

# Transforming Nursing Home Care Together (TNT) Program

## TNT Special Session Data Hygiene: COVID-19 CDPH 123 Survey Reporting

### Questions and Answers

<b>Question:</b>	<b>Why am I getting an error when I submit my survey? Why do I have issues when submitting the survey?</b>
<b>Answer:</b>	It is a known issue that after submitting data, an error message is displayed. The issue is an html formatting issue. CDPH is working with the company that supplies the software to fix it. It is important to note that even though a random text is displayed after submission of data, imbedded in that text you can find language stating that you successfully submitted. CDPH has confirmed that data is still being collected for all the facilities that are experiencing this issue. The formatting error does not affect the data submission. It only affects the successful submission screen text.

<b>Question:</b>	<b>Is this new that we have to use for the 123 Survey?</b>
<b>Answer:</b>	No. If you are referring to the visual presentation and format in the webinar, it is not a new version of 123 survey. The version of the 123 survey being displayed is the development site for CDPH Data and Analytics Team to make edits to the survey content. You will continue to use and view the 123 survey as it is in CDPH survey hub or the 123 survey app.

<b>Question:</b>	<b>Why does this look different from the daily 123 Survey?</b>
<b>Answer:</b>	It looked different during the presentation because the presenter was not displaying it through the web or phone app. He was displaying it through the development site. It looked different, but the questions were the same.

<b>Question:</b>	<b>We are not able to submit the right number of cumulative number of residents with complete primary series vaccine who have received two or more booster doses. It turns red when we enter the right number which is 11. The electronic form only takes number 2 or 1, which is not the right number for us. How do we send the right number for this?</b>
<b>Answer:</b>	CDPH has introduced data validation logic into the vaccination reporting module. Therefore, numbers entered in on subsequent cumulative vaccine questions are dependent on the data entered in the cumulative vaccine questions before. The number of residents or staff completing primary series who have received two or more booster doses cannot exceed the number of residents or staff entered in who completed the primary series. Please check the numbers you are entering. Verify the numbers you are reporting are the total and not just for those new during the reporting week.

<b>Question:</b>	<b>What was the email to reach out if I am behind on data submission?</b>
<b>Answer:</b>	If you are behind on data reporting, please contact the CDPH survey help desk for assistance and guidance on updating your data reporting at: <a href="mailto:COVID-19SNFSURVEY@CDPH.CA.GOV">COVID-19SNFSURVEY@CDPH.CA.GOV</a>

<b>Question:</b>	<b>Is LTC mandated to offer the influenza vaccine to staff?</b>
<b>Answer:</b>	Skilled nursing facilities and intermediate care facilities are required to offer and administer the influenza vaccination to all healthcare personnel (all persons, including paid and unpaid employees, contractors, students, volunteers who work in areas where patient care is provided in a licensed facility or who otherwise have direct contact with patients at such a facility) per LAC DPH's <a href="#">Health Officer Order for Annual Influenza Immunization Programs for Healthcare Personnel</a> or <a href="#">Masking of Healthcare Personnel During the Influenza Season</a> pursuant to authority under § 120175 of the California Health and Safety Code.

<b>Question:</b>	<b>Is there any plan to reduce the daily reporting to only on an as-needed basis (i.e. there's actually non-zero data to report)?</b>
<b>Answer:</b>	Those decisions go all the way up to the Governor's office. We do not want to remove something that would later need to be added back during a particular bad wave. Our compromise was to add Yes/No questions. If your answers are no to all of them, it is a relatively quick daily process. We want to continue to collect data of the current sense at the facility and if there are any urgent needs or requirements. For now, this is the best we can do, but are working with leadership to pull back the requirement or shift to as needed basis.

<b>Question:</b>	<b>Is there a master list of what data is daily, weekly, monthly, quarterly?</b>
<b>Answer:</b>	The best resource for requirements and data definitions is the NHSN website. The cases and deaths and urgent needs are daily, while vaccinations and therapeutics are weekly. Flu vaccinations that CDPH does not collect is quarterly.

<b>Question:</b>	<b>The question on the weekly survey regarding patient vaccination status is confusing: "who received one booster, 2 booster and then updated".</b>
<b>Answer:</b>	Please keep electronic tracking of your resident and staff vaccination coverage. We highly recommend using the COVID-19 Vaccine Tracker Templates found on the TNT website. Both tracker templates have a vaccination cumulative summary for residents/staff capturing vaccination coverage and respective vaccine doses for primary series, 1 <sup>st</sup> booster, and up to date.

<b>Question:</b>	<b>How soon can we provide the bivalent vaccine after being positive for COVID-19?</b>
<b>Answer:</b>	Although individuals of the general public with recent COVID infections may consider waiting 90 days/3 months for their next dose in a primary series or bivalent booster, Public Health strongly recommends nursing home residents and staff to resume their primary series or get the bivalent booster as soon as isolation is discontinued. This is especially true now that cases are starting to rise indicating that the winter "surge" may be starting already. Based on CDC guidelines ( <a href="https://www.cdc.gov/vaccines/covid-19/clinical-considerations/interim-considerations-us.html#infection">https://www.cdc.gov/vaccines/covid-19/clinical-considerations/interim-considerations-us.html#infection</a> ).

<b>Question:</b>	<b>With the new definition for up-to-date, are we requiring our staff to receive the bivalent vaccine to be in accordance with the guidelines? Is the bivalent booster mandatory for healthcare workers?</b>
<b>Answer:</b>	<p>There is currently no plan to mandate the COVID-19 bivalent booster for HCP (healthcare personnel). However, the COVID-19 bivalent vaccine is strongly recommended for everyone 5 years and older who are at least 2 months out from completion of the primary series or their last monovalent booster dose. This is especially true for HCP caring for one of the most vulnerable populations, SNF residents. Getting “up to date” with all recommended COVID-19 vaccine doses, in other words getting the bivalent booster as soon as it’s due, is the best tool to protect your staff, their families, and your SNF residents from suffering poor outcomes from SARS-CoV-2 infection like hospitalization, long-haul COVID-19, and death as well as potentially other outcomes from severe infection in older adults like accelerated functional decline.</p> <p>Remember that even without county or state mandates, SNFs are obligated by CMS to proactively educate, offer, and administer all authorized vaccine doses to staff, when eligible, and document these efforts (<a href="#">CMS QSO 21-19-NH</a>).</p>

<b>Question:</b>	<b>Where can I find the COVID vaccine trackers?</b>
<b>Answer:</b>	<p>COVID-19 Vaccine Tracker Templates (both for residents and staff) can be found on the TNT Program Website: <a href="http://publichealth.lacounty.gov/acd/TNTProgram.htm">http://publichealth.lacounty.gov/acd/TNTProgram.htm</a></p> <p>When on the website, scroll down to <u>Resources</u> section, and the templates can be found under <u>Tools</u>.</p>

<b>Question:</b>	<b>These trackers do not include a column for individuals that received "3rd" dose booster for immunocompromised.</b>  <b>On the vaccine tracking template is there a way to add immunocompromised residents who received a 3rd dose.</b>
<b>Answer:</b>	The COVID-19 Vaccine Tracker Templates found on the TNT website align with CDPH 123 weekly survey vaccination reporting. CDPH 123 weekly survey does not ask for reporting on immunocompromised residents who have received a 3 <sup>rd</sup> dose. Therefore, the column is not included in the tracker templates. Outside of CDPH reporting if you would like to capture 3 <sup>rd</sup> doses administered to immunocompromised residents at your facility, we encourage you to create or use an electronic vaccine template that captures this information.

<b>Question:</b>	<b>Do we need to use the vaccine tracker provided by TNT or can we use the existing one as long as we update it accordingly?</b>
<b>Answer:</b>	The COVID-19 Vaccine Tracker Templates found on the TNT website are suggested templates for vaccine data tracking and align with CDPH survey vaccination reporting. Your facility can use any electronic tracker template for vaccine tracking.

<b>Question:</b>	<b>What is the minimum age restriction on visitors during flu season?</b>
<b>Answer:</b>	COVID-19 guidelines both from the State and the County require all visitors to wear well-fitting face masks while indoors at facilities. If the visitor is able to wear a face mask, then they can enter. Usually, it is 2 years of age, but it can also be up to individual facility's discretion what they want their internal policy to be.

<b>Question:</b>	<b>Can we get the vaccine without registering and opening a clinic so that we can administer vaccine quicker? Then register after administering vaccine?</b>
<b>Answer:</b>	If you are referring to the platform My Turn, please refer to their help line. <a href="#"><u>MyTurn Onboarding</u></a> , <a href="#"><u>MyTurn Technical Support</u></a> <b>Phone:</b> (833) 502-1245 <b>Mon–Fri, 7AM–7PM</b> <b>Sat–Sun, 8AM–1PM</b>

<b>Question:</b>	<b>I am not an LVN, RN, or physician can I still receive CEUs?</b>
<b>Answer:</b>	If you are not an LVN, RN or a physician, you are not eligible to receive CEUs; however, you are eligible to receive Certificate of Completion as long as you successfully complete the post-session evaluation quiz.  For direct access to the quiz link for <b>The Data Hygiene: COVID-19 CDPH 123 Survey Reporting</b> session, click <a href="#"><u>here</u></a> . The quiz <u>must be completed by Wednesday, 11/23/22 4:00pm</u> . You must receive a minimum score of 80 to successfully pass the quiz. If you do not pass, please re-take the quiz until you receive a passing score.  Link to the quiz was emailed to all participants after the session. The quiz link can also be found in the following three websites: 1) <b>TNT Program Website</b> - <a href="#"><u>Link</u></a> 2) <b>SNF Webinar Archive</b> – <a href="#"><u>Link</u></a> 3) <b>Coronavirus Disease 2019: Skilled Nursing Facilities: LAC DPH Guidance &amp; Resources</b> – <a href="#"><u>Link</u></a>

<b>Question:</b>	<b>How about licensed NHA CEU?</b>
<b>Answer:</b>	The TNT program is currently issuing CEUs only to individuals who hold a license such as of an RN, LVN, or a physician. Any attendee who holds a different license is eligible to receive a Certificate of Completion. Please check with your licensing organization to see if this Certificate can be converted to a CEU through that organization.

<b>Question:</b>	<b>How many CEUs do we get for this session?</b>
<b>Answer:</b>	Anyone attending the full session and successfully completing the post-session evaluation quiz, will receive 1 CEU.

<b>Question:</b>	<b>How can we access the slides for this session?</b>
<b>Answer:</b>	The slides will be posted on the following three websites within one week following the session: 1) TNT Program Website - <a href="#">Link</a> 2) SNF Webinar Archive – <a href="#">Link</a> 3) Coronavirus Disease 2019: Skilled Nursing Facilities: LAC DPH Guidance & Resources – <a href="#">Link</a>