

# July 2, 2024 PROVIDER MEETING

## FAQ

All slides and the recorded presentation are posted on the SAPC Network Provider site:  
<http://publichealth.lacounty.gov/sapc/NetworkProviders/Regulations.htm>

	QUESTIONS	ANSWERS (AND UNIT RESPONSIBLE)
1.	Where can providers access resources shared during the meeting?	<ul style="list-style-type: none"> <li>• Presentation slides &amp; the video recording from this meeting can be located <a href="#">here</a> under <i>All Treatment Provider Meetings, Fiscal Year 24-25, July 2, 2024</i>.</li> <li>• <a href="#">Substance Abuse Prevention and Control (SAPC) Provider Advisory Committee (PAC) webpage</a></li> <li>• <a href="#">SAPC Bulletins webpage</a></li> <li>• <a href="#">SAPC Training Calendar</a></li> <li>• <a href="#">MAT LA Clinic Directory</a></li> <li>• <a href="#">Recruitment resources: CSAM Career Center</a></li> <li>• <a href="#">ASAM Career Center</a></li> </ul>
<b>Special Programs and Initiatives</b>		
2.	How can providers apply for the 2024 substance use disorder (SUD) Champions of Change Awards?	Please <a href="#">click here to apply</a> for the 2024 SUD Champions of Change Awards. Applications are due September 6, 2024. Providers can email <a href="mailto:SAPC_ASOC@ph.lacounty.gov">SAPC_ASOC@ph.lacounty.gov</a> with any questions.
3.	<p>a. Where can providers access new guidance on Coronavirus Disease of 2019 (COVID-19)?</p> <p>b. Will past reporting requirements for individual staff or COVID-19 patient remain the same?</p>	<p>a. SAPC will be updating its guidance for COVID-19 the week of August 5, 2024 on our <a href="#">bulletins page</a>, and will distribute this announcement via an email announcement to the network. In the meantime, providers can view the current guidance <a href="#">here</a>.</p> <p>b. SAPC is updating <a href="#">SAPC-IN 23-11</a> to include this detail. What's changing is the Department of Public Health (DPH) reporting requirements. SAPC will confirm the Department of Health Care Services (DHCS) reporting requirements that have changed to ensure there is alignment.</p>
4.	Why is Recovery Services (RS) not listed on the Network Adequacy Certification Application (NACA)?	RS is not listed on the NACA because it's not a DHCS requirement. SAPC, however, can include it in the application.
5.	How can providers locate and apply for Recovery Housing (RH) beds for patient referrals?	SAPC is in the process of identifying RH providers. There will be a referral form that will be used to refer patients to recovery housing. More information will be forthcoming.

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6.	Will Recovery Bridge Housing (RBH) sites be distinct from RH sites, or will they overlap?	There's a referral application process in development for these distinct recovery-oriented interim housing options. There can be overlap as long as the number of beds for RBH and RH are distinguished from one another.
7.	Are there any clinically recommended medication for stimulants required by the Federal Drug Administration (FDA)?	Currently neither SAPC nor American Society of Addiction Medicine (ASAM) are requiring the recommended-but-off-label medications for stimulant or cannabis use disorder. We recommend these treatments, but they are not a requirement included within the ASAM Criteria. Since the Federal Drug Administration (FDA) can approve additional medications, it is possible that the list of medications will change.
<b>Finance</b>		
8.	<ul style="list-style-type: none"> <li>a. What do the new Levels of Care (LOCs) mean for billing tiers due to the transition to the 4<sup>th</sup> Edition American Society of Addiction Medicine (ASAM) released by the DHCS?</li> <li>b. Where can providers access information on 4<sup>th</sup> ASAM criteria for one-pagers?</li> </ul>	<ul style="list-style-type: none"> <li>a. Once the changes are implemented, tiers, including assignment structure, will be reassessed and providers will be notified of their new tier.</li> <li>b. You can view the updated ASAM 4<sup>th</sup> edition criteria one-pager <a href="#">here</a>.</li> </ul>
9.	When are the office hours for new fiscal year billing?	New fiscal year billing office hours will be from July 25 <sup>th</sup> through October 24 <sup>th</sup> , 1pm-2pm. Please contact <a href="mailto:sapc-finance@ph.lacounty.gov">sapc-finance@ph.lacounty.gov</a> with questions and concerns. You can also find the information related to the Billing Weekly office hours on the <a href="#">SAPC Calendar of Events, Trainings and Conferences</a>
<b>Sage</b>		
10.	<ul style="list-style-type: none"> <li>a. When is the authorization blackout for FY 24-25?</li> <li>b. When is the end date for Opioid Treatment Program (OTP) authorizations?</li> <li>c. Will there be a claims blackout?</li> </ul>	<ul style="list-style-type: none"> <li>a. There will be no authorization black out for FY 24-25. Providers should continue to submit authorizations for review.</li> <li>b. OTP Authorizations end date is 6/30/25 due to pending contract renewals.</li> <li>c. Yes, there will be a claims blackout while Sage is configured for new rates and new provider types, etc.</li> </ul>

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11.	When will providers receive their provider authorization numbers (PAUTHs)?	PAUTHs were sent out to the Sage liaison at each agency the week of 7/22/24. Providers can also check their PAUTHs in Sage-PCNX using the Provider Auth (PAUTH) widget on either the Financial+ Clinical View or the Finance Only view.
12.	Are the clinical trainee taxonomy codes available for use now?	The taxonomy codes for clinical trainees are configured in Sage and LIVE. Providers can start claiming using these codes now. Providers should ensure that all clinical trainees are updated in Sage with their correct taxonomy and supervisor information. Providers must update each clinical trainee information in Sage if they have not done so already. Providers should have the Sage liaison submit a user modification request via the Sage help desk or contact <a href="mailto:sageforms@ph.lacounty.gov">sageforms@ph.lacounty.gov</a> .
13.	What is the deadline for submitting original and denied claims?	Fiscal Years 22-23 and 23-24 are currently open for original and rebill claim submission. SAPC Finance has not announced a final billing deadline yet.
14.	Does the Provider Site Admission form need to be completed by Client Engagement and Navigation Services (CENS) staff when they are providing screening for Drug-Medical/Recovery Services (DMC/RS)?	No, the form does not need to be completed by CENS staff when providing screening and linkage.
15.	What would be the admission date on the newly required Provider Site Admission form, the screening date or intake date?	The admission date would be the actual admission date to treatment, which can be different from the screening date if they are not admitted on the same day as the screening. Please see [Provider Site Admission and Discharge Workflow Guide] <a href="#">the job aid</a> for additional information.
16.	Will authorizations be held for reauthorization if the client is currently in the program and never had the form completed?	This is for initial authorizations for patients. SAPC recommends completing the form for existing patients dated back to their initial date of service, but we will not hold reauthorization approval. Utilization Management (UM) will be reviewing the form during our adjudication of initial requesting for authorization.
<b>Capacity Building</b>		
17.	How can providers access the FY 24-25 Capacity Building Bilingual Bonus Submission Form to apply for the Bilingual Bonus for Direct Staff?	SAPC will be procuring a vendor for this effort and information on the language testing form will be included in the FY 24-25 Capacity Building Package currently in development.
<b>Incentives</b>		
18.	Does the Licensed Practitioner of the Healing Arts (LPHA) ratio requirement include License Eligible-Licensed Practitioner of the Healing Arts (LE-LPHA) and/or trainees/students?	Yes, LPHAs and LE-LPHAs are included in the LPHA-to-SUD counselor ratio.

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19.	Is it possible to use a built in Key Performance Indicator (KPI) report which could assist providers with using the proper Healthcare Common Procedure Coding System (HCPC) codes for diagnosis when applying for incentives?	SAPC has built out reports for medication services which will be used to populate provider invoices for this fiscal year. The Health Outcomes and Data Analytics (HODA) team is working on developing further reports to help providers have further visibility on the data. SAPC will consider other tools, such as reports or KPI Sheets to support provider's need for visibility on status and progress in meeting targets for incentives.