



Medical Care Coordination

for People with HIV

What is Medical Care Coordination (MCC)?

Medical Care Coordination (MCC) is a program that helps people with HIV (PWH) improve their health status, receive, and stay in care, and take their HIV medications. MCC services connect you with a team that works with your HIV medical provider (e.g., a doctor) to help you improve your quality of life and achieve your full health potential. The MCC team includes a Medical Care Manager, Patient Care Manager, Case Worker, and a Retention Outreach Specialist.

What are the goals of the MCC program?

- Help you access the HIV care services you may need and stay in HIV care
- Provide education and support you in taking your HIV medication in order to reach and maintain a low HIV viral load ([Undetectable=Untransmittable](#))
- Connect you to any needed mental health, substance use, housing support, and other supportive services
- Help you prevent transmission of HIV and sexually transmitted infections (STIs) to partners through education and counseling (if needed)

What services can I access through the MCC program?

The MCC program offers a variety of services, including case management, health education, linkage to mental health services, substance use treatment, financial assistance, housing assistance, legal services, transportation, and individual counseling sessions.

How do I access these services?

You can access MCC services by contacting any of the providers listed on the next page. Your HIV doctor or another social service provider can also refer you to the MCC program. If you are not already receiving services at one of the listed providers, you may need to confirm that you are eligible for the Ryan White HIV/AIDS Program (RWHAP). They may ask you to provide documentation confirming your HIV diagnosis, current income (if any), health insurance (if any), and that you live in Los Angeles County. MCC services are for PWH regardless of insurance and immigration status and are likely free of charge.

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| Agency | Contact | Phone Number | Email Address |
|---|-------------------------------------|--|---|
| AIDS Healthcare Foundation | Amy Croft | (323) 793-5275 | amy.croft@ahf.org |
| AltaMed Health Services | Giovan Hernandez | (323) 247-3155 | giovhernandez@altamed.org |
| APLA Health & Wellness | Scott Blackburn | (213) 201-1422 | sblackburn@apla.org |
| Children's Hospital Los Angeles | Miguel Martinez | (323) 361-3908 | mimartinez@chla.usc.edu |
| East Valley Community Health Center | Debbie Lara Rivera | (909) 620-8088 x3202 | dlara@evchc.org |
| El Proyecto del Barrio | Leopoldo Cabral | (818) 830-7181 | lcabral@elproyecto.us |
| JWCH Institute, Inc. | James Cook | (626) 744-6140 | jcook@jwch.org |
| Long Beach, Department of Health and Human Services | Marina Ohlson-Smorick Iris Gibbs | (562) 570-4329 (562) 570-4544 | marina.ohlson-smorick@longbeach.gov iris.gibbs@longbeach.gov |
| Los Angeles LGBT Center | MCC Direct Line | (323) 993-7414 | MCC_Programs@lalgbtcenter.org |
| Men's Health Foundation | Rob Lester | (310) 550-1010 x3466 | rob.lester@menshealthfound.org |
| Northeast Valley Healthcare Corporation | Andrew Braga | (818) 988-6335 | andrewbraga@nevhc.org |
| St. John's Community Center | Elena Fernandez | (323) 541-1600 x1079 | efernandez@wellchild.org |
| St. Mary Medical Center | Randy Hope | (562) 624-4934 | randy.hope@dignityhealth.org |
| T.H.E. Health & Wellness Centers | Tracy Horn | (323) 730-1920 x3225 | thorn@tohelpeveryone.org |
| Tarzana Treatment Centers | Olivia Lawlor Gina Larco | (661) 729-9000 x4366 (818) 342-5897 x2203 | olawlor@tarzanatc.org glarco@tarzanatc.org |
| University of California, Los Angeles (UCLA) | Jeannie Acdan | (310) 843-2014 | jacdan@mednet.ucla.edu |
| Venice Family Clinic | Julie Garcia | (310) 664-7613 | juliegarcia@mednet.ucla.edu |
| Watts Healthcare Corporation | Rosalynd Williams | (323) 564-4331 x3324 | rosalynd.williams@wattshealth.org |

