CHILDREN'S MEDICAL SERVICES

California Children's Services

9320 Telstar Avenue, Suite 226, El Monte, California 91731
Telephone: (800) 288-4584 Fax: (800) 924-1154

WESLEY FORD, MA, MPH
Director

COUNTY OF LOS ANGELES
Public Health

EDWARD BLOCH, MD
Medical Director

November 16, 2009

TO: Los Angeles (LA) County California Children's Services (CCS) Providers

RE: **MIGRATION TO STATEWIDE CHILDREN'S MEDICAL SERVICES NETWORK (CMS Net) SYSTEM**

Los Angeles County (LA County) California Children's Services (CCS) is joining the State CCS case management system known as CMS Net. We plan to migrate from our Automated Case Management System (ACMS) to the CMS Net system mid-January, 2010 to ensure uniform and efficient case management throughout all California counties. Providers should expect the following changes:

Benefit Identification Card (BIC)

CCS client paper card will no longer be issued or used. The State BIC, issued to Medi-Cal and Healthy Family beneficiaries, will include CCS information when scanned by a Medi-Cal POS device. It is the provider's responsibility to verify client CCS-eligiblity before rendering service.

Service Authorization Request (SAR)

Program referrals and requests for services must be submitted on an appropriate, State-wide standardized form otherwise known as a 'SAR'. A copy of the forms can be downloaded from the State website http://www.dhcs.ca.gov/services/ccs/Pages/ProviderForms.aspx#services and returned or faxed 800-924-1154 to the CCS Office.

SAR's received and processed are automatically issued a number beginning with either 91 or 97 Note: older authorization numbers began with 2009. Providers will receive a generated letter regarding the status of the SAR (Approved, Cancelled, Modified, or Denied). Denial letters may be used as documentation for follow up.

CMS Net Provider Electronic Data Interchange (Provider EDI)

CMS Net Provider EDI is a web-based tool that enables approved Providers, Hospitals, and Managed Care Plans to electronically access and view the status of SARs submitted. In addition, approved facilities will have the ability to print authorizations and denials. NOTE: Providers who participate in EDI will no longer receive hardcopy correspondences from CCS. The State CMS website includes additional information regarding access requirements http://www.dhcs.ca.gov/services/ccs/cmsnet/Pages/CMSNetProviderEDI.aspx. Providers already participating in EDI can view LA County data after an initial SAR is submitted.

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Managed Care and Healthy Families Plans will also have access to LA County Case Closure letters and Notice of Action (NOAs). *At this time pharmacy providers will not have EDI access.*

Service Code Groupings (SCG)

Each SCG contains individual codes for various procedures, medications, and medical supplies. Providers approved within a SCG can provide those services without having to request a separate authorization.

Claims

Claims for services authorized after conversion must be submitted directly to Electronic Data System (EDS), the State fiduciary intermediary. NOTE: Claims authorized before conversion must be submitted directly to LA County CCS for processing.

If you have any questions please contact our office directly, Monday through Friday - 8 a.m. to 5 p.m. (toll free) 1-800-288-4584 or you can visit our website http://publichealth.LA County.gov/cms/CCS.htm for additional information **and** periodic updates.

Sincerely,

Edward Bloch, M.D.
Medical Director, Children's Medical Services

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