



Children's Medical Services California Children's Services Provider Bulletin

DATE: January 10, 2012

SUBJECT: CCS ON-SITE PROVIDER TRAINING

Is the new CCS Referral Process confusing?

Do you have questions regarding CMS Net referrals and claims?

Interested in finding out more about the many changes that have occurred at LA CCS?

If you have answered "YES" to these questions and have a group too large to attend the regular Provider Training held at the El Monte Headquarters location, LA CCS may be able to provide an on-site training at your office.

If you have already attended the LA CCS New Provider Orientation and you have a group of 15-20 employees that need this training, please contact Angelica Ramos at aramos@ph.lacounty.gov or via phone at (626) 569-3868.

We can discuss the possibilities of scheduling a training at your facility and will work with you to set up a presentation based on your specific needs.

Some of the topics that can be discussed but not limited to are:

- Completing SAR requests, processing time, re-submissions, etc.
- Understanding SARs - approved, denied, cancelled, and PEDI
- SCGs - What they include and how are they used
- Rapid Eligibility Determination (RED) Unit
- Frequently asked Billing Questions – CCS Provider Relations Unit
- Share of Cost Procedure
- CCS contact information

NOTE: CCS Medical Regulations and Eligibility is only discussed in the New Provider Orientation. Please refer to the CMS Website at <http://publichealth.lacounty.gov/cms/CCSRelatedInfo.htm#ProvBull> for updates on the next New Provider Orientation Training.