



# Contracts and Compliance Updates

Contract Main Line: (626) 299-4532

Email Address: [SAPCMonitoring@ph.lacounty.gov](mailto:SAPCMonitoring@ph.lacounty.gov)

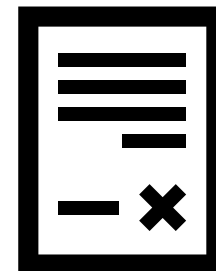
January 9, 2024

# Capacity Building Update

## Invoice 2: Capacity Building Deliverable-Based Efforts

- Extended Deadlines
- Increased Funding Amount
  - 2E-2: Customer Walk-Through
  - Increased to \$1000 per site (previously \$200)
    - Site must be Contracted and DMC Certified
  - <http://publichealth.lacounty.gov/sapc/bulletins/START-ODS/23-07/Invoice2SAPCFY23-24CapacityBuildingDeliverableBasedEfforts.pdf>

# *Contracts & Compliance Division Update*

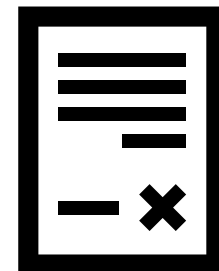


## Recently Published Information Notices

- 23-13: Client Engagement and Navigation Services (CENS) providers to Add Recovery Services benefit
- 23-14: Field-Based Services in Non-Clinical Settings
- 23-15: Provider Manual 8.0
- 24-01: Addiction Medication Access in the SAPC Treatment Network

# *Contracts & Compliance Division Update*

## Contract Management Section

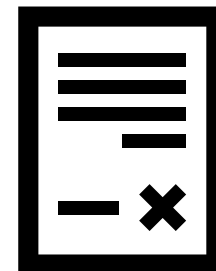


### Fiscal Year (FY) 23/24 Contract Amendments (See [IN 22-14](#))

- SAPC initiated DMC Contract amendments finalized
- Contract Amendments take 3-4 months to process
- Submit once you have reached **50%** utilization
- Deadline to submit 23/24 Amendment Requests will be in February
- Network approach to review and approval of amendment requests – Agencies must be responsive to the County, work to resolve any open issues or CAPs, and provide all necessary documentation timely.

# ***Contracts & Compliance Division Update***

## **Contract Management Section**

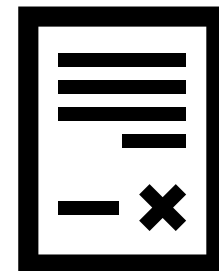


### **Fiscal Year (FY) 24/25 DMC Contract extensions**

- Current DMC contract expires June 30, 2024
- SAPC will extend the current contract for 1 year
- *NEXT Fiscal year SAPC will be issuing a new treatment contract*

# ***Contracts & Compliance Division Update***

## **Compliance Management Section**

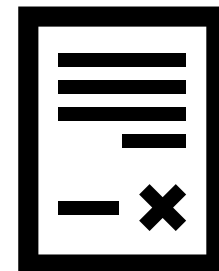


### **Corrective Action Plans (CAP)**

- ✓ Corrective actions are captured based on all SAPC compliance activities.
- ✓ SAPC is also responsible for implementation of DHCS's identified CAPs.
- ✓ Open/unresolved issues may impact amendment requests
- ✓ Be responsive to all areas of SAPC and your Contract Program Auditor (CPA), particularly regarding requests for documentations and work to resolve and open and unresolved deficiencies, including A/C Reports and findings.

# ***Contracts & Compliance Division Update***

## **Compliance Management Section**



### **Happy New Year - Reminders**

- ✓ **Complaints** (DMC Contract, Paragraph 27) – *Agencies shall preliminarily investigate **all complaints** and notify the County (your CPA) of the (1) status of the investigation within 48 hours of receiving the complaint and (2) provide copies of all written responses to the County (CPA) within 3 business days of mailing to the complainant.*
- ✓ **Holiday Closures** (Provider Manual 8.0, page 40) – Providers must obtain SAPC approval when an outpatient facility is scheduled to close to observe a federal, state, local or religious holiday. Consistent with other health services, outpatient sites cannot be close for days other than actual recognized holidays (local or religious). **Submit requests to:** [SAPCMonitoring@ph.lacounty.gov](mailto:SAPCMonitoring@ph.lacounty.gov) annually by July 1.



**THANK YOU!**

