

Frequently Asked Questions (FAQs)

Medical Marijuana Program

Effective January 1, 2018, Environmental Health will assume the responsibilities of the Medical Marijuana Program, formerly managed by the Office of Health Assessment and Epidemiology. This will benefit previous, current and potential clients of the Medical Marijuana Program, so they can continue to receive quality service in an efficient, and timely manner.

The Medical Marijuana Program provides a voluntary medical marijuana identification card issuance and registry program for qualified patients and their caregivers. The Medical Marijuana Program allows qualified patients to apply and receive identification cards for themselves and their primary caregiver through L.A. County Dept. of Public Health.

1. Can I still go to the Central Health Center to obtain my Medical Marijuana Identification Card?

No, effective January 1, 2018, the Central Health Center located at 241 N. Figueroa, Los Angeles, will no longer offer Medical Marijuana Identification Card (MMIC) services.

2. Where will Medical Marijuana Identification Card services be provided?

Effective January 1, 2018, MMIC services will be provided at the following seven locations:

Baldwin Park
5050 Commerce Drive,
Baldwin Park 91706

Burbank
1101 West Magnolia Blvd,
Burbank 91506

Canoga Park
21515 Vanowen Street, Suite 116
Canoga Park 91303

Culver City
6101 West Centinela Ave, #300
Culver City 90230

Inglewood
9800 South La Cienega Blvd, #850
Inglewood 90301

Metroplex
3530 Wilshire Blvd, 11th floor
Los Angeles 90010

Panorama City
14500 Roscoe Blvd, 5th floor
Panorama City 91402

3. Are appointments necessary to obtain a Medical Marijuana Identification Card?

Appointments are not necessary, however, they are strongly encouraged. Walk-ins are only accepted as time permits and may exceed normal processing time.

4. What is my first step to obtain a Medical Marijuana Identification Card?

You can make an appointment by calling (866) 621-2204.

5. How do I renew my Medical Marijuana Identification Card?

You can make an appointment by calling (866) 621-2204.

6. What are the Medical Marijuana Program business hours?

Business hours are from 8:00 a.m. to 4:30 p.m. Monday through Friday.

7. What do I need to bring for the appointment?

- Application/Renewal (CDPH-9042)
- Physician Attestation
- Medical documentation or Written Documentation of Patient's Medical Records (CDPH-9044)
- Proof of Los Angeles County residency (needs to be within the last 2 months)
- Government issued photo identification
- If applicable, original Medi-Cal or Los Angeles County No Cost/Low Cost Health Care Program card
- Medical Marijuana Identification Card Acknowledgement
- Payment in cash, check, cashier's check, or money order payable to "Los Angeles County Department of Public Health"

8. What if my doctor's medical documentation expires soon?

Your doctor's medical documentation should not expire within 35 calendar days of the anticipated appointment date. If your doctor's medical documentation expires within 35 calendar days, you will need a new one.

9. Will my photo be taken for the Medical Marijuana Identification Card?

Yes, be prepared to take a photo. Hats, scarves, sunglasses, headbands, or hairstyles that obstruct facial features will not be allowed for the photo.

10. What happens after I submit my Medical Marijuana Identification Card application?

- If approved, the application will be submitted to California Department of Public Health and you will be notified when to pick-up your card.
- If denied, you will be notified by mail.

11. What happens if my application is denied?

- You will not be able to reapply for 6 months.
- If you wish to appeal the denial, you can submit a Denial Appeals Application Form directly to California Department of Public Health. If the appeal is approved, you will be issued a card. If the appeal is denied, you cannot reapply for 6 months.

12. How long does it take to get my Medical Marijuana Identification Card?

The application process may take up to 35 days.

13. What if I need the Medical Marijuana Identification Card sooner?

You can request an emergency card for an additional cost.

14. What do I need to bring when my card is ready for pick-up?

You will need to bring a valid government issued photo identification.

15. Can I have someone pick-up my Medical Marijuana Identification Card for me?

No, only the cardholder is permitted to pick-up their own card.

16. What do I do if I have a caregiver?

- When making the appointment, you will need to provide the caregiver's full name, their residency, and number of patients they care for (if applicable).
- Prior to appointment, you will need to complete the caregiver portion of the *Application/Renewal*.
- At the appointment, the caregiver will need to provide valid government issued photo identification and proof of residency. The caregiver MUST be present when the application is being submitted.
- At the card pick-up, the caregiver must pick up their own card and provide valid government issued photo identification.

17. What do I do if my card is lost, stolen, or damaged?

You will need to notify the Medical Marijuana Program of the lost, stolen, or damaged card and submit a *Request to Invalidate* . If you wish to replace the lost, stolen, or damaged card, reapply and repay the current fees.

18. What should I do If I have a caregiver, and one of us has a lost, stolen, or damaged Medical Marijuana Identification Card?

You will need to notify the Medical Marijuana Program of the lost, stolen, or damaged card, and both you and the caregiver will need to submit a *Request to Invalidate*. If you and your caregiver wish to replace the lost, stolen, or damaged card, both you and the caregiver will need to reapply and repay the current fees.