Los Angeles County Resources
A list of county, state, and federal resources and services available to support LA County residents during the coronavirus/COVID-19 pandemic:

COUNTY OF LOS ANGELES RESOURCES

COUNTY RESOURCES:
https://covid19.lacounty.gov/

COUNTY SERVICES & CLOSURES:
https://lacounty.gov/covid19/closures/

211 LA COUNTY
Information and referrals to health, human and social services in Los Angeles County
Hours: 24 hours, 7 days a week
Phone: Dial 2-1-1
Website: https://www.211la.org/

FOOD PORTAL
Connects those in need of food to those who can help
Website: https://covid19.lacounty.gov/food/

DEPARTMENT OF CONSUMER & BUSINESS AFFAIRS
Local, state and federal resources, including layoff aversion, emergency loans, and report price gouging
Phone: (800) 593-8222 or (844) 432-4900
Website: https://dcba.lacounty.gov/

*NEW:* LA County Business and Disaster Worker Helpline: Counseling and support for business owners and workers affected by COVID-19 emergency
Phone: (833) 238-4450 available Monday to Friday 8:30 a.m. – 5:30 p.m.
Website: LACountyHelpCenter.org
Email & Social Media:
DisasterHelpCenter@lacounty.gov
@LACHelpCenter on Twitter, Facebook, and Instagram

Tenant and Landlord Protections:
Information on current LA County Temporary Eviction Moratorium
Phone: (833) 223-7368
Websites: Rent.LACounty.gov
https://dcba.lacounty.gov/noevictions/
Email: rent@dcba.lacounty.gov

DEPARTMENT OF CHILDREN AND FAMILY SERVICES
For parents, youth, caregiver or service providers involved with DCFS with questions about current services and closures, email: COVID19Info@dcfs.lacounty.gov
Child Protection Hotline: (800) 540-4000

DEPARTMENT OF HEALTH SERVICES
Offers phone and telemedicine visits to patients
Phone: (844) 804-0055
Website: https://dhs.lacounty.gov/

DEPARTMENT OF MENTAL HEALTH
Connect to mental health services including screening, assessment, referral to a service provider, crisis counseling, and linkage to resources (24 hours)
ACCESS Phone Line: (800) 854-7771
Website: https://dmh.lacounty.gov/get-help-now/

DEPARTMENT OF PUBLIC HEALTH
Public health clinic services and COVID-19 updates.
Phone: (213) 240-8040
Website:
http://publichealth.lacounty.gov/chs/phcenters.htm

DEPARTMENT OF PUBLIC SOCIAL SERVICES
CalFresh, General Relief, CalWORKs, CAPI, and Medi-Cal benefits available to new and existing customers.
As of April 20, 2020, paper applications for benefits will be available for pick-up and drop-off outside DPSS offices Monday-Friday 8am-5pm.
Phone: (866) 613-3777 Customer Service Center available Monday-Friday 7:30am-7:30pm and Saturday 8am-4:30pm
Link: http://dpss.lacounty.gov

DOMESTIC VIOLENCE COUNCIL
Domestic Violence Shelter information and resources
DV Hotline: (800) 978-3600
Link: http://publichealth.lacounty.gov/dvcouncil/

LOS ANGELES COUNTY LIBRARY
Library resources, including Digital Library Card services
Website: LACountyLibrary.org/library-cards

Last updated: 9/22/2020
LOS ANGELES HOMELESS SERVICES AUTHORITY  
Resources for people experiencing homelessness and homeless service providers  
Website: https://www.lahsa.org/news?article=671-coronavirus-what-you-can-do-to-prepare

LA COUNTY OFFICE OF EDUCATION  
Resources for teachers, parents and students  
Website: https://www.lacoe.edu/

METRO (TRANSPORTATION)  
Transportation services in Los Angeles County  
Website: https://www.metro.net/

OFFICE OF IMMIGRANT AFFAIRS  
Information about all County support services  
Website: https://oia.lacounty.gov/

SUBSTANCE ABUSE SERVICE HELPLINE  
Hotline for substance use disorder resources  
Phone: (844) 804-7500

WORKFORCE DEVELOPMENT, AGING & COMMUNITY SERVICES  
Services for older and dependent adults.  
- Free meals (adults age 60+), call 1-800-510-2020  
- Mediation Services, call 213-738-2621  
- Services for Native Americans (e.g., emergency shelter, food, employment, assistance, etc.):  
  Gabrieleno Tongva Tribal Council: 626-286-1632  
  Pukuu Cultural Community Services: 818-336-6105  
  United American Indian Involvement: 213-202-3970  
Link: https://wdacs.lacounty.gov/

MENTAL HEALTH HOTLINES  
DEPT. MENTAL HEALTH ACCESS LINE  
Phone: (800) 854-7771

NATIONAL SUICIDE PREVENTION LIFELINE  
Phone: (800) 273-8255

TREVOR PROJECT LIFELINE  
National hotline offering support to LGBTQ youths and allies in crisis or in need of a safe place to talk.  
Phone: (800) 788-7386

RESOURCES FOR IMMIGRANTS  
CHIRLA (COALITION FOR HUMANE IMMIGRANT RIGHTS LOS ANGELES)  
Emergency care regardless of immigration status. Free hotline for questions about the Coronavirus.  
Phone: (888) 624-4752  
https://www.chirla.org/avada_portfolio/community-education/

CALIFORNIA IMMIGRANT GUIDE  
Provides information about COVID-19 related assistance, including public benefits that are available  
https://immigrantguide.ca.gov/en/covid19/

FINANCIAL SERVICES  
CALIFORNIA: EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)  
Includes information for filing Unemployment, Paid Family leave, Disability Benefits/Paid Sick Leave and more  
Phone: (866) 333-4606  
www.edd.ca.gov  
https://www.edd.ca.gov/about_edd/coronavirus-2019.htm

US SMALL BUSINESS ADMINISTRATION  
Federal disaster loans to assist with fixed debts, payroll, and bills that can’t be paid because of closures due to COVID-19  
https://disasterloan.sba.gov/ela  
Disastercustomerservice@sba.gov  
Phone: (800) 659-2955

RESOURCES FOR SENIORS  
STATEWIDE HOTLINE: 833-544-2374  
Resources for CA Residents 65+ to address questions and request assistance

UTILITIES SUPPORT  
LOS ANGELES DEPARTMENT OF WATER & POWER  
Information about services, including extended payment plans and customer care  
Phone: (800) DIAL-DWP or (800) 342-5397  
Link for customers to request payment plan: www.ladwp.com/Service
RESOURCES GUIDES*
*Note: Not all information in the guides have been verified

API EQUALITY LA
Resource guide specifically for the Asian & Pacific Islander LGBTQ community
https://www.apiequalityla.org/covid19-resources

BREASTFEED LA
Resource map for pregnant and parenting families in LA County
https://www.breastfeedla.org/resources-map/

CALIFORNIA IMMIGRANT YOUTH JUSTICE ALLIANCE
Resource guide created by California Immigrant Youth Justice Alliance
https://ciyja.org/covid19/

LA FORWARD
Crisis Response Guides for the Financially Vulnerable, Parents and Families, and Mental Health Care
https://www.losangelesforward.org/crisis-guides

ONE DEGREE
Includes resources for basic needs such as food, finances, and childcare
One Degree COVID-19 (Coronavirus) Resource Guide