

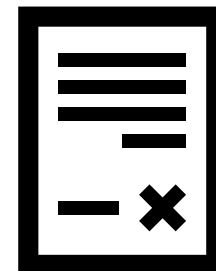


Contracts and Compliance Division Updates



Contracts & Compliance Division Update

Contract Management Section



Fiscal Year (FY) 23/24 Contract Amendments (See [IN 22-14](#))

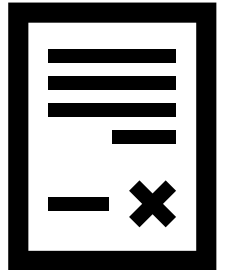
- Contract Amendments take 3-4 months to process
- Deadline for FY 23/24 was March 15, 2024

Fiscal Year (FY) 24/25 Contract Allocations

- SAPC has taken into account your FY 23/24 allocations, right size amendments and any requests received up through March 15, 2024, to identify 24/25 contract allocations. ***Amendments are in process.***

Contracts & Compliance Division Update

Contract Management Section



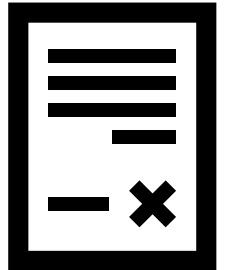
- ✓ *Confirm your agency contact information is up to date with SAPC*
- ✓ *Ensure timely and complete submission of budgets when requested*
- ✓ *Be responsive to requests for review/signing contract amendments and change notices to avoid contracting delays.*

Fiscal Year (FY) 24/25 DMC Contract extensions:

- Current DMC contract expires June 30, 2024
- SAPC will extend the current contract for 1 year
- FY 25/26 SAPC will be issuing a new DMC Contract

Contracts & Compliance Division Update

Compliance Management Section

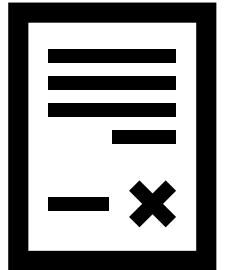


End of Fiscal Year Reminders

- ✓ **Complaints** (DMC Contract, Paragraph 27) – *Agencies shall preliminarily investigate **all complaints** and notify the County (your CPA) of the (1) status of the investigation within 48 hours of receiving the complaint and (2) provide copies of all written responses to the County (CPA) within 3 business days of mailing to the complainant.*
- ✓ **Holiday Closures** (Provider Manual 8.0, page 40) – *Providers must obtain SAPC approval when an outpatient facility is scheduled to close to observe a federal, state, local or religious holiday. Consistent with other health services, outpatient sites cannot be close for days other than actual recognized holidays (local or religious). **Submit requests to:** SAPCMonitoring@ph.lacounty.gov annually by July 1.*

Contracts & Compliance Division Update

Compliance Management Section



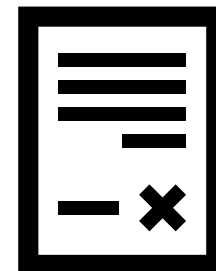
Current Compliance concerns:

Compliance has noticed an increase during our recent reviews of following items:

- ✓ Practitioners sharing Sage Access (*DMC Contract, Paragraph 27*) – recently identified two cases where provider staff may be sharing Sage Access – this is not allowed.
- ✓ Notify SAPC of: COVID-19 reported cases, Adverse Events (ie: death, overdose, or incident that may require hospitalization)
- ✓ [Beneficiary Handbook and Patient Orientation Video](#) - to be provided and shown on first date of service intake/appointment.
- ✓ Changes in Key Staff (*Provider Manual 8.0, page 40*) – Submit requests to your CPA and to: SAPCMonitoring@ph.lacounty.gov
- ✓ Insurance policy updates/renewals – provide updates to your CPA

Contracts & Compliance Division Update

Compliance Management Section



Timely Documentation and Corrective Action Plans

- ✓ **Be responsive and timely with requests for documentation and on Corrective Action Plans**
 - ✓ Work to quickly resolve any deficiency or Corrective Action Plan (CAP) within **30 days** – *including the DHCS's CAPs which SAPC is responsible for ensuring implementation. DHCS conducts Drug Medi-Cal Monitoring and DMC Post Service Post Payment reviews*
 - ✓ CAP extensions: must be requested in advance in writing. Failure to provide your CAP timely may result in denial of augmentations or withholding of payments.
 - ✓ Timely document submission (A/C Priority findings, Investigations/Complaints, Provider issues, Monthly 274/NACA updates, SBAT Monthly Survey, Corrective Action Plans, and Budget submission).



THANK YOU!

