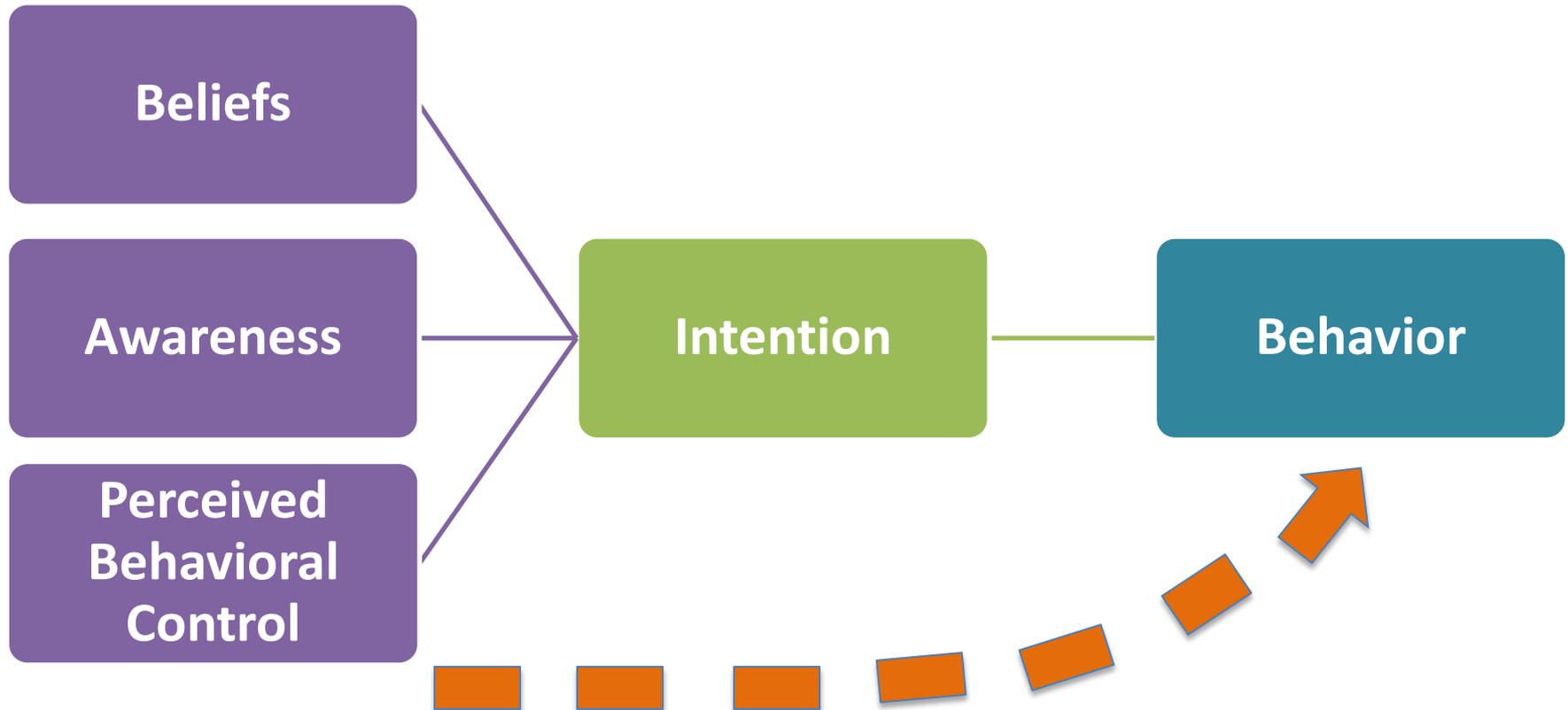




Bi-Directional Referral Updates



Framework





Main Highlights

- 15 representatives collaborated in October 2014 to discuss bi-directional referrals.
- Most agencies currently provide information on other programs and services.
- Agencies that will benefit from an increase in participation rates are WIC, CalFresh and CACFP.
 - Other agencies will support these services
- Difficult to assess if referring a participant translates to *enrollment* of services.



Main Highlights Continued

- Instead of developing a handout on food assistance programs, a centralized website would be easier to update.
 - Collaborate with 211
 - Utilize LA County Helps Website
- Consider a smart phone app that allows individuals to enter personal information to assess which food assistance programs they are eligible for.
 - Utilize information from LA County Helps



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Welcome to LACountyHelps

What LACountyHelps CAN do:

It can be tough to get the help your family needs. **LACountyHelps** is a free and easy way to find out if your family can get help from many different health and human services programs. This website provides **convenient, one-stop** access to:

- [Program List/Descriptions](#)
- [Contact Information](#)
- [List of items you may need to bring to an eligibility interview](#)
- [Click Here To Apply For Benefits](#)

Try this website to find out if your family might qualify for helpful benefits. LACountyHelps does not ask who you are and we do not share your information with anyone.

Please do not use your browser's 'back' button. Instead use the 'This is not correct' button or press the 'Start Over' link in the banner at the top of the page.

[Start Here](#)



Progress



Household Information

Please Fill in the Following Information

Information about Yourself

What is your zip code?

Do you have a spouse that lives with you?

Other Household Members

How many of **your and/or your spouse's children** under 21 live with you?

How many **other children** under 21 live with you?

How many **other adults**, age 21 or older, live with you?

Note: Include all children 21 and older, but do not include your spouse.

Is everyone in your household a US citizen?

Note: If you answer "No" to this question, you will be asked about the immigration status of each person in your household. You do not need to be a citizen to qualify for some benefits.

Does everyone in your household buy and share the same food supply?

Is anyone in your household blind or disabled?

Are any children in your household in foster care or adoption assistance programs?

Continue



Progress



You are Done!

LACountyHelps will tell you which programs your family MAY qualify for.

REMEMBER, *LACountyHelps* does not have the final say in whether you are eligible. If you are interested in applying for benefits, you will still need to contact that program and provide household, income, and spending details.

Continue to see a program list.

Continue



Services You May Be Able To Receive

Based on your answers, this table lists programs that provide services you may be able to receive. LACountyHelps does not guarantee you will qualify for any of these programs. You need to submit an application to get a final decision.

Program	Results Message	Contact Information
Food & Nutrition		
CalFresh (formerly Food Stamps)	Your family is likely to qualify for CalFresh (formerly Food Stamps).	Contact your local Department of Public Social Services: Contact Information Click Here To Apply For Benefits
	Pregnant women, infants, and children up to age 5 in your household are likely to be eligible for the Women, Infants and Children (WIC), a Federally-funded program that provides nutritional education.	WIC Information Line (888) 942-9675 Click to search for a WIC Local Agency by CITY, ZIP CODE, or AREA CODE
Child and Family Resources		
CalWORKs	Your family is likely to qualify for the CalWORKs program. Work requirements and benefit time limits apply to most families.	Contact your local Department of Public Social Services: Contact Information Click Here To Apply For Benefits
CalWORKs Specialized Supportive Services	CalWORKs-eligible individuals are eligible for Specialized Supportive Services.	Contact your local Department of Public Social Services: Contact Information Click Here To Apply For Benefits
	Pregnant women and children 5 and under are likely to be eligible for Head Start or Early Head Start.	For the Head Start or Early Head Start Program nearest you, CALL TODAY! 1-877-PRE-K-KID (1-877-773-5543) Locate a Head Start Agency in your Community Find a Head Start Program Near You
California Children's Services	Children in your household under 20 are likely to be eligible for California Children's Services.	Inquiries: 1-800-288-4584 Hours of Operation (PST): Monday - Friday 8 a.m - 5 p.m. County of Los Angeles Children's Medical Services Search for a CCS Provider in your



“Services you may be able to receive”



General Interest Programs

The following programs may be of interest for you, your family and friends.

Program	Results message	Contact information
Child and Family Resources		
More Child and Family Resources	<p>The following programs have no income requirements and may be of interest to any LA County resident or their family and friends:</p> <ul style="list-style-type: none"> • Child Abuse and Treatment (CAPIT) • Adoption Services • DCFS Runaway Outreach Program • Baby Surrender Program • Subsidized Child Care 	<ul style="list-style-type: none"> • Foster Family Recruitment • Family Preservation Program • Family Support/Promoting Safe and Stable Families • Child Support Services
Medical		
Los Angeles County Alcohol and Drug Program	Community-based providers throughout Los Angeles County offer residential and outpatient treatment to people who abuse alcohol or drugs. Fees for services are based on one's ability to pay; however, no one is turned away because of a lack of funds.	(800) 564-6600
County Health Clinics	Los Angeles County residents may get needed medical care at no cost or at low cost at County hospitals and clinics. You may apply for a program to cover the cost of your care. You must have medical charges that Medi-Cal, Medicare, or private insurance will not fully cover. Your cost is based on your family's income and/or resources.	(800) 427-8700 Department of Health Services Website
Seniors & People With Disabilities		
Adult Protective Services	Adult Protective Services investigates reports of abuse, neglect, and financial exploitation of elders and adults with mental or physical disabilities.	(877) 4-R-SENIORS or (888) 202-4248
Deaf and Disabled Telecommunications Program (DDTP), A Program of the California Public Utilities Commission (CPUC)	Individuals in your household who have difficulty hearing, seeing, moving, remembering, or speaking may be eligible for the DDTP program. Disabilities must be certified by an authorized health provider or other professional.	Where to go to apply
California Relay Service (CRS), A Program of the California Public Utilities Commission (CPUC)	Individuals in your household who are deaf, hearing impaired, or speech disabled, may be eligible for the California Relay Service program. Disability must be certified by an authorized health provider or other professional.	Statewide-Call 711 TTY <ul style="list-style-type: none"> • English: (800) 735-2929 • Spanish: (800) 855-3000 Voice (Including Voice Carryover (VCO) and Hearing Carryover (HCO)) <ul style="list-style-type: none"> • English: (800) 735-2922 • Spanish: (800) 855-3000 Speech to Speech <ul style="list-style-type: none"> • (800) 854-7784

http://lacountyhelps.org/pages/program_detail/3/



Programs may be of interest for you, your friends and family

Bi-Directional Referrals

