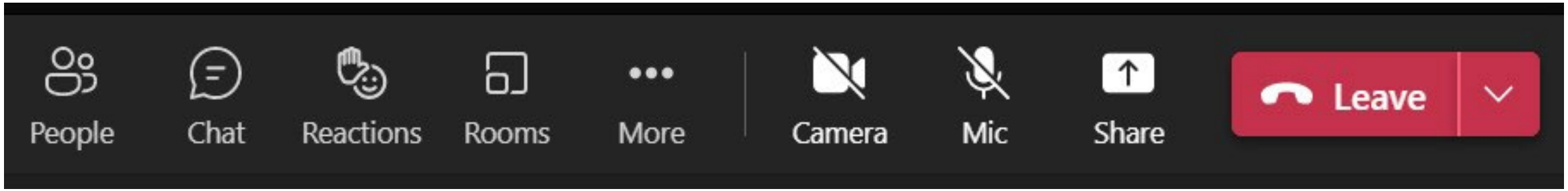
Transforming Nursing Home Care Together (TNT) Program

Session 1

Housekeeping

Write your question in the chat.

Keep your sound and video off.



Raise your hand to ask a question and wait until our administrator calls on you.

Click here and choose "Turn on Live Captions."

Do not share your screen.

Welcome!

- Goals of Transforming Nursing Home Care Together (TNT) program:
  - Infection prevention and control education for skilled nursing facility (SNF) infection preventionists and staff.
  - Empower SNF staff to initiate and maintain quality improvement (QI) and quality assurance/performance improvement (QAPI) projects within their facilities.
  - Standardizing infection prevention practices in SNFs across the county.
  - Helping SNFs establish a culture of safety, accountability, and transparency.
- **Ultimately, the goal is to improve safety and care for SNF residents, staff, and visitors.**

Meet the Team!

Acute Communicable Disease Control at LAC DPH

↓

Healthcare Outreach Unit

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Long Term Care Facilities Team

Long Term Care Facilities Team Members:

- Nurses
- Infection preventionists
- Epidemiologists
- Health educators
- Quality improvement experts
- Physicians

We help long term care facilities get the education and guidance they need to keep their residents safe in the face of changing infectious disease threats.

Get To Know Your Classmates!

- 270 total skilled nursing facilities (SNFs) from LA County and Pasadena
- 663 designated participants
- List of participating SNFs on LAC DPH's TNT website

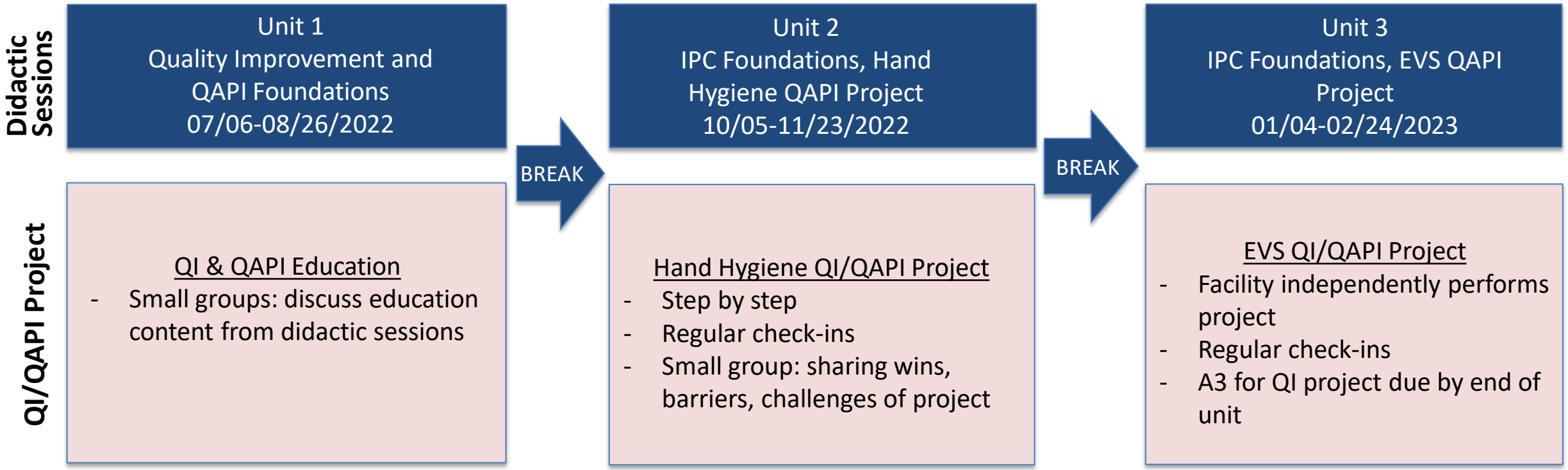
Didactic Sessions Schedule and Structure: Total 8 Months

Unit 1 Quality Improvement and QAPI Foundations 07/06-08/26/2022	Unit 2 IPC Foundations, Hand Hygiene QAPI Project 10/05-11/23/2022	Unit 3 IPC Foundations, EVS QAPI Project 01/04-02/24/2023
1. TNT Introduction 2. QI and QAPI Foundations 3. QI and QAPI in Your Facility 4. Leadership, Systematic Analysis, and Systemic Action 5. Systemic Action Continued 6. Data Quality and Best Practices 7. Continuing Your QAPI Journey 8. Step-by-step QAPI Performance Improvement Project	1. Hand Hygiene 2. Creating a Sustainable Hand Hygiene QAPI Program 3. IPC Domains and Common HAIs 4. HAI Prevention and Surveillance 5. Employee Health 6. Environmental Cleaning and Disinfecting 7. New Hire and Annual IPC Training for Staff 8. Environment of Care	1. Review EVS QAPI Projects 2. Antibiotic Stewardship Programs 3. Standard and Enhanced Precautions 4. Transmission-based Precautions 5. IPC Organizations and Certification 6. Interfacility and Intrafacility Communication 7. Conclusion – What's Next Post-TNT

BREAK

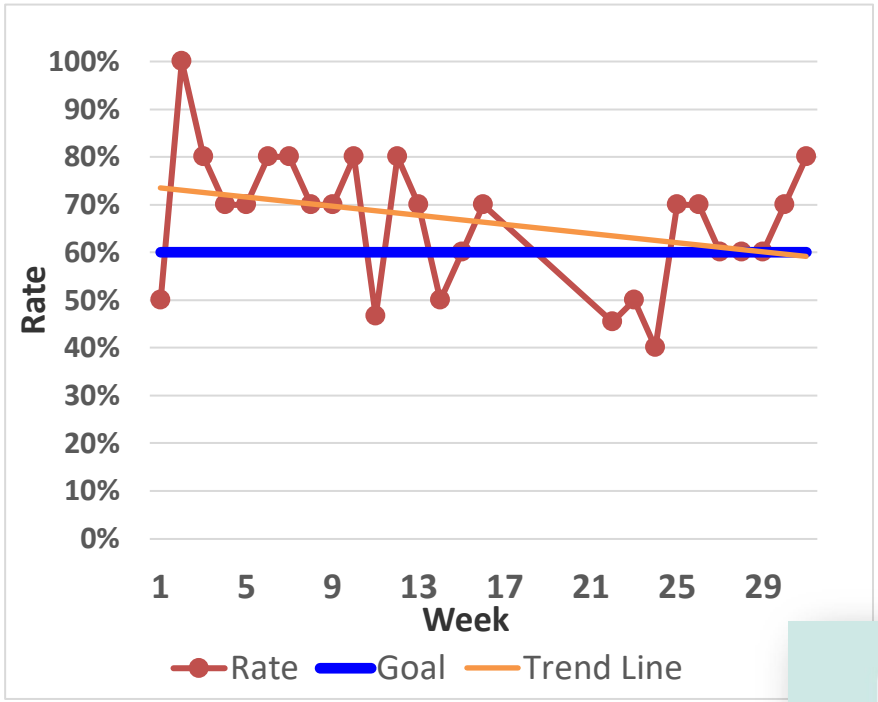
BREAK

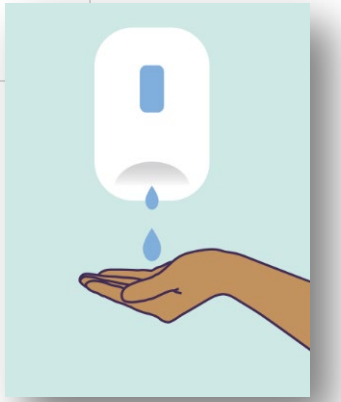
Quality Improvement Education and Project Development Timeline



Why QI and QAPI?

Hand Hygiene Adherence Rate





Problem

- Recurrent outbreaks
- Worsening outbreaks
- Public Health/licensing finds infection control gaps

What to do?

- "My staff should know better! We just did an in-service."

BUT

- The answer is not always more education or more in-service.
- **Systems fail, people don't fail.**

Session Schedule

Topics	Date	Link
1 - Transforming Nursing Home Care Together (TNT) Program - Introduction	Wednesday, July 6th, 10-11 am	
2 - QI and QAPI Foundations	Wednesday, July 13th, 10-11 am	
3 - QI and QAPI in Your Facility	Wednesday, July 20th, 10-11 am	
4 - Leadership, Systematic Analysis, and Systemic Action	Wednesday, July 27th, 10-11 am	
5 - System Action Continued - Using a Quality Improvement Framework	Wednesday, August 3rd, 10-11 am	
6 - Data Quality and Best Practices	Wednesday, August 10th, 10-11 am	
7 - Continuing Your QAPI Journey	Wednesday, August 17th, 10-11 am	
8 - Step-by-Step QAPI Performance Improvement Project (PIP)	Wednesday, August 24th, 10-11 am	

http://publichealth.lacounty.gov/acd/docs/TNTProgramSchedule.pdf

Logistics for Didactic Sessions and Office Hours

- **Didactic Sessions:** Wednesdays from 10:00-11:00 am PST. The same link will be used for all didactic sessions and will be sent in weekly reminder emails.
- **Office Hours:** Fridays from 10:00-11:00 am PST. The same link will be used for all office hours sessions and will be sent in weekly reminder emails.
- **Small Group Sessions** will be held on different dates and times, with a specific link for each meeting.
  - It will be possible for participants to switch Small Group Sessions if they are not able to attend the one they are assigned to by emailing our TNT program administration: TNTEducation@ph.lacounty.gov.

Time Commitment

- **One didactic session** per week for each of eight weeks
  - Main learning sessions.
  - Continuing Education Units.
- **One small group session** per month
  - Relationship building.
  - Gatherings to share ideas and insights with each other.
- **One optional office hour** per week
  - Forum to ask questions.
  - Questions need not be limited to that week's lecture content.

Benefits of Participation

- Standardized infection prevention and control education.
- Structure and instruction on quality improvement and QAPI.
- Development of a culture of safety and accountability in SNFs.
- Education on quality reporting practices and transparency by using the National Healthcare Safety Network.

Completion Requirements

✓ Signed Facility and Participant Commitment Forms

❑ Attendance by Designated Participants at 80% (18 of 23 total) of live didactic sessions (virtual) and scoring 80% or higher on the post-session evaluation quizzes.

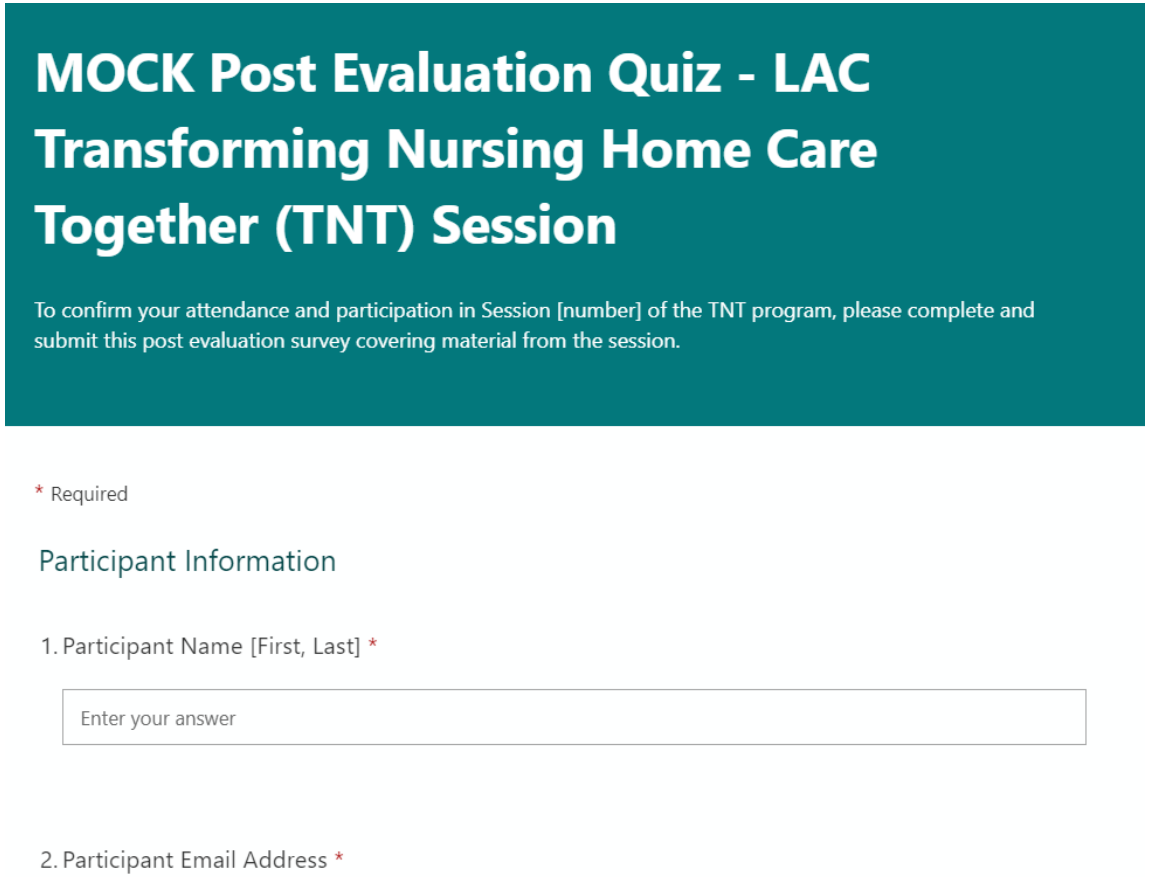
❑ Attendance by Designated Participants at 100% (6 of 6 total) of the small group sessions (virtual).

❑ Submission of the A3 for the Environmental Services Project before the end of Unit 3 (due date to be determined) as proof of final project completion.

Completion Rewards

- Facility:
  - Financial support of $16,000.
  - Fluorescent marker kit (Glo-germ gel and accompanying UV light).
  - Facility Certificate of Participation when Designated Participants complete program.
- Designated Participants:
  - Continuing Education Units (CEUs) for licensed professionals attending a didactic session or listening to the recording AND scoring 80% or higher on the post-session quiz.
  - Completion Certificates for completed didactic sessions in lieu of Continuing Education Units for unlicensed participants.
- Non-designated Participants:
  - Not eligible for CEUs or Completion Certificates, but welcome to watch recorded sessions on the program website.

Post-evaluation Quiz: Participant Information



MOCK Post Evaluation Quiz - LAC Transforming Nursing Home Care Together (TNT) Session

To confirm your attendance and participation in Session [number] of the TNT program, please complete and submit this post evaluation survey covering material from the session.

* Required

Participant Information

1. Participant Name [First, Last] *

Enter your answer

2. Participant Email Address *

Post-evaluation Quiz

TNT Post Evaluation Quiz Session [number]

Please select the correct answer(s) for the following questions:

9. Are you participating in the TNT Program?

A. Yes
B. No
C. Unknown
D. Other

*

- ◯ A
- ◯ B
- ◯ C
- ◯ D

Post-evaluation Quiz: Post-Eval Feedback

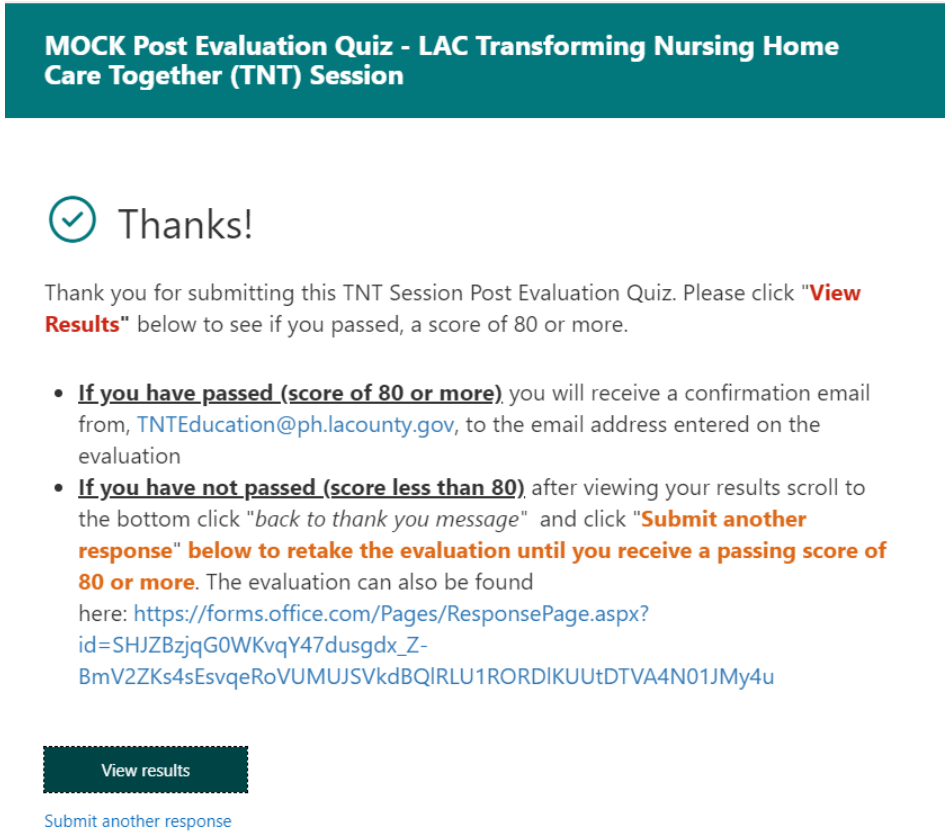
TNT Post Evaluation Quiz Session 1 - Feedback Questions

The following questions do not count towards the 80% or higher score needed for this activity, however, they are mandatory to be answered for completion of this activity and receipt of a Continuing Education Unit.

15. Please select the rating that most accurately represents your response to the following statements:

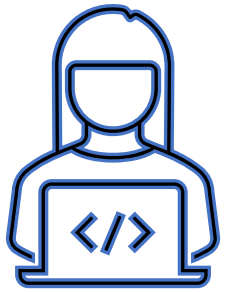
	Strongly disagree	Disagree	Neither disagree or agree	Agree	Strongly agree
After participating in this activity, my level of comfort with the content presented has improved.	○	○	○	○	○
After participating in this activity, I am more likely to recommend this activity to someone else.	○	○	○	○	○
After participating in this activity, I am more likely to use the information presented in my everyday work.	○	○	○	○	○
This activity met the mentioned session objectives.	○	○	○	○	○

Post-evaluation Quiz: Submission Complete, View Results



TNT Program Website and Email

- Website address: http://publichealth.lacounty.gov/acd/TNTProgram.htm.
- You can find all of the information we have talked about today and more.
- Don't miss the list of participating SNFs, FAQs, and Resources!
- Email address: TNTEducation@ph.lacounty.gov.



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Questions?