



KPI Dashboards Status & CareConnect Inbox Overview

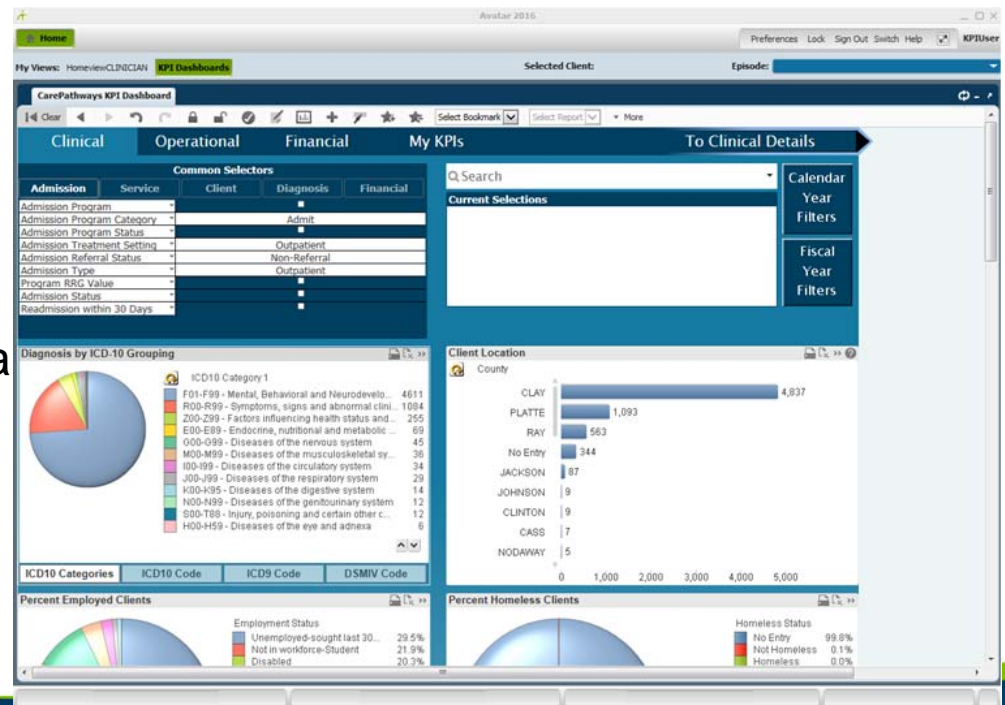
KPI Dashboards

Provides snapshot views for clinical, financial and operational data

Features:

Real-time performance dashboard

At-a-glance performance status data



Next Steps

1. Providers need to review previously identified list of staff to have KPI access (watch for email)

Submit changes to access via the User Creation form

<http://publichealth.lacounty.gov/sapc/Sage/Sageinfo.htm>

Click on  to download the Sage ProviderConnect User Creation form

2. Refresher training on navigation will be held via webinars
3. Expected availability to Providers by March 30th

CareConnect Inbox (CCIinbox)



Goal

- To enable the sharing of information within the SAPC Network while protecting PHI

Required

- Must have a Sage login account for authentication purposes

When

- Expected to be available around mid-April 2018
- Sage users will have an individual Direct address
- Brief training will be via webinar
- Similar to email functionality

Terminology

Direct Secure Message



- Direct is a *national encryption standard for securely exchanging clinical healthcare data* via the Internet
- While Direct uses an email format as part of its structure, it leverages other technologies to maintain security
- A Direct address is **not an email address**, the Direct connection to a provider organization's EHR is specific to that EHR.
- A digital certificate binds that address to that organization and its EHR. One provider could have multiple addresses (e.g., at each Provider organization)

How Will I Use It?

Primary Purpose

Send secure clinical communications among SAPC network

SAPC Contract Provider Staff



SAPC Staff

SAPC Contract Provider A Staff

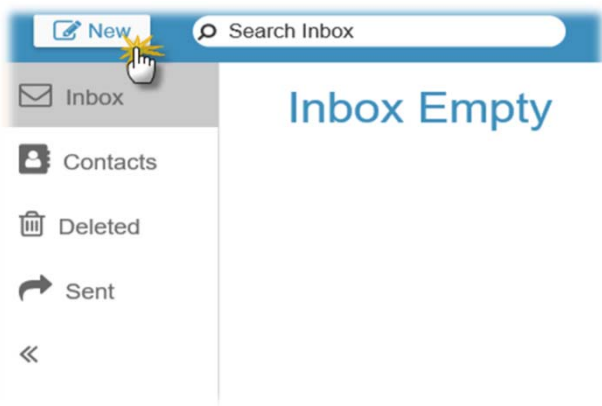
SAPC Contract Provider B Staff

- **Used for client-specific questions and clarifying information**
- **Not a substitute for entering required information in Sage**

Please discharge the patient in CalOMS/LACPRS so we can perform an admission for our episode.

I've just posted the Treatment Plan updates SAPC requested.

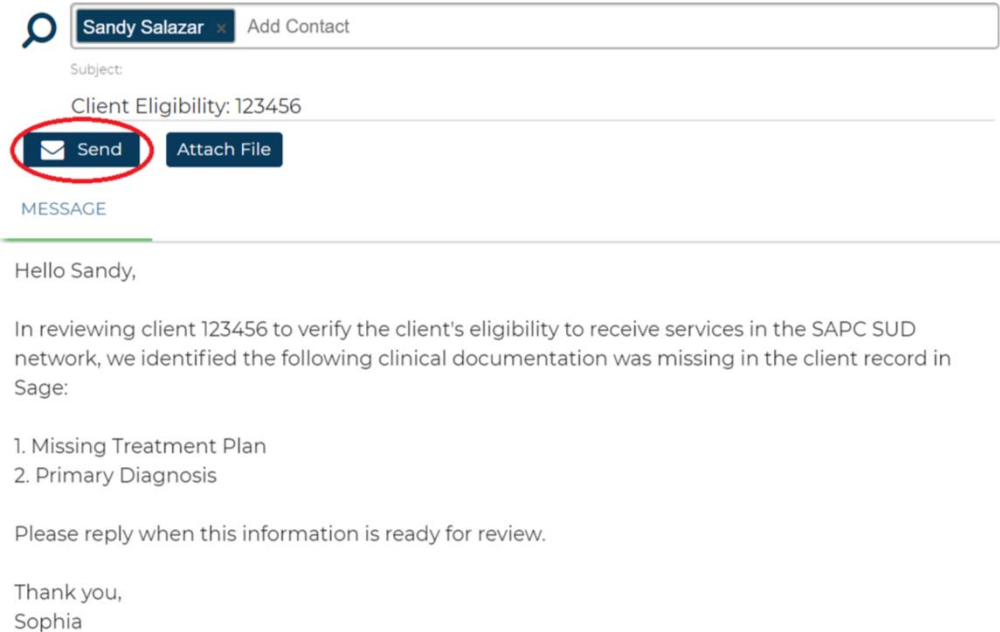
How Does It Work?



Create a New message...

....Send to a selected recipient

Very similar to your own email system



Things to Remember

- This is not a substitute for entering data into Sage or attaching required documentation.
- This is not for communications which should be submitted to the Sage Help Desk.
- Emails/attachments relevant to a client's treatment should also be attached to the client's chart.
- You are responsible for ensuring Consent is in place.

Next Steps

- Have your organization's Superuser(s) attend the CCInbox webinar for Superusers (30 minute training)
- After the Superuser training, discuss within your organization any business processes and expected uses for CCInbox
 - What changes to workflow might be required
 - How will this change how you exchange information with SAPC
- All Sage users will be given access to CCInbox
- Individuals from your organization that will be using CCInbox should attend training
 - Training will be 30 minutes or less
 - Schedule of webinar trainings will be sent out