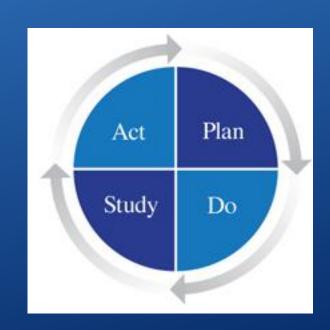
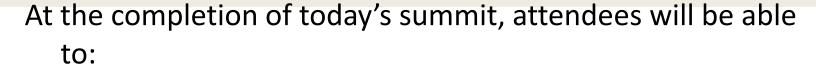


2020 Los Angeles County Department of Public Health Quality Improvement Summit





## **QI Summit Objectives**



- Use the Plan-Do-Study-Act cycle when implementing changes
- 2. Understand the application of Results-Based Accountability to evaluate program performance
- 3. Tell performance stories using scorecards
- Describe how Quality Improvement projects are a tool to reach organizational goals and foster teamwork





## Los Angeles Department of Public Health Eighth Annual Quality Improvement Summit



Wednesday, February 5th, 2020 The California Endowment, Yosemite A 1000 N. Alameda St., Los Angeles, CA 90012

## Agenda

7:30 a.m. Registration / Coffee/ Poster Session

8:30 a.m. Welcome & Agenda Review

Karen Swanson, PhD, ScM

Director, Quality Improvement & Accreditation Program

8:35 a.m. Opening Remarks

Muntu Davis, MD, MPH DPH Health Officer

8:55 a.m. Keynote Address

Dean C. Logan

Director, Los Angeles County Registrar-Recorder/County Clerk

9:25 a.m. How Are We Doing?: Results-Based Accountability Scorecards & Program

Break-out Session Karen Swanson, PhD, ScM

10:25 a.m. 15-Minute Break (coffee & tea provided)

10:40 a.m. How Are We Rated?: Public Health Accreditation Board & DPH Customers'

Perspectives

Disly Juarez, MPH

Assistant Director, Quality Improvement & Accreditation Program

11:00 a.m. DPH 2020 QI "Queue" Award Nominees

Increasing Attendance Rate for Teen Talks at the MLK Healing Center

Ashley Anyakwo, MPH

Community Field Services, SPAs 5/6

Adolescent Transition Care Plan Form Workflow

Nicole Fountas, MPH Children's Medical Services

Reducing Patient Laboratory Results Phone Calls

Shobita Rajagopalan, MD, MPH, MS, FACP, Division of HIV & STD Programs Charles Micu, RN, BSN, PHN, Curtis Tucker Health Center, SPAs 7/8

11:45 a.m. QI "Queue" Awards

Joseph Truong, MPH, MPA

Quality Improvement Manager, Quality Improvement & Accreditation Program

12:00 p.m. Closing Remarks

Barbara Ferrer, PhD, MPH, MEd

DPH Director



## **Disclosures**

There is no commercial support for today's activity

None of the speakers or planners for today's meeting have disclosed any financial interests related to the content of the meeting



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