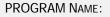
PERFORMANCE IMPROVEMENT STORY BOARD



PROJECT TITLE:

DPH Strategic goal/obj.: PROJECT TIMELINE: PI SPECIALIST: EMAIL/PHONE NUMBER:

PLAN

Identify an opportunity and Plan for Improvement

1. Getting Started

The PHL Quality Improvement Project was to increase the number of TB NAAT performed by targeting high risk sites. In the past, most patients did not get a TB NAAT test ordered to confirm disease and start treatment but rather received confirmation of disease by culture which can take more than 1 month.

2. Assemble the Team

Public Health Laboratory (PHL) Director, DHS OVMC Medical Director, PH Microbiology Supervisor II (Admin), PH Micro Supervisor I (Molecular epidemiology unit), Microbiologists (Mol. epi testing personnel), TB control staff, CDC consultant, PHL and DHS IT personnel, DHS and LAC USC physicians.

3. Examine the Current Approach

The current method of NAAT testing by the MTD test had system disadvantages. With the introduction of the TB real-time PCR (TB-PCR) the expectation was to remove some of these barriers. In December 2013, the TB RT-PCR for detection of TB was introduced.

	Amplified M. tuberculosis Direct Test	M.tuberculosis real time PCR Test
Type of Diagnostic Test	FDA approved	Laboratory Developed Test
Acceptable Specimens	Pulmonary Sources	*Pulmonary and Extrapulmonary Sources
	Smear-Positive and Smear-Negative	Smear-Positive and Smear-Negative Specimen
Acceptable Samples	Specimen Concentrates	Concentrates
Minimum Volume of Sample required	1 ml	*0.2 ml (remaining sample available for other tests)
Number of tests per day	10 specimens	*48 specimens
		*4 real time instruments available increasing daily testing
Instrumentation	Heat Blocks, waterbath and Luminometer	surge capacity to 192 patient tests
		*Closed tube system
Target amplification and Detection	Open tube	(reduces possibility of test contamination)
Time to results	6 hours	6 hours
* System Advantages		

4. Identify Potential Solutions

• Educate the Dept. of Health Services medical providers and community based organizations. Public Health Laboratory Increase Rapid Laboratory Confirmation of *M. tuberculosis* complex by the Use of Nucleic Acid Amplification Tests (NAAT) Goal 5.1: Improve effectiveness in preventing and controlling infectious diseases. Obj. 5.1.(a)(b)(c) December 2013 thru December 2014 Elizabeth Cordero ecordero@ph.lacounty.gov / (562) 658-1344

- Cross-train testing personnel
- Monitor work load and turnaround-time (TAT).
- Simplify the ordering process.

5. Develop an Improvement Theory

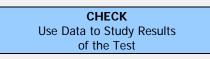
Through collaboration with the Los Angeles County TB Control Program, reach out to health care providers from Community Health Service clinics and the Department of Health Service hospitals to inform them of the benefits on the use of NAAT procedure to increase the use of NAA tests and simplified the ordering process.

DO

Test the Theory for Improvement

6. Test the Theory

- Train additional testing personnel
- Order larger stock of test reagents with long shelf-life
- Hold meetings with health care providers to increase the use of NAA tests
- Hold meetings to decrease barriers in the ordering process
- Increase test frequency of the TB PCR to 5 days per week

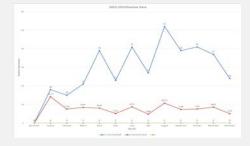


7. Check the Results



• NAAT testing more than doubled within two months of implementation of the TB RT- PCR

 The TB RT-PCR is now performed for 12 CHS clinics and 3 County hospitals



 Increased number of tests allowed earlier detection of TB from patient samples

ACT Standardize the Improvement and Establish Future Plans

8. Standardize the Improvement or Develop New Theory

- Monitor Turn-around-time and TB NAAT workload on a monthly basis.
- Train additional testing personnel.
- Work with TB control to provide additional training and outreach to medical providers about TB NAAT testing for high risk population.
- Continue to have monthly meetings with the TB control program on progress on this Performance Improvement project.

9. Establish Future Plans

 In June 2015, the PHL is incorporating a rapid method for TB PCR extraction. This addresses a recognized barrier to reducing TAT. The rapid method introduces a dedicated instrument for extraction that will help expedite daily TB PCR test results.

