

ENVIRONMENTAL HEALTH REFERRAL LIST

TYPE OF REFERRAL		ENVIRONMENTAL HEALTH PROGRAM	TELEPHONE	OUTSIDE AGENCY	TELEPHONE
ACUPUNCTURE				California Acupuncture Board	(916) 445-3021
ALCOHOL BEVERAGE CONTROL (ABC)				Metro LA	(213) 736-2005
				Inglewood	(310) 412-6311
				Long Beach/Lakewood	(562-982-1337
				Van Nuys	(818) 901-5017
				El Monte	(626) 927-1060
ANIMALS	Domestic (Horses, etc.) Unlicensed	Bureau of District Surveillance and Enforcement	(626) 430-5200		
	Wild (Ground squirrels, etc.)	Vector borne Disease	(626) 430-5450		
	Licensed Animal Keepers (except Lancaster & Catalina)	Vector Management	(626) 430-5450		
	Mountain & Rural Areas	Land Use	(626) 430-5380		
APARTMENT HOUSES (5 units or more)		Bureau of District Surveillance and Enforcement	(626) 430-5200		
ARTHROPODS (insects, spiders, fleas, ants)		Vector Management	(626) 430-5450		
ASBESTOS		Environmental Hygiene	(626) 430-5430		
BACKFLOW PREVENTION DEVICES		Cross Connection & Water Pollution Control Program	(626) 430-5290	USC Foundation Local Water Company City Water Department	
BATS (Rabies)				Veterinary Public Health	(562) 401-7088
BEES (County unincorporated area only, all others under City Local jurisdiction)				Agricultural Commissioner	(626) 575-5466
BODY PIERCING		Environmental Hygiene	(626) 430-5430		

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CARBON MONOXIDE POISONING Non-gas Burning Appliance		Housing & Institutions	(626) 430-5590		
CARBON MONOXIDE POISONING Gas Burning Appliances				Gas Company	(800) 427-2200
CEMETERY & MORTUARY COMPLAINTS				Department of Consumer Affairs	(800) 952-5210
CHILDREN'S CAMPS (Organized camps)	Rural Areas	Land Use	(626) 430-5380		
	Urban Areas	Housing & Institutions	(626) 430-5590		
COSMETOLOGY (Beauty, nail and hair salons) (See TATTOOS for Permanent Make-up)				Department of Consumer Affairs State Board of Cosmetology	(800) 952-5210
DEAD ANIMAL PICKUP				Local Animal Control	
DOG DROPPINGS (General Animal Complaints) (residential-unlicensed)		Bureau of District Surveillance and Enforcement	(626) 430-5200		
DUMPS/LANDFILLS/WASTE HAULERS/TRANSFER STATIONS		Solid Waste Management	(626) 430-5540		
DWELLINGS - Residential		Bureau of District Surveillance and Enforcement	(626) 430-5200		
ENTOMOLOGY CONSULTANTS		Entomology	(626) 430-5450		
FOOD FACILITY GRADING		Bureau of District Surveillance and Enforcement	(626) 430-5200		
FOOD HANDLERS CERTIFICATES		Consultative Services	(626) 430-5320		
FOOD - MILK PRODUCTS (Soft Serve Milk/Yogurt)		Food & Milk	(626) 430-5400		
FOOD MISLABELING (Meats, Poultry, Fish)		Bureau of District Surveillance and Enforcement	(626) 430-5200	State Food & Drug Branch	(800) 495-3232

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FOOD FACILITIES PLAN CHECK	Food Vehicle	Vehicle Inspection	(626) 430-5500		
	Retail Construction & Remodeling	Plan Check Program	(626) 430-5560		
	Wholesale Construction & Remodeling	Food & Milk	(626) 430-5400		
FOOD RETAIL PREPARATION & SERVICES (Restaurant, Markets & Bakeries)		Bureau of District Surveillance and Enforcement	(626) 430-5200		
FOOD SPOILAGE & RELATED COMPLAINTS	Retail Purchases	Bureau of District Surveillance and Enforcement	(626) 430-5200		
	Wholesale distributions	Food & Milk	(626) 430-5400		
FOOD TAMPERING		LOCAL POLICE DEPARTMENT		State Food & Drug Branch	(800) 495-3232
FOOD TEMPORARY EVENTS (Carnivals/Fairs)		Bureau of District Surveillance and Enforcement	(626) 430-5200		
FOOD - TRUTH IN MENU & CONSUMER PROTECTION		Bureau of District Surveillance and Enforcement	(626) 430-5200		
FOOD VEHICLE INSPECTION	Carts	Vehicle Inspection	(626) 430-5500		
	Catering				
	Commissaries, retail food vehicle, mobile food preparation vehicle				
	Produce Vendor (Mobile)				

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GARBAGE, RUBBISH & JUNK	Commercial Waste Haulers	Solid Waste Program	(626) 430-5540		
	Private Property	Bureau of District Surveillance and Enforcement	(626) 430-5200		
GARMENTS (related to Sanitation for workers)		Garment Inspection	(626) 430-5570		
GRAY WATER		Cross Connection & Water Pollution Control Program	(626) 430-5290	Local Building & Safety Department	
		Land Use	(626) 430-5380		
HOSPITALS & NURSING HOMES				Health Facilities	(626) 430-5600
HOTELS & MOTELS		Housing & Institutions	(626) 430-5590		
HOUSING (other than hotels & motels)		Bureau of District Surveillance And Enforcement	(626) 430-5200		
ILLEGAL FOOD VENDORS		Street Vending Compliance	(626) 430-5500		
INDOOR AIR QUALITY		Environmental Hygiene	(626) 430-5430		
INSPECTION QUALITY		Quality Assurance	(626) 430-5300		
INSTITUTIONS (detention centers, home care services, jails, etc.)		Housing & Institutions	(626) 430-5590		
LAUNDRIES	Commercial	Garment Inspection	(626) 430-5570		
	Self-service	Bureau of District Surveillance and Enforcement	(626) 430-5200		
LEAD COMPLAINTS		Lead Poisoning Abatement Program	(323) 869-7068		

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MESSAGE PARLORS	Sanitation Complaints	Bureau of District Surveillance and Enforcement	(626) 430-5200		
	Massage Technicians	Bureau of District Surveillance and Enforcement	(626) 430-5200		
	Licensing - Varies by city. Usually issued by local city police commission. For businesses in un-incorporated areas of LA County, call (213) 974-2011				
MATTRESS COMPLAINTS				State Consumer Affairs	(800) 952-5210
MEDICAL WASTE				DHS Medical Waste Management Program	(213) 977-7379
MICE (Complaints at properties w/ 4 units or less)	Vector Management		(626) 430-5450		
MOBILE HOME PARKS (Complaints and Investigation)				State Housing & Community Development	(800) 952-8356 (909) 782-4420
MOLD	Bureau of District Surveillance and Enforcement		(626) 430-5200		
MOSQUITO COMPLAINTS: Vector Control District (VCD) Mosquito Abatement District (MAD)			Greater Los Angeles County VCD		Santa Fe Springs Office (562) 944-9656
					Sylmar Office (818) 764-2010
			San Gabriel Valley VCD		Santa Fe Dam Office (626) 814-9466
			LA County West VCD		Culver City Office (310) 915-7370
			Antelope Valley VCD		Lancaster / Palmdale (661) 942-2917
			Compton Creek MAD		(310) 639-7375
OCEAN WATER MONITORING	Recreational Waters		(626) 430-5360		
PESTICIDES	Entomology		(626) 430-5450	LA County Agricultural Commissioner	(626) 575-5466

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PUBLIC HEALTH LICENSE	Fees	Public Health Permits and Licensing	(626) 430-5350		
	Retail food establishment closed > 90 days	Plan Check	(626) 430-5560		
RADIOACTIVE MATERIAL & EXPOSURE		Radiation Management	(213) 351-7897		
RADON				American Lung Association	(323) 935-5864
				State Health Department	(800) 745-7236
RAIN WATER HARVESTING / CISTERNS / RAIN BARRELS		Cross Connection & Water Pollution Control Program	(626) 430-5290	County Public Works Local Building & Safety Department	
		Mosquito Abatement District (MAD)			
RATS (Bites, Complaints, Poison)		Vector Management	(626) 430-5450		
RECREATIONAL WATERS	Ocean water, Fresh water swimming areas	Recreational Waters	(626) 430-5360		
RECYCLED / RECLAIMED WATER		Cross Connection & Water Pollution Control Program	(626) 430-5290	County Sanitation District Local Water Company City Water Department	
SEWAGE DISCHARGE	Food Facilities	Bureau of District Surveillance and Enforcement	(626) 430-5200		
	Apartments, Dwellings	Bureau of District Surveillance and Enforcement	(626) 430-5200		
	Ocean/State Waters	Recreational Waters	(626) 430-5360		
SEWAGE PLAN APPROVAL (On site system plan approval)		Land Use	(626) 430-5380		
SNAKES	Information			LA County Museum of Natural History	(213) 763-3371
	Removal from property			Local Animal Control	

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SWIMMING POOLS	Health & Fitness Clubs; Plan Reviews for pools, spas, etc.	Recreational Waters	(626) 430-5360		
	Public: apartments, institutional, recreation areas	Recreational Waters	(626) 430-5360		
	Private: associated with residential housing	Bureau of District Surveillance and Enforcement	(626) 430-5200		
TATTOO PARLORS		Environmental Hygiene	(626) 430-5430		
THEATERS		Bureau of District Surveillance and Enforcement	(626) 430-5200		
TRASH	Commercial Waste Haulers	Solid Waste Management	(626) 430-5540		
	Private Property	Bureau of District Surveillance and Enforcement	(626) 430-5200		
TOXIC MATERIALS	Medical Implications			Medical Director	(213) 250-8685
				Toxics Epidemiology	(213) 240-7785
	Hazardous Material and Wastes			Forester & Fire Warden	(323) 890-4045
	Exposure, Evaluation, Workplace, and Community	Environmental Hygiene	(626) 430-5430		
TRAINING	Internal	Staff Recruitment and Training	(626) 430-5170		
	Outreach	Consultative Services	(626) 430-5320		

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VECTOR BORNE DISEASE		Vector Borne Program	(626) 430-5450		
WATER	Cross-Connections, Reclaimed water	Cross-Connection & Water Pollution Control Program	(626) 430-5290		
	Supply & Distribution (well construction, destruction, & permits	Drinking Water	(626) 430-5360		
	Small Water System	Drinking Water	(626) 430-5360		
	Turn-off	Bureau of District Surveillance and Enforcement	(626) 430-5200		
	Quality			Public Works water quality	(626) 458-3517
WATER USE APPLICATIONS / SURVEYS		Cross Connection & Water Pollution Control Program	(626) 430-5290		
WATER USE EQUIPMENT		Cross Connection & Water Pollution Control Program	(626) 430-5290	International Association of Plumbing and Mechanical Officials	
		Plan Check	(626) 430-5560	Los Angeles Mechanical Test Lab	
WIPING RAGS		Garment Inspection	(626) 430-5570		
X-RAY-EXPOSURE		Radiation Management	(213) 351-7897		

NOTE: Three cities in Los Angeles County have their own independent health departments. For these three cities, please refer environmental issues to their Environmental Health Director. The cities and telephone numbers are listed as follows:

Long Beach (562) 570-4128
Director: Nelson Kerr, Acting

Pasadena (626) 744-6004
Director: Bill Kimura, Acting

Vernon (323) 583-8811
Director: Lewis Pozzebon



24 Hour
Hotline: (888) 700-9995

LA COUNTY Website
www.lacountyinfo.com

EH Website:
www.lapublichealth.org/eh

EH e-mail
ehmail@ph.lacounty.gov



Beach Closure
Hotline: (800) 525-5662