

COMMITTEE ON SYSTEMS IMPROVEMENT (CSI) REPORT

Date of Meeting: 4/20/2021

Start Time: 2:15 PM

End Time: 3:15 PM

Called to order by: Gail Pincus

Discussion/Action Steps

Kysta – will track: EPO numbers, how long does it take for the TRO be issued and then served.

Gail – will reach out to Malika and CC Rachelle to get the updated civil service instructions

RAAP program - <https://my.lacourt.org/remoteardio/welcome>

Kate says that people can't sign up or can but can't join when an advocate is listening in instead of an attorney or in addition to it. The few people who have been able to sign up have been cut off before the case is heard. Who is running this program? Solution was to log in as a witness next time (which is paid.) Judge Riff question – LACC has an other and can put in FL support person but it's not covered by the fee waiver. No public access to these hearings for non-participant.

Pallavi is working with Fam Justice Center of E LA – facilitating remote hearings by providing space for survivor to come in and the advocacy – advocate was in the room with the survivor, 6 feet apart.

Per Amanda, according to Judicial Council, LA may be the outlier in requiring witnesses to pay fees when there is a fee waiver. Pallavi will reach out to J. Riff about this.

Another issue with accessing documents and hearings on Pat cases. Even DV Cases under Pat number, anyone should be allowed to attend, under DVPA, but bc it's under the pat case, they cannot participate.

Amanda's case – court denied request to renew and nunc pro tunc when AP's name was misspelled. Also happened to Krysta's case – dissolved TRO and made the client refile even though batterer was in court. Need the procedure to amend to be clarified.

Problems with CLETS and CARPOS – needs more flexibility in entering it there. This is having unintended consequences preventing service of orders and entry into CLETS. If incomplete, here are steps to take: X, Y and Z.

Should be the law that if one piece of info is missing, shouldn't prevent someone from obtaining a RO, Amanda will seek to research it. Enforcing RO may be more difficult, but that should not prevent people from obtaining it.

While we are editing CLETS and CARPOS, would it also be possible to add a space for a photo of the person to be served? [Would it be a Policy or leg change needed to change these systems.](#)

Sheriffs no longer require a wet signature – the wet signature can be faxed or emailed to someone who then walks it in.

Agenda for next month: judges being unable to sign off on stipulations that grant joint legal or physical custody when there is a RO in place. Maybe there should be a statement as to 3044 and then have the parties go out to meet and confer?

New topic for next month: Lancaster (Krysta)