

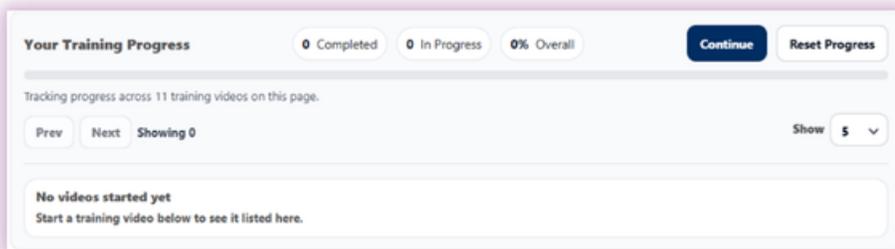
# CPSP Provider Trainings - FAQ's

Comprehensive Perinatal Services Program

DIVISION OF MATERNAL, CHILD AND ADOLESCENT HEALTH PROGRAMS

## What is on this page?

This page provides CPSP provider training videos organized into four sections: **CPSP Program Trainings, Nutrition Trainings, Psychosocial Trainings, and Additional Trainings.**



A *"Your training progress"* dashboard section appears near the top of the page to help you track completed and in-progress trainings.

## How do I watch a training video?

Click on any training card to open the video in a built-in video player. The video will play directly on the page in a pop-up window.



## Does the site remember my progress?

Yes. The system automatically saves your viewing progress in your web browser while you watch. This includes how much of the video you have watched and whether it has been completed. When you return, you can continue from where you left off.

## Can I skip ahead in the video?

To **ensure training requirements are met**, the video player limits skipping ahead. You must watch the video content in sequence. Once you have viewed the video in sequence, the video player will allow skipping.

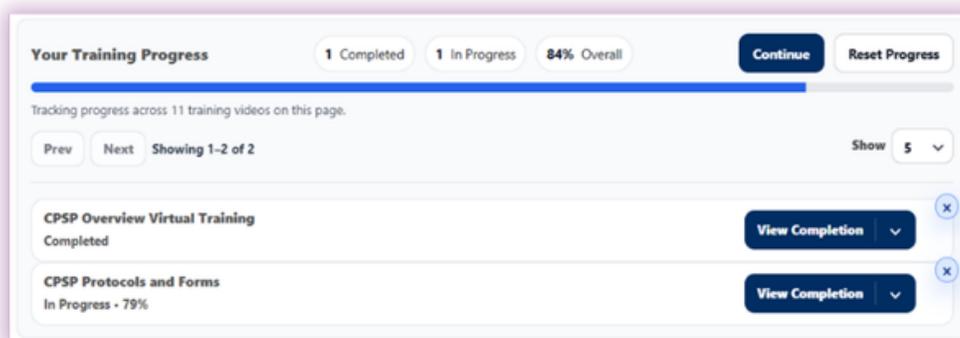
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## What is the "Your training progress" dashboard?

This dashboard summarizes your overall progress, including completed and in-progress trainings. It also provides quick actions such as continuing a video or resetting your saved progress.

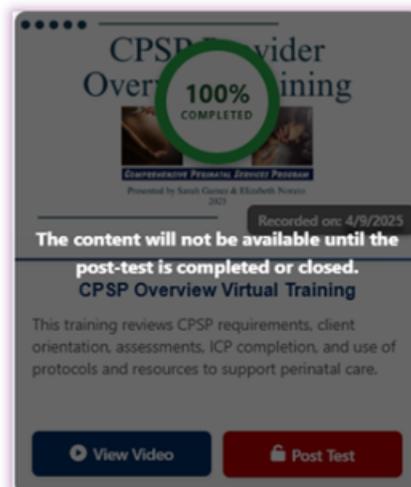
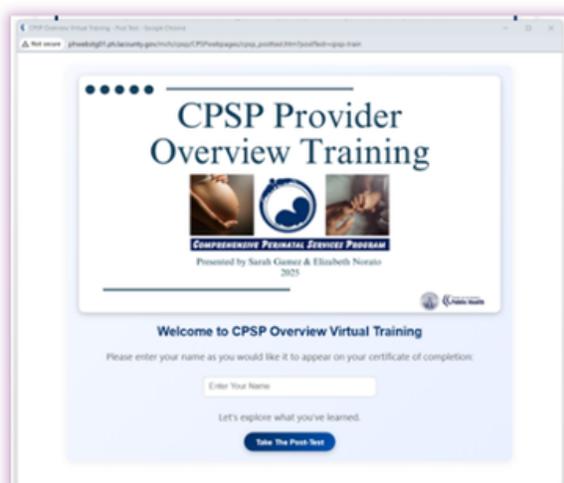


## When do I take a post-test?

Some trainings require a post-test. When available, you may start the post-test **after completing the training video**.

## How does the post-test work?

The post-test opens in a separate pop-up window. While the post-test is open, the associated training content is *temporarily unavailable* until the test is completed or closed.



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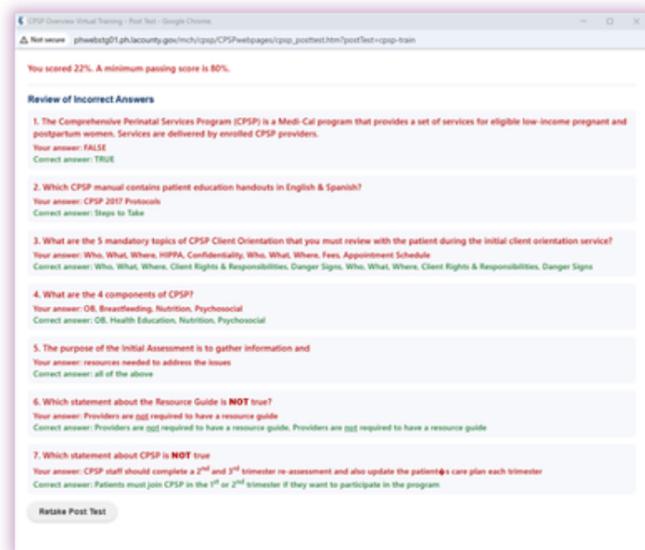
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## What score do I need to pass?

A minimum score of **80%** is required to pass the post-test. Your score is displayed immediately after submission.

## What happens if I do not pass the post-test?

If you do not achieve a passing score, the post-test will show which questions were answered incorrectly along with the correct answers for review.



## Will my post-test results be saved?

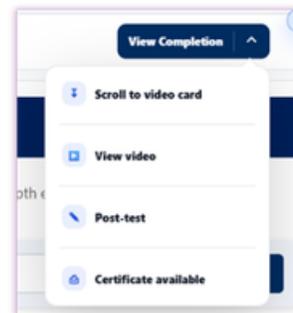
Yes. Your post-test score, pass/fail status, and completion date are saved in your browser for reference.

## Who is eligible to receive a certificate?

LA County CPSP providers are eligible to receive a certificate of completion after successfully passing the post-test and submitting required documentation as instructed.

## How do I receive my certificate?

Once you pass the post-test, the system will make your certificate available for download. The certificate must be submitted following the instructions on the training page. **NOTE: Save and/or print a copy of each training certificate for your records. The LA County CPSP Team will no longer be retaining copies of certificates of completion as of March 2026.**



**PRIVACY NOTE: Training progress and post-test results are stored locally in your web browser. Clearing browser data or switching devices may reset your saved progress.**

