

# Regional Center Referral Guide for Providers

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## Regional Center Services: Early Start Program vs Lanterman Act

Regional Centers are nonprofit private corporations that contract with the Department of Developmental Services to provide or coordinate services and support for individuals with developmental disabilities.

Regional Centers have Early Start Programs as well as Lanterman Act Services

- Early Start Program Services are for eligible children who are 0-3 years of age
- Lanterman Act Services are for eligible children and adults who are above 3 years of age

The intake processes and applications for each Regional Center differ based on the child's age. The following guide has been designed to outline the process of referring people for Regional Center services for both Early Start as well as Lanterman programs.

# Who Qualifies for Regional Center Services?

## Children Under the Age of 3 Who Qualify for Early Start Services

Families and medical professionals can recommend regional center services to a child if they are concerned about a child's development and/or if the child has a combination of medical risk factors that put them at risk for developmental delay.

Eligible Children under 3 must have one of the following:

- Have a 25% or more delay in one or more of the following areas of development:
  1. Social/Emotional
  2. Language/Communication
  3. Cognitive (learning, thinking, problem-solving)
  4. Movement/Physical Development
- Diagnosed developmental disability
- A combination of 2 or more high-risk conditions (listed below) which have a high chance of resulting in a developmental delay or disability.

A Child can qualify based on having a combination of 2 or more of the following high-risk conditions:

- Prematurity of <32 weeks, low birth weight <1500 grams
- Assisted ventilation for 48 hours or longer in the first 28 days of life
- SGA
- Five-minute Apgar score of 0-5
- Severe metabolic abnormality (hypoglycemia, acidemia, hyperbilirubinemia in exchange transfusion level)
- Neonatal seizures/nonfebrile seizures in first 3 years
- CNS lesions/abnormality
- CNS infection
- Accident or illness that may seriously or permanently affect developmental outcome
- Multiple congenital anomalies or genetic conditions which may affect developmental outcome
- Prenatal exposure to known teratogens, or exposure to substances
- Clinically significant FTT
- Persistent hypotonia or hypertonia

## Individuals Over the Age of 3 Who Qualify for Lanterman Act Services

Families and medical professionals can recommend regional center services for an individual if the individual has a developmental disability and/or developmental deficits.

To be eligible, individuals over 3 **must** have at least one of the following developmental disabilities:

- Intellectual Disability
- Autism Spectrum Disorder
- Cerebral Palsy
- Epilepsy
- Other conditions that are closely related to Intellectual Disability or require similar services to those needed by individuals with Intellectual Disabilities

The Developmental Disability of the individual:

- Must have **occurred** before the age of 18
- Must continue indefinitely
- Must constitute a “substantial disability” for that individual

A “substantial disability” means the person must have a significant functional limitation in **3 or more** of the following areas of major life activity:

1. Learning
2. Receptive/Expressive Language
3. Self-Care
4. Self-Direction
5. Mobility
6. Capacity for Independent Living
7. Economic self-sufficiency

*Developmental Disabilities do not include conditions that are solely physical, learning, or psychiatric disorders in nature. These conditions alone do not qualify a person for regional center services.*

## Provisional Eligibility for Children Ages 3-4

Developmental Services Budget Trailer Bill, AB 136, amended Welfare and Institutions Code section 4512 to expand eligibility for Lanterman Developmental Disabilities Services Act services by allowing a child who is three or four years of age to be provisionally eligible for regional center services under specified conditions. These amendments became effective July 16, 2021.

### Lanterman Act Eligibility Criteria

Lanterman Act Eligibility	Lanterman Act Provisional Eligibility
<p>All of the following must be met:</p> <ul style="list-style-type: none"> <li>• Diagnosed with an intellectual disability, autism, epilepsy, cerebral palsy, and/or other disability that closely resembles an intellectual disability and/or results in the individual requiring similar services to an individual with intellectual disabilities</li> <li>• The disability originates prior to age 18, is expected to be lifelong and constitutes a substantial disability for the individual               <ul style="list-style-type: none"> <li>○ “Substantial disability” means significant functional limitations in three or more of the following areas:                   <ul style="list-style-type: none"> <li>▪ Self-care</li> <li>▪ Receptive and expressive language</li> <li>▪ Learning</li> <li>▪ Mobility</li> <li>▪ Self-direction</li> <li>▪ Capacity for independent living</li> <li>▪ Economic self-sufficiency</li> </ul> </li> </ul> </li> </ul>	<p>All of the following must be met:</p> <ul style="list-style-type: none"> <li>• Child is three or four years of age</li> <li>• The disability is not solely physical in nature and the child has significant functional limitations in at least two of the following areas of major life activity:               <ul style="list-style-type: none"> <li>○ Self-care</li> <li>○ Receptive and expressive language</li> <li>○ Learning</li> <li>○ Mobility</li> <li>○ Self-direction</li> </ul> </li> </ul>

To read the Department of Developmental Services Directive on Provisional Eligibility visit:

- [Provisional Eligibility for Regional Center Services](#)
- [Lanterman Act Eligibility Criteria](#)

## How do I Identify a Patient's Regional Center?

The first step to obtaining Regional Center Services is identifying which of the local Los Angeles Regional Centers is responsible for serving that child.

The appropriate Regional Center is based on the individual's health district, which roughly overlaps with their zip code.

To identify the correct Regional Center for each person, enter the individual's zip code in the following link, which will identify one of the 7 LA Regional Centers:

<https://www.dds.ca.gov/rc/lookup-rcs-by-county/>

If the link above results in 2 or 3 Regional Center locations instead of a single Regional Center for a given zip code, a different method is used to identify the correct Regional Center for this patient.

Look up an individual's "Health District" using the following link:

<https://appcenter.gis.lacounty.gov/districtlocator/>

Each Regional Center serves a specific group of Health Districts.

Health Districts are **listed below**, and can also be found on the DDS website:

<https://www.dds.ca.gov/rc/listings/>

### **Eastern Los Angeles Regional Center Serves**

Alhambra, East Los Angeles, Northeast, and Whittier Health Districts

### **Frank D. Lanterman Regional Center Serves**

Hollywood-Wilshire, Central LA, Burbank, Glendale, and Pasadena Health Districts

### **Harbor Regional Center Serves**

Bellflower, Harbor, Long Beach, and Torrance Health Districts

### **North Los Angeles County Regional Center Serves**

West Valley, East Valley, San Fernando, and Antelope Valley Health Districts

### **San Gabriel/Pomona Regional Center Serves**

El Monte, Foothill, and Pomona Health Districts

### **South Central Los Angeles Regional Center Serves**

Compton, San Antonio, South, Southeast, and Southwest Health Districts

### **Westside Regional Center Serves**

Inglewood and Santa Monica-West Health Districts

# Tips for Providers – Referring Patients

## Regional Center Intake Process

- A phone call or email is usually not enough; some RCs require lengthy applications.
- **For Lanterman Act Services** the intake process requires **additional documentation** such as medical records, Individualized Education Program (IEP) and letter of concern from physician.
- **For Early Start Services** - any **additional documentation** such as medical records, developmental delays, and letter of concern from physician can facilitate the process.
- Anyone can refer an individual to the RC, but parent or legal guardian must consent to evaluations and in general needs to fill out the application.

## Regional Center Services

- School-aged children receive most of their services from the school district, but Regional Centers can provide “gap coverage” for therapies while school is out (school breaks, after school, etc.)
- ABA is now covered by insurance, but the process of obtaining is challenging for families; families can ask Regional Center to provide gap coverage while waiting for the insurance company’s processing.
- Families must work closely with Service Coordinators and access a complete list of services.

## Regional Center is the Payor of Last Resort

- By California law, the (b) Regional centers shall be the payor of last resort after all other public sources for payment have been reviewed to determine if a referral shall be made by the service coordinator and/or the parent.
- Referrals may include but not be limited to California Children Services, Medi-Cal, or other public agencies that may have responsibility for payment.
- This review shall not delay the provision of early intervention services specified on the IFSP. **Early Intervention services specified on the IFSP shall begin as soon as possible.**
- **Overall, this means that a provider may need to refer a child through insurance for needed therapies. However, if this will cause a delay and/or is inaccessible to the family, this should be communicated to the Regional Center who then may be able to provide the therapy.**
- Regional centers may not have feeding therapies with swallowing licenses to work with children with potential aspiration, and cannot conduct studies such as an MBSS, these feeding evaluations and studies usually need to occur through medical insurance in a hospital setting.



## Changes during COVID-19 (updated March 2021)

- Regional Center offices are closed to the public; however, they are still open and operational with staff working remotely. Staff members may not have access or limited access to information.
- **During this time, referrals should be completed via email instead of phone calls and fax**

**Email addresses for submitting new intake info/applications are listed below**

### **Eastern Los Angeles Regional Center**

Early Start Intake: [earlystartreferrals@elarc.org](mailto:earlystartreferrals@elarc.org)

Lanterman Intake: [clopez@elarc.org](mailto:clopez@elarc.org)

### **Frank D. Lanterman Regional Center**

Early Start Intake: [referrals@lanterman.org](mailto:referrals@lanterman.org)

Lanterman Intake: [referrals@lanterman.org](mailto:referrals@lanterman.org)

### **Harbor Regional Center Serves**

Early Start Intake: [intakeunder3@harborrc.org](mailto:intakeunder3@harborrc.org)

Lanterman Intake: [intakeover3@harborrc.org](mailto:intakeover3@harborrc.org)

### **North Los Angeles County Regional Center**

Early Start Intake: [earlystartintake@nlacrc.org](mailto:earlystartintake@nlacrc.org)

Lanterman Intake: [intake@nlacrc.org](mailto:intake@nlacrc.org)

### **San Gabriel/Pomona Regional Center**

Early Start Intake: [ljuarez@sgprc.org](mailto:ljuarez@sgprc.org) or

[hrodriguez@sgprc.org](mailto:hrodriguez@sgprc.org) or [alerna@sgprc.org](mailto:alerna@sgprc.org)

Lanterman Intake: [eflores@sgprc.org](mailto:eflores@sgprc.org) or

[lchaires@sgprc.org](mailto:lchaires@sgprc.org)

### **South Central Los Angeles Regional Center**

Early Start Intake: [earlystartintake@sclarc.org](mailto:earlystartintake@sclarc.org)

Lanterman Intake: [lantermanintake@sclarc.org](mailto:lantermanintake@sclarc.org)

### **Westside Regional Center**

Early Start: [IntakeUnderAge3@westsiderc.org](mailto:IntakeUnderAge3@westsiderc.org)

Lanterman: [IntakeOverAge3@westsiderc.org](mailto:IntakeOverAge3@westsiderc.org)

- Assessments may be completed virtually (Facetime or Zoom) or by telephone
- Directive from DDS to ensure continuity of the delivery of Early Start Services:
  - For children who reached their third birthday during the COVID-19 State of Emergency, DDS has waived the mandate that their Early Start services will end at age three.
- Directive from DDS to prioritize the delivery of Lanterman Act Services:
  - Any requirements of the Lanterman Act or Title 17 requiring in-person evaluations for determining regional center eligibility are also waived.
  - If the individual is highly suspected of being eligible, but the Regional Center is unable to make a definitive determination due to current circumstances, the Regional Center may determine the individual to be presumptively eligible.
- However, many Regional Centers are currently delaying evaluation for Lanterman Act Services due to stated need to evaluate in person. Intake coordinators report that families need to wait until an appointment is "available."

## How do Families Apply to Regional Centers?

The following will outline the “intake” or application process for Early Start Program and Lanterman Act Services from each of the 7 LA County Regional Centers.

## Eastern Los Angeles Regional Center – Early Start

**Address: 1000 South Fremont Alhambra, CA 91803**

**Director: Gloria Wong**

**Phone number: (626) 299-4700**

**Intake coordinators: (626) 299-4777; (626) 299-4691; (626) 299-4652**

**Email: [earlystartreferrals@elarc.org](mailto:earlystartreferrals@elarc.org)**

**Fax number: (626) 299-4798**

**Website: <http://www.elarc.org/>**

### **To apply for Early Start Program Services (children under 3 years of age)**

Families should email or fax an Early Start Program Application to the Regional Center as part of the intake process. (See contact info above)

The application can be accessed online through the following link:

<https://www.elarc.org/consumers-families/apply-for-services>

If you scroll to the bottom of the page, you could choose to open the application in English or Spanish. You will be asked to enter the child's zip code and age before being directed to the application.

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (626) 299-4777, (626) 299-4691, or (626) 299-4652 and leave a voice message that includes the information listed above.

Once an email or call has been made, the Regional Center will call back families within 10 business days to gather more information or schedule an intake appointment.

Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## Eastern Los Angeles Regional Center – Lanterman

**Address: 1000 South Fremont Alhambra, CA 91802**

**Director: Gloria Wong**

**Phone number: (626) 299-4700**

**Intake coordinators: (626) 299-4770; (626) 299-4759; (626) 299-4634**

**Email: [clopez@elarc.org](mailto:clopez@elarc.org)**

**Fax number: (626) 299-4684**

**Website: <http://www.elarc.org/>**

### **To apply for Lanterman Services (children who are above 3 years of age)**

Families should email or fax all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (626) 299-4770, (626) 299-4759, or (626) 299-4634 and leave a voice message that includes the information listed above.

Once an email or call has been made, the Regional Center will call back families within 15 business days to gather more information.

Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.

## Frank D. Lanterman Regional Center – Early Start

**Address: 3303 Wilshire Boulevard, Suite 700 Los Angeles, CA 90010**

**Director: Melinda Sullivan**

**Phone number: (213) 383-1300**

**Intake coordinator: (213) 252-8610**

**Email: [referrals@lanterman.org](mailto:referrals@lanterman.org)**

**Fax number: (213) 427-2381**

**Website: <http://www.lanterman.org/>**

### **To apply for Early Start Program Services (children under 3 years of age):**

Families should email or fax the Regional Center as part of the intake process (See contact info above)

The email should include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (213) 252-8610 and leave a voice message that includes the information listed above.

Regional Center will call back families within 10 business days to gather more information.

Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## Frank D. Lanterman Regional Center – Lanterman

**Address: 3303 Wilshire Boulevard, Suite 700**

**Los Angeles, CA 90010**

**Director: Melinda Sullivan**

**Phone number: (213) 383-1300**

**Intake coordinator: (213) 252-8610**

**Email: [referrals@lanterman.org](mailto:referrals@lanterman.org)**

**Fax number: (213) 427-2381**

**Website: <http://www.lanterman.org/>**

### **To apply for Lanterman Services (children who are above 3 years of age)**

Families should email or fax all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (213) 252-8610 and leave a voice message that includes the information listed above.

Once an email or call has been made, the Regional Center will call back families within 15 business days to gather more information.

Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.

## Harbor Regional Center – Early Start

**Address: 21231 Hawthorne Boulevard Torrance, CA 90503**

**Director: Patricia Del Monico**

**Phone number: (310) 540-1711**

**Intake coordinator: (310) 543-7927**

**Email: [intakeunder3@harborrc.org](mailto:intakeunder3@harborrc.org)**

**Fax number: (310) 316-1036**

**Website: <http://www.harborrc.org/>**

### **To apply for Early Start Program Services (children under 3 years of age)**

Families must fill out a Request for a Regional Center Application online as part of the intake process. Follow this link where you will be asked to enter your zip code and child's date of birth <https://www.harborrc.org/pod/applicants-under-3-years-old>

Families can also email or fax the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the website is not accessible to families, families can instead call the Regional Center at (310) 543-7927 and leave a voice message that includes the information above.

Once a request or call has been made, the Regional Center will call back families within 10 business days to gather more information or schedule an intake appointment.

Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## Harbor Regional Center – Lanterman

**Address: 21231 Hawthorne Boulevard Torrance, CA 90503**

**Director: Patricia Del Monico**

**Phone number: (310) 540-1711**

**Intake coordinator: (310) 543-7928**

**Email: [Intakeover3@harborrc.org](mailto:Intakeover3@harborrc.org)**

**Fax number: (310) 316-1036**

**Website: <http://www.harborrc.org/>**

### **To apply for Lanterman Services (children who are above 3 years of age)**

Families must fill out a Request for a Regional Center Application online as part of the intake process. Follow this link where you will be asked to enter your zip code and child's date of birth <https://www.harborrc.org/webform/applicants-ages-3-up>

Families should also email or fax all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the website is not accessible to families, families can instead call the Regional Center at (310) 543-7928 and leave a voice message that includes the information listed above.

Once a request or call has been made, the Regional Center will call back families within 15 business days to gather more information or schedule an intake appointment.

Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.



## North Los Angeles County Regional Center – Early Start

**Address: 9200 Oakdale Avenue, Suite 100 Chatsworth, CA 91311**

**Director: Ruth Janka**

**Phone number: (818) 778-1900**

**Intake Coordinator: (818) 756-6328**

**Email: [earlystartintake@nlacrc.org](mailto:earlystartintake@nlacrc.org)**

**Fax number: (818) 756-6170**

**Website: <http://www.nlacrc.org/>**

### **To apply for Early Start Program Services (children under 3 years of age)**

The Early Start Intake Application can be completed online:

<https://www.nlacrc.org/about-us/eligibility>

At the top of the page, you can choose to apply in English or Spanish. You will be asked to enter the child's zip code and age (under age 3) before being directed to the application.

Or families can email or fax an Early Start Program Application to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the online intake form or email are not accessible, families can instead call the Regional Center at (818) 756-6328 or (818) 778-1900 and leave a voice message that includes the information listed above.

Once an email or call has been made, the Regional Center will call back families within 10 business days to gather more information or schedule an intake appointment.

Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## North Los Angeles County Regional Center – Lanterman

**Address: 9200 Oakdale Avenue, Suite 100 Chatsworth, CA 91311**

**Director: Ruth Janka**

**Phone number: (818) 778-1900**

**Intake Coordinators: [sfischer@nlacrc.org](mailto:sfischer@nlacrc.org) (San Fernando and Santa Clarita Region) or [hballmaier@nlacrc.org](mailto:hballmaier@nlacrc.org) (Lancaster Region)**

**Email: [intake@nlacrc.org](mailto:intake@nlacrc.org)**

**Fax number: (818) 756-6357**

**Website: <http://www.nlacrc.org/>**

### **To apply for Lanterman Services (children who are above 3 years of age)**

The Lanterman Intake Application can be completed online:

<https://www.nlacrc.org/about-us/eligibility>

At the top of the page, you can choose to apply in English or Spanish. You will be asked to enter the child's zip code and age (above age 3) before being directed to the application.

Or families can email or fax a Lanterman Program Application and should send all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the online intake form or email are not accessible, families can instead call the Regional Center at (818) 778-1900 and leave a voice message that includes the information listed above.

Regional Center will call back families within 15 business days to gather more information.

Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.

## San Gabriel/Pomona Regional Center – Early Start

**Address: 75 Rancho Camino Drive Pomona, CA 91766**

**Director: Anthony Hill**

**Phone number: (909) 620-7722**

**Intake coordinator: (909) 710-8554 - Alt. (909) 868-7503; (909) 710-8556; (909) 710-8557**

**Email: [ljuarez@sgprc.org](mailto:ljuarez@sgprc.org) or [hrodriguez@sgprc.org](mailto:hrodriguez@sgprc.org) or [alerma@sgprc.org](mailto:alerma@sgprc.org)**

**Fax number: (909) 622-5972**

**Website: <http://www.sgprc.org>**

### **To apply for Early Start Program Services (children under 3 years of age)**

Families should email or fax the Regional Center as part of the intake process. (See contact info above)

The email should include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (909) 710-8554, (909) 710-8556, or (909) 710-8557 and leave a voice message that includes the information listed above.

Regional Center will call back families within 10 business days to gather more information.

Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## San Gabriel/Pomona Regional Center – Lanterman

**Address: 75 Rancho Camino Drive Pomona, CA 91766**

**Director: Anthony Hill**

**Phone number: (909) 620-7722**

**Intake coordinator: (909) 710-8664 – Alt. (909) 868-7777; (909) 710-8671**

**Email: [eflores@sgprc.org](mailto:eflores@sgprc.org) or [lchaires@sgprc.org](mailto:lchaires@sgprc.org)**

**Fax number: (909) 622-5972**

**Website: <http://www.sgprc.org>**

### **To apply for Lanterman Services (children who are above 3 years of age)**

Families should email or fax all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (909) 710-8664 or (909) 710-8671 and leave a voice message that includes the information listed above.

Once an email or call has been made, the Regional Center will call back families within 15 business days to gather more information.

Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.

## South Central Los Angeles Regional Center – Early Start

**Address: 2500 S. Western Avenue Los Angeles, CA 90018**

**Director: Dexter Henderson**

**Phone number: (213) 744-7000**

**Intake coordinator: (213) 744-8807, (213) 744-8809, (213) 744-7068**

**Email: [earlystartintake@sclarc.org](mailto:earlystartintake@sclarc.org)**

**Fax number: (213) 947-4115**

**Website: <http://www.sclarc.org/>**

### **To apply for Early Start Program Services (children under 3 years of age)**

The Early Start Intake Application can be completed online

English: <https://sclarc.seamlessdocs.com/f/d6pvn2uwrip2>

Spanish: <https://sclarc.seamlessdocs.com/f/hpc8z7qa0ngr>

Or families can email or fax an Early Start Program Application to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the online intake form or email are not accessible, families can instead call the Regional Center at (213) 744-8807, (213) 744-8809, or (213) 744-7068 and leave a voice message that includes the information above.

Once an intake form or email or call has been made, the Regional Center will call back families within 10 business days to gather more information or schedule an intake appointment.

Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## South Central Los Angeles Regional Center – Lanterman

**Address: 2500 S. Western Avenue Los Angeles, CA 90018**

**Director: Dexter Henderson**

**Phone number: (213) 744-7000**

**Intake coordinator: (213) 744-8880 or (213) 744-8872**

**Email: [lantermanintake@sclarc.org](mailto:lantermanintake@sclarc.org)**

**Fax number: (213) 559-0612**

**Website: <http://www.sclarc.org/>**

### **To apply for Lanterman Services (children who are above 3 years of age)**

The Lanterman Program Intake Application can be completed online

English: <https://sclarc.seamlessdocs.com/f/rjm9tlx0m6ae>

Spanish: <https://sclarc.seamlessdocs.com/f/rxuxxbvge1ki>

Or families can email or fax a Lanterman Program Application and should send all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the online intake form or email are not accessible, families can instead call the Regional Center at (213) 744-8880 or (213) 744-8872 and leave a voice message that includes the information listed above.

Once an intake form or email or call has been made, the Regional Center will call back families within 15 business days to gather more information or schedule an intake appointment.

Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.

## Westside Regional Center – Early Start

**Address: 5901 Green Valley Circle, Suite 320 Culver City, CA 90230**

**Director: Dr. Tom Kelly**

**Phone number: (310) 258-4000**

**Intake number: (310) 258-4096**

**Email: [IntakeUnderAge3@westsiderc.org](mailto:IntakeUnderAge3@westsiderc.org)**

**Fax number: (310) 258-4059**

**Website: <http://www.westsiderc.org/>**

### **To apply for Early Start Program Services (children under 3 years of age)**

Families should email or fax an Early Start Program Application to the Regional Center as part of the intake process. (See contact info above)

The application may be accessed through the following link:

<https://westsiderc.org/intake-eligibility/intake-process-birth-to-3/#application>

Scroll to the top right of the webpage, where you could choose to open the application in English or in Spanish.

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (310) 258-4096 and leave a voice message that includes the information listed above.

Regional Center will call back families within 10 business days to gather more information or schedule an intake appointment.

Eligibility will be determined, and families are expected to begin receiving services within 45 Days from the initial contact.

## Westside Regional Center – Lanterman

**Address: 5901 Green Valley Circle, Suite 320 Culver City, CA 90230**

**Director: Dr. Tom Kelly**

**Phone number: (310) 258-4000**

**Intake number: (310) 258-4121**

**Email: [IntakeOverAge3@westsiderc.org](mailto:IntakeOverAge3@westsiderc.org)**

**Fax number: (310) 338-9597**

**Website: <http://www.westsiderc.org/>**

### **To apply for Lanterman Services (children who are above 3 years of age)**

Families should email or fax a Lanterman Program Application and all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above)

The application may be accessed through the following link:

<https://westsiderc.org/intake-eligibility/intake-process-3-and-older/#application>

Scroll to the top right of the webpage, where you could choose to open the application in English or in Spanish.

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (310) 258-4121 and leave a voice message that includes the information listed above.

Regional Center will call back families within 15 business days to gather more information.

Eligibility will be determined, and families are expected to begin receiving services within 120 Days from the initial contact.



## A Note on Family Resource Centers

The Family Resource Centers Network of California is a coalition of California's 47 Family Resource Centers. <https://frcnca.org/>

### What are Family Resource Centers?

- Created to serve Regional Center clients, as well as other individuals
- They are part of the Early Start Program and were created to serve families of children up to 3 years of age. However, some Family Resource Centers may have extra funding and resources to serve families that have individuals with developmental disabilities who are over the age of 3.
- Each provides families with support and services in various languages, through newsletters, libraries, parent-to-parent, and sibling support groups, etc.

### Where are the Family Resource Centers of Los Angeles County located?

- Directory for LAC FRCs: <https://frcnca.org/get-connected/>

### The 12 Los Angeles County Family Resource Centers (consumers they serve):

Eastern Los Angeles Family Resource Library (serves Eastern Los Angeles RC)  
<https://www.elarc.org/resources-publications/family-resource-center>  
Phone: (626) 300-9171

Koch-Young Resource Center (serves Frank D. Lanterman RC)  
[https://lanterman.org/koch\\_young\\_resource\\_center#.YiALXGjMI2y](https://lanterman.org/koch_young_resource_center#.YiALXGjMI2y)  
Phone: (213) 252-5600

Carolyn Kordich FRC (serves Harbor RC)  
<https://www.ckfrc.org/>  
Phone: (310) 325-7288

Long Beach FRC Miller Children's Hospital (serves Harbor RC)  
<https://www.millerchildrenshospitallb.org/families/family-resource-centers>  
Phone: (562) 933-8048

Harbor Resource & Assistive Technology Center (serves Harbor RC – Torrance and Long Beach)  
<https://www.harborrc.org/visit-our-resource-centers>  
Torrance Phone: (310) 543-0691  
Long Beach Phone: (310) 543-7904

Southeast FRC (serves Harbor RC – Norwalk)  
<https://www.harborrc.org/visit-our-resource-centers>  
Phone: (562) 526-2115

The Family Focus Resource Center – Antelope Valley (serves North LA County RC – Lancaster Branch)  
<https://www.csun.edu/family-focus-resource-center>  
Phone: (661) 945-9598

Family Focus Resource Center – Chatsworth (serves North LA County RC – San Fernando Valley Branch)  
<https://www.csun.edu/family-focus-resource-center>  
Phone: (818) 677-6854

Family Focus Resource Center – Santa Clarita (serves North LA County RC)  
<https://www.csun.edu/family-focus-resource-center>  
Phone: (661) 294-9715

McClanay Family RC (serves South Central Los Angeles RC)  
<https://sclarc.org/mcclanay-family-resource-center.php>  
Phone: (213) 744-8882 or (213) 744-8883

Parents' Place FRC (serves San Gabriel/Pomona RC)  
<http://www.parentsplacefrc.com/>  
Phone: (626) 919-1091

Westside Family Resource and Empowerment Center (serves Westside RC)  
<http://wfrec.org/>  
Phone: (310) 258-4063