



CONTRACT MONITORING UPDATE

**SUBSTANCE ABUSE PREVENTION AND CONTROL
All Treatment Provider & Sage Advisory Meeting
Tuesday April 30, 2019**





CONTRACT MONITORING UPDATE

- **Contract Status**
- **New Contract Regulations**
- **Progress Note Request Process**
- **Provider Advisory Committee**



CONTRACT STATUS

Drug Medi-Cal (DMC) Contract Status

- New contracts will be issued effective July 1, 2019

Client Engagement and Navigation Services (CENS) Contract

- Will be extended up to one (1) year until June 30, 2020

Recovery Bridge Housing (RBH) Services Contract

- Current contract will expire June 30, 2019
- Services will be contracted via Supportive and/or Housing Services Master Agreement (SHSMA)



CONTRACT STATUS – *What do I do now?*

DMC Contract Status

- Confirm contact information with Contract Program Auditor (CPA).
- Respond by deadline to requests for documentation.

Client Engagement and Navigation Services (CENS) Contract

- Confirm contact information with CPA.
- Respond by deadline to requests for documentation.

Recovery Bridge Housing (RBH) Services Contract

- If you haven't already, *APPLY FOR SHSMA!*



Supportive and/or Housing Services Master Agreement: SHSMA

Solicitation Link

<http://dhs.lacounty.gov/wps/portal/dhs/cg>

Solicitation Name

REQUEST FOR STATEMENT OF QUALIFICATIONS (RSFQ) FOR THE SUPPORTIVE AND/OR HOUSING SERVING MASTER AGREEMENT (SHSMA)

Additional Questions

SHSMA@dhs.lacounty.gov



New Contract Regulations

New Regulations Effective Fiscal Year (FY) 2019-20

- Included in all contracts

Major Additions/Revisions

- Training Requirements
- Fines/Penalties
- Compliance with Culturally and Linguistically Appropriate Services (CLAS)
- Access to Treatment Standards
- Reference to the Provider Manual

Contract Revisions Table

- Review/Provide Feedback: May 6, 2019



Progress Note Request Process

Issue: During the State of California Department of Health Care Services' (DHCS) Audits, Sage is not able to print progress notes with the required counselor name, signature, and dates.

Progress Note Request Process

- For State (DHCS) Audits

What To Do Now

- Ensure you have ability to send secure emails
- Limit request to State (DHCS) Audits



Progress Note Request Process

What To Do To Get Progress Notes

- Send a secure email to SAPCMonitoring@ph.lacounty.gov with the following information:
 - Patient Name
 - Patient ID
 - Date Range
 - Note or Form Type
 - Name and email of who to send progress notes



Progress Note Request Process

What To Do To Get Progress Notes

- Within 48 business hours you will be sent a secured email with the requested progress notes
- Due to size of file you may get multiple secured emails

SAPC is working to make changes to the Sage progress note to allow providers to print notes with mandated components



Provider Advisory Committee

- The Provider Advisory Committee (PAC) has been established to serve as an advisory body to SAPC
- The PAC will engage in an ongoing process to ensure that prevention and treatment services are developed with the insight and knowledge of key stakeholders from SAPC's network of service providers
- SAPC will hold a webinar mid-May to review the application process, member selection process, and member roles and responsibilities