What you need to know about system-level changes and critical issues since the last Provider Meeting

All Provider Meeting: 3/8/18
NEW CONTRACT CHANGES - RESOURCES

- Provider Manual 3.0 – Will be released March 2018
  Available At: SAPC Website, Network Providers Page, Provider Manual and Forms Tab
- Rates and Standards Matrix – February 7, 2018
  Available At: SAPC Website, Network Providers Page, Provider Manual and Forms Tab; Financial Forms and Documents
- 17-12 Billing for Youth Treatment and Prevention Services – March 2018
  Available At: SAPC Website, Network Providers Page, Provider Meetings, Bulletins, Briefs, and Factsheets Tab; SAPC START-ODS Contract Bulletins
- 17-13 Opioid Treatment Program Requirements – February 2018
  Available At: SAPC Website, Network Providers Page, Provider Meetings, Bulletins, Briefs, and Factsheets Tab; SAPC START-ODS Contract Bulletins
- 17-14 County of Residence Model – February 2018
  Available At: SAPC Website, Network Providers Page, Provider Meetings, Bulletins, Briefs, and Factsheets Tab; SAPC START-ODS Contract Bulletins

MORE TO COME!

Be on the lookout for SAPC Bulletins: 1) Residential Treatment Programs, 2) CENS, 3) Recovery Bridge Housing!
CIBHS TECHNICAL ASSISTANCE AND SAGE TRAININGS

• Youth Trainings:
  • Therapeutic Response for At-Risk Youth and Young Adults
    • Thursday, 3/15/2018 – 9:00 AM to 1:15 PM
      Register At: Network Providers; Capacity Building and Training Resources; Training Calendar
  • Contextualizing Family Therapy within the SUD Continuum of Care for Youth
    • Thursday, 3/22/2018 – 9:00 AM to 12:15 PM
      Register At: Network Providers; Capacity Building and Training Resources; Training Calendar

For More Information Contact Amy McIlvaine at amcilvaine@cibhs.org or (916) 379-5330

• Webinar Trainings for Sage:
  • Sage ProviderConnect for Clinical Users: 3/9/2018 – 8:00 AM to 1:00 PM
  • Sage ProviderConnect for Providers with EHRs: 3/12/2018 – 10:00 AM to 12 PM
  • Sage CENS Users: Tuesday, 3/16/2018 – 10:00 AM to 12:00 PM
  • Sage ProviderConnect for Clinical Users: 3/19/2018 – 1:00 PM to 5:00 PM

For More Information visit: http://publichealth.lacounty.gov/sapc/Sage/Sageinfo.htm; Sage course schedule for Feb/Mar 2018 by Date
**SUD TRANSFORMATION BI-WEEKLY CALLS**

The QI & UM provider call is repurposed to a broader START-ODS call and expanded to include representatives from QI & UM, Systems of Care, Contracts, Finance, IT and Planning. Submit questions in advance to SUDtransformation@ph.lacounty.gov with “Provider Call” in Subject. Call details are provided prior to each meeting via Skype invitation.

**SBAT UPDATES AND OTHER CONTRACT ISSUES**

To allow patients, providers, CENS and SASH access the most current network capacity information, remember to update the SBAT daily! For questions about the online directory, or report any contract related issues, please email SAPCMonitoring@ph.lacounty.gov

**SAGE INFORMATION**

Please remember to check the “ProviderConnect News” screen of Sage to receive important information related to system updates and instructions on how to use the system more effectively.

Available At: Log-in to ProviderConnect, located on the second screen after the log-in landing page
Patient Handbook Translations

*Make Sure Each New Patients Can Access It!*

Distribution Expectations – Within 5 Days of First Service:

- Send to the patient’s mailing address; **OR**
- Send to the patient’s email (with e-communication consent); **OR**
- Post on the agency’s website; **AND**
- Document distribution method!

**Now Available in the Following Languages**

- Arabic
- Armenian
- Cambodian/Khmer
- Chinese Traditional
- Chinese Simplified
- Farsi
- Hmong
- Korean
- Russian
- Spanish
- Tagalog
- Vietnamese

Access Here: [http://publichealth.lacounty.gov/sapc/PatientPublic.htm](http://publichealth.lacounty.gov/sapc/PatientPublic.htm)
Service Bed and Availability Tool (SBAT) Enhancements

*Based on User Feedback for Better Experience!*

In the next 1-2 weeks, the SBAT will debut changes that improve usability and functionality of the tool.

**New features include:**

- Improved filtering functionality for application of multiple filters
- Direct-from-SBAT print feature for list of providers
- Built-in Google translation of tool to different languages
- New providers flagged as “NEW” for 30 days
- “Intake appointments available within 1 week” flag
- “Secondary” agency names search
- Clearer distinction between residential 3.1 and 3.5 treatment beds
- And more…!
SUD Counselor Certification: CAADE to CCAPP or CADTP

Transfer Certification to Ensure Validity

As of December 1, 2017, the California Association for Alcohol and Drug Educations (CAADE) is no longer an approved Certifying Organization.

SAPC recommends that provider agencies with previously CAADE-certified counselors ensure continuation of their certification by transferring to either CCAPP or CADTP.

- Additional information can be found on the CCAPP website (http://caadeccapptransfer.com/faq/) and the CADPT website (https://www.cadtp.org/).

The MHSUDS Information Notice No. 17-067 announcing the loss of certification may be found at: http://www.dhcs.ca.gov/formsandpubs/Documents/IN_17-067_Loss_of_Accredtation.pdf
On February 14, 2018, DPSS released a notice clarifying SUD rates in Board and Care facilities for GR beneficiaries.

If you have questions, please email: Sapc_Asoc@ph.lacounty.gov
DIRECT YOUR QUESTIONS TO THE RIGHT PLACE:

SAPC is Here to Support You!

For the latest information, please visit the SAPC Webpage at:

http://publichealth.lacounty.gov/sapc/

Refer general questions to:

SUDTransformation@ph.lacounty.gov

Questions about contracts and compliance:

SAPCMonitoring@ph.lacounty.gov

QI/UM related questions: SAPC.QI.UM@ph.lacounty.gov

Call the Sage Help Desk at (855) 346-2392 to open a ticket