



# START-ODS

## SYSTEM TRANSFORMATION TO ADVANCE RECOVERY AND TREATMENT

Los Angeles County's Substance Use Disorder Organized Delivery System

### **SUBSTANCE ABUSE PREVENTION AND CONTROL** **Mandatory All Provider Meeting Schedule and Tentative Topics** **February – July 2017: Alhambra Auditorium**

**PURPOSE:** These sessions will provide an overview of how Los Angeles County's substance use disorder system of care will transform beginning July 1, 2017 as it relates to program, clinical, finance, information technology and contract matters. Additional trainings will be provided by the California Institute for Behavioral Health Solutions (CIBHS) and the University of California, Los Angeles Integrated Substance Abuse Program (UCLA-ISAP) to discuss several of these concepts in more detail.

**TARGET AUDIENCE:** Executive Management and Pertinent Staff

#### **February 9, 2017, 1:30 PM – 4:00 PM**

##### ***Preparing for the New Reimbursement and Cost Reconciliation Process***

- New Treatment Rates for Youth and Adult Services
- Essential Role of Projecting Utilization to Building the Budget
- Allowable Program Development and Capacity Building Costs
- Building Budgets that Support Capacity Building and Prevent Recoupment
- Restrictions on Client Fees for Medi-Cal and My Health LA Participants

#### **March 2, 2017, 9:30 AM – 12:00 PM**

##### ***Operationalizing New Clinical Standards and Practices***

- Quality Improvement and Utilization Management Expectations Overview
  - Establishing Medical Necessity and Use of the ASAM Criteria
  - Documentation of Services
  - Residential Pre-Authorizations
  - Grievance and Appeals Procedures
- Maximizing Use of Licensed Practitioners of the Healing Arts (LPHA) and Medical Directors
- Governing Regulations: Confidentiality (Updates to 42 CFR Part 2) and Managed Care (42 CFR Part 438)
- Essential Trainings for Counselor/Clinical Staff to Deliver Quality Services in the New System of Care

#### **April 6, 2017, 1:00 PM – 3:30 PM**

##### ***Sage: SUD Managed Care Information System***

- Clinical Records
- Service Authorization System
- ASAM Triage and ASAM CONTINUUM Tools
- Integrating and Updating LACPRS Reporting Requirements
- New Billing and Claims Reimbursement System
- Service and Bed Availability Tool (SBAT)
- eContract Monitoring

**May 4, 2017, 1:00 PM – 3:30 PM**

***Implementing New Programmatic Standards and Services***

- New State/County Contract Requirements per the Waiver and SAPC's Implementation Plan
- Standards and Expectations by Level of Care and Service for Youth and Adult Services
- Minimum Staffing Standards and Experience
- Repurposing Non-DMC Funds and Understanding Entitlement Programs (e.g., EPSDT)
- Transition Planning to the New System Structure

**June 1, 2017, 1:00 PM – 3:30 PM**

***Ensuring Access to Care and Coordination among County Systems***

- Patient Flow Into and Across the Health and Social Systems of Care
  - Beneficiary Access Line
  - System Navigators at County Facilities
- Determining Eligibility for Services and Ensuring Acquisition of Health Benefits
- Expectations for Case-Management and Care Coordination

**July 6, 2017, 1:00 PM – 3:30 PM**

***Integrating Contract Monitoring and Quality Improvement & Utilization Management (QI & UM)***

- Expectations Upon Launch and Year One of the Waiver
- Changes to the Contract Monitoring Process
- Roles and Responsibilities of Contract Program Auditors and QI & UM Staff
- Complying with Key Drug Medi-Cal Program and Administrative Requirements to Prevent Disallowance