



Los Angeles Department of Public Health Eighth Annual Quality Improvement Summit



Wednesday, February 5th, 2020
The California Endowment, Yosemite A
1000 N. Alameda St., Los Angeles, CA 90012

Agenda

- 7:30 a.m. **Registration / Coffee/ Poster Session**
- 8:30 a.m. **Welcome & Agenda Review**
Karen Swanson, PhD, ScM
Director, Quality Improvement & Accreditation Program
- 8:35 a.m. **Opening Remarks**
Muntu Davis, MD, MPH
DPH Health Officer
- 8:55 a.m. **Keynote Address**
Dean C. Logan
Director, Los Angeles County Registrar-Recorder/County Clerk
- 9:25 a.m. **How Are We Doing?: Results-Based Accountability Scorecards & Program Break-out Session**
Karen Swanson, PhD, ScM
- 10:25 a.m. **15-Minute Break (coffee & tea provided)**
- 10:40 a.m. **How Are We Rated?: Public Health Accreditation Board & DPH Customers' Perspectives**
Disly Juarez, MPH
Assistant Director, Quality Improvement & Accreditation Program
- 11:00 a.m. **DPH 2020 QI "Queue" Award Nominees**
- Increasing Attendance Rate for Teen Talks at the MLK Healing Center**
Ashley Anyakwo, MPH
Community Field Services, SPAs 5/6
- Adolescent Transition Care Plan Form Workflow**
Nicole Fountas, MPH
Children's Medical Services
- Reducing Patient Laboratory Results Phone Calls**
Shobita Rajagopalan, MD, MPH, MS, FACP, Division of HIV & STD Programs
Charles Micu, RN, BSN, PHN, Curtis Tucker Health Center, SPAs 7/8
- 11:45 a.m. **QI "Queue" Awards**
Joseph Truong, MPH, MPA
Quality Improvement Manager, Quality Improvement & Accreditation Program
- 12:00 p.m. **Closing Remarks**
Barbara Ferrer, PhD, MPH, MEd
DPH Director

The Los Angeles County Department of Public Health is accredited by the California Medical Association (CMA) to provide continuing medical education for physicians.

The Los Angeles County Department of Public Health designates this enduring activity for a maximum of **3.25 AMA PRA Category 1 Credit(s)**[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Your feedback is important to us. Please help us to complete the Summit Evaluation

