

Patient Flow for Adults (18 years and older)

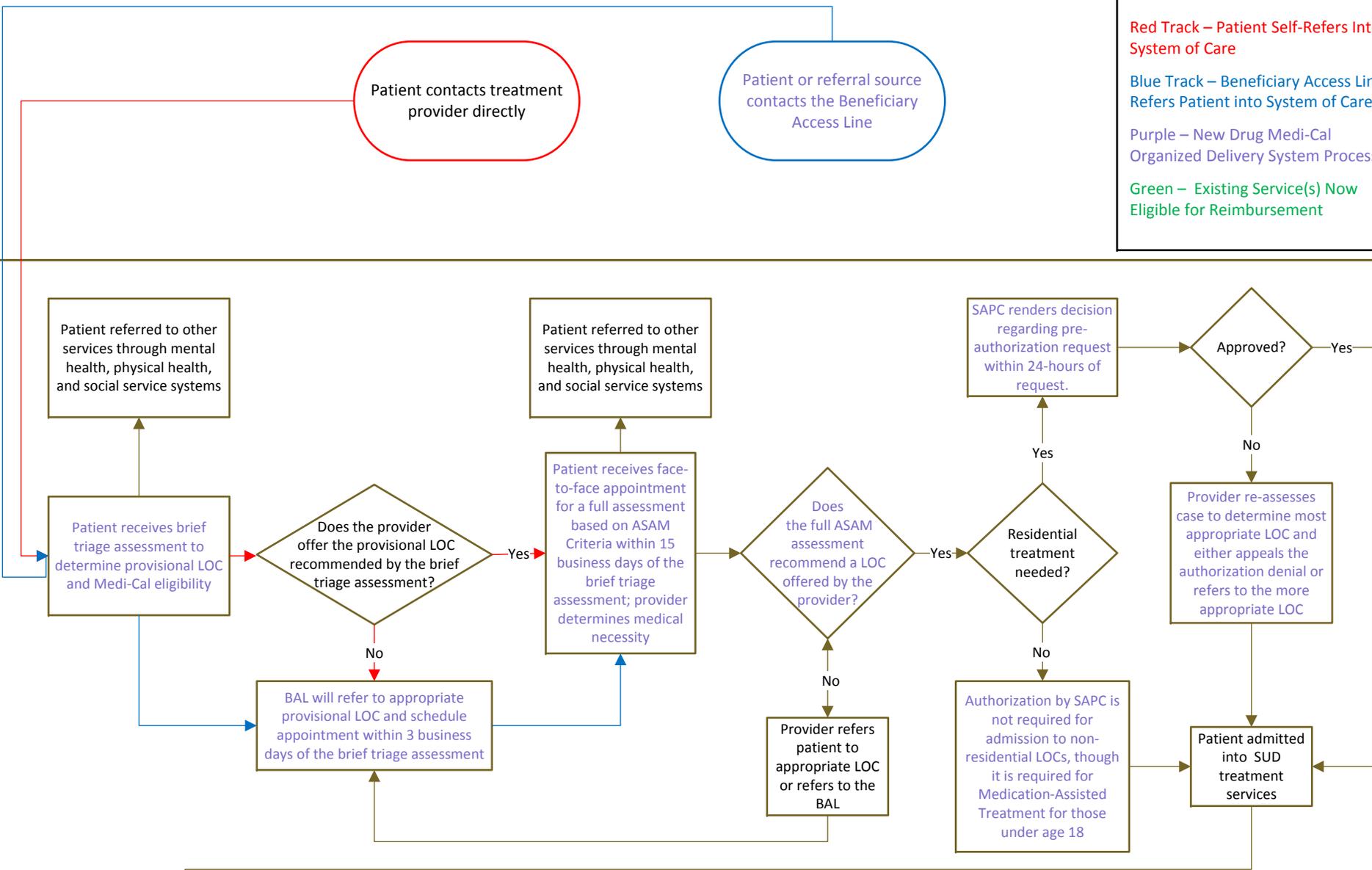
Entry Point

Key
Red Track – Patient Self-Refers Into System of Care
Blue Track – Beneficiary Access Line Refers Patient into System of Care
Purple – New Drug Medi-Cal Organized Delivery System Process
Green – Existing Service(s) Now Eligible for Reimbursement

Patient contacts treatment provider directly

Patient or referral source contacts the Beneficiary Access Line

Initial Placement Determination



Treatment Services

Certified Substance Use Disorder (SUD) Counselor or higher develops and Licensed Practitioner of the Healing Arts (LPHA) reviews and signs individualized treatment plan

Treatment plan will be reviewed, updated, and adjusted accordingly at least every 30-days in all treatment settings

Patient transfers up or down to appropriate LOC

Transfer

Regular re-evaluation of medical necessity and appropriate placement according to the ASAM Criteria: continuation of care, transfer to different LOC, or discharge

Patient no longer meets medical necessity for SUD treatment, or prematurely exits the SUD system of care

And

Patient receives case management and care coordination to successfully engage in the initial treatment episode, receives necessary services including Medication Assisted Treatment (if clinically appropriate) and transitions through care as clinically appropriate

Continuation of Care

Patient continues at current LOC

Discharge

And

Patient receives discharge plan; treatment team and individual prepare for return into the community including linkages to essential supportive services such as education, employment training, employment, housing, benefit enrollment, and other human services

Case Management & Recovery Support Services

Provider monitors and tracks patient progress, coordinate care, and provide linkages with community support services, as well as coordinate referrals to other LOCs; provider communicates with network providers as patients move between LOCs and into post-discharge recovery services to support successful transition(s)

Patient receives recovery support services once they are discharged from treatment. They are non-clinical services that foster health and resilience in individuals and families by helping them to navigate systems of care, and reduce barriers to employment, housing, education, and other life goals