACPRS/CalOMS)
  - Billing Module
  - eContract Monitoring
Sage Recap (Continued)

• **SAPC Responsibilities**
  – Fund the development, implementation and annual maintenance/support of Sage
  – Share initial training responsibilities with providers

• **Provider Responsibilities**
  – Recognize critical importance of Sage to the delivery of quality SUD care
  – Ensure sufficient hardware specifications, up-to-date anti-virus protection, latest windows security patches, and IT staff to support Sage,
  – SAPC will support the implementation and start-up training for Sage, providers are responsible for future Sage trainings for their staff especially to address staff turnover
Sage Recap (Continued)

Phases of Sage

• All providers are required to provide data to Sage as part of the specialty SUD services being delivered in a managed care environment.

Phase I

Core Sage functionality will be provided to reduce the dependence on the current paper processes and allow for easier exchange of information between Providers and SAPC.

Phase II

• **Scenario 1:** Providers who don’t have electronic health record (EHR) or prefer to continue to use Sage as provided for in Phase I

• **Scenario 2:** Providers who have an EHR may choose integrate with Sage
### Sage Update

**Development – 2 Phases**

- **SAPC and Netsmart are creating Sage in 2 Phases**

<table>
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<th>Phase</th>
<th>Description</th>
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| **Phase 1** | • Core Clinical Modules  
  • Documentation  
  • ASAM assessment tools  
  • SBAT portal  
  • Utilization Management Module  
  • Complaints, Grievance, and Appeals  
  • Consent Management System  
  • LACPRS/CalOMS Data Collection System  
  • Billing |
| **Phase 2** | • Full integration of SBAT  
  • Integration of eContract Monitoring  
  • Data Exchange with EHRs/Health Information Exchange (HIE) |
Sage Update
Implementation Timeline*

DMC-ODS Launch July
Sage Launch

*Purpose of timeline is to demonstrate relative timing of launch events; NOT drawn to scale.
Sage Next Steps Training

- **Level 1 – Overview Trainings**
  - **Sage Awareness** (Beginning week of 9/11)
    - Increase familiarity with Sage processes
    - Understand workflows and how they might impact providers
    - Understand Data
    - Understand electronic ASAM

- **Level 2 – Regional Intensive Trainings** (in regional computer labs across LA County)
  - **Level 2A:** (Beginning October)
    - **End-user Sage trainings** – Trainings on Sage in computer lab setting
    - **Superuser Sage trainings** – Individuals who can both train others within provider agencies and provide higher level of on-site support
    - **Providers with an EHR Sage trainings** – Trainings for providers that have their own EHR – to accommodate different workflows
  - **Level 2B:**
    - **Online refresher courses** – Supplemental online trainings for individuals who need additional support and to address provider staff turnover

- **Level 3 – Support during launch**
  - Enhanced Launch support to assist with initial use of Sage
Sage Next Steps
Post-Implementation Training

• SAPC will financially support Sage training during launch/implementation

• After the launch/implementation period for Sage, providers will be responsible for ensuring their staff receive sufficient training on Sage to ensure proficiency

• Providers opting to utilize Sage will be required to purchase SAPC-approved trainings through Netsmart to ensure quality
  – Netsmart will offer providers online, instructor-assisted training courses
  – These are allowable costs for provider budgets

• Prior to being given access to Sage, users will be required to demonstrate proficiency by successfully passing a written competency exam
Provider Preparation

• Required
  – Read all SAPC Provider Communications
  – Watch for Training Announcements—they are coming this week
  – Sign up for Training
  – Attend Trainings
  – Evaluate and update your workflows based on how you will use Sage
  – If you have questions—Please Ask

• Other
  – Ensure your hardware meet technical specifications to support Sage requirements
  – Provide your feedback—we want/need to hear from you about how to best ensure a successful implementation of Sage